

At: Gadeirydd ac Aelodau'r Pwyllgor
Archwilio Perfformiad

Dyddiad: 10 Gorffennaf 2015

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Annwyl Gyngorydd

Fe'ch gwahoddir i fynychu cyfarfod y **PWYLLGOR ARCHWILIO PERFFORMIAD, DYDD IAU, 16 GORFFENNAF 2015 am 9.30 am yn YSTAFELL BWYLLGORA 1A, NEUADD Y SIR, RHUTHUN.**

NODYN AR GYFER AELODAU'R PWYLLGOR - Noder y bydd sesiwn hyfforddi yn cael ei chynnal ar y system VERTO am 9.00 am

Yn gywir iawn

G Williams
Pennaeth Gwasanaethau Cyfreithiol, AD a Democraidaidd

AGENDA

1 YMDDIHEURIADAU

2 DATGAN CYSYLLTIAD

Dylai'r Aelodau ddatgan unrhyw gysylltiad personol neu gysylltiad sy'n rhagfarnu mewn unrhyw fater a nodwyd i'w ystyried yn y cyfarfod hwn.

3 MATERION BRYD FEL Y'U CYTUNWYD GAN Y CADEIRYDD

Rhybudd o eitemau y dylid, ym marn y Cadeirydd, eu hystyried yn y cyfarfod fel materion brys yn unol ag Adran 100B(4) Deddf Llywodraeth Leol 1972.

4 CODNODION Y CYFARFOD DIWETHAF (Tudalennau 5 - 24)

Derbyn cofnodion cyfarfod y Pwyllgor Archwilio Perfformiad a gynhaliwyd ar:-

- (i) 11 Mehefin 2015 (copi'n amgaeedig).
- (ii) 22 Mehefin 2015 (copi'n amgaeedig).

5 DYFODOL GOFAL CYMDEITHASOL MEWNOL I OEDOLION (Tudalennau 25 - 78)

Ystyried adroddiad gan y Pennaeth Gwasanaethau Cefnogi Cymunedol (copi'n amgaeedig) a oedd yn cynnwys manylion argymhellion y Grŵp Tasg a Gorffen yn dilyn ei archwiliad o ganlyniadau'r ymarfer ymgynghori.

9.35 a.m. – 10.40 a.m.

EGWYL GYSUR

6 ADRODDIAD BLYNYDDOL IECHYD A DIOGELWCH CORFFORAETHOL (Tudalennau 79 - 100)

Ystyried adroddiad gan y Rheolwr Iechyd a Diogelwch Corfforaethol (copi'n amgaeedig) sy'n darparu diweddariad ar reoli lechyd a Diogelwch o fewn CSDd o safbwynt tîm I a D Corfforaethol.

10.50 a.m. – 11.25 a.m.

7 ADRODDIAD CWYNIION EICH LLAIS – CHWARTER 4 (Tudalennau 101 - 110)

Ystyried adroddiad gan y Swyddog Cwynion Corfforaethol (copi'n amgaeedig) sy'n darparu trosolwg o'r canmoliaethau, awgrymiadau a chwynion a gafodd Sir Ddinbych o dan Bolisi Adborth Cwsmeriaid y Cyngor 'Eich llais', yn ystod Chwarter 4 2014/15.

11.25 a.m. – 10.10 a.m.

8 RHAGLEN WAITH ARCHWILIO (Tudalennau 111 - 134)

Ystyried adroddiad gan y Cydlynnydd Archwilio (copi'n amgaeedig) yn gofyn am adolygiad o raglen gwaith i'r dyfodol y pwyllgor a rhoi'r wybodaeth ddiweddaraf i'r aelodau ar faterion perthnasol.

11.25 a.m. - 11.35 a.m.

9 ADBORTH GAN GYNRYCHIOLWYR PWYLLGOR

Derbyn unrhyw ddiweddariad gan gynrychiolwyr Pwyllgor ar amrywiol Fyrddau a Grwpiau'r Cyngor

AELODAETH

Y Cynghorwyr

Y Cyngorydd David Simmons
(Cadeirydd)

Meirick Davies
Huw Hilditch-Roberts
Colin Hughes
Geraint Lloyd-Williams
Peter Owen

Y Cyngorydd Richard Davies (Is-
Gadeirydd)

Dewi Owens
Merfyn Parry
Arwel Roberts
Gareth Sandilands

COPIAU I'R:

Holl Gynghorwyr er gwybodaeth
Y Wasg a'r Llyfrgelloedd
Cyngorau Tref a Chymuned

Mae tudalen hwn yn fwriadol wag

PWYLLGOR ARCHWILIO PERFFORMIAD

Cofnodion cyfarfod o'r Pwyllgor Archwilio Perfformiad a gynhaliwyd yn Siambr y Cyngor, Ty Russell, Rhyl, Dydd Llun, 22 Mehefin 2015 am 9.30 am.

YN BRESENNOL

Y Cynghorwyr Meirick Davies, Richard Davies, Huw Hilditch-Roberts, Geraint Lloyd-Williams, Merfyn Parry, Gareth Sandilands a David Simmons (Cadeirydd)

HEFYD YN BRESENNOL

Cynghorwyr Bobby Feeley – Aelod Arweiniol dros Wasanaethau Gofal Cymdeithasol, Oedolion a Phlant

Prif Weithredwr (MM); Cyfarwyddwr Corfforaethol: Cymunedau (NS); Pennaeth Gwasanaethau Cymorth Cymunedol (PG); Rheolwr Gwasanaeth: Gwasanaethau Arbennigol (AP) and Cydlynnydd Archwilio (RhE)

1 YMDDIHEURIADAU

Cafwyd ymddiheuriadau am absenoldeb oddi wrth y Cynghorwyr Colin Hughes, Dewi Owens ac Arwel Roberts.

2 DATGAN CYSYLLTIAD

Ni fu i unrhyw Aelod ddatgan cysylltiad personol na chysylltiad sy'n rhagfarnu ag unrhyw fusnes a oedd i'w ystyried yn y cyfarfod.

3 ETHOL IS-GADEIRYDD

Gofynnwyd am enwebiadau ar gyfer aelod i wasanaethu fel is-gadeirydd y Pwyllgor ar gyfer blwyddyn y cyngor 2015/16. Enwebwyd ac eiliwyd y Cynghorydd Richard Davies. Ni chafwyd unrhyw enwebiadau eraill ac felly:

Penderfynwyd: - Penodi'r Cynghorydd Richard Davies fel Is-Gadeirydd y Pwyllgor ar gyfer blwyddyn y cyngor 2015/16.

4 MATERION BRYN FEL Y'U CYTUNWYD GAN Y CADEIRYDD

Ni chodwyd unrhyw eitemau y dylid, ym marn y Cadeirydd, eu hystyried yn y cyfarfod fel mater o frys yn unol ag Adran 100B(4) Deddf Llywodraeth Leol, 1972.

5 DARPARIAETH AR GYFER DEFNYDDWYR GWASANAETH PLANHIGFEYDD ABERCHWILER YN Y DYFODOL

Cyflwynodd y Pennaeth Gwasanaethau Cefnogaeth Gymunedol ei adroddiad, y dosbarthwyd copi ohono cyn y cyfarfod. Amlinellodd gefndir i'r penderfyniad ym mis Rhagfyr 2014 i ddatgomisiynu gwasanaethau cyfleoedd gwaith a ddarperir ar

hyn o bryd gan asiantaeth ym Mhlanhigfeydd Aberchwiler, a cheisio gwasanaethau amgen ar gyfer defnyddwyr gwasanaeth mewn mannau eraill yn y sir.

Roedd manylion am aelodaeth y grŵp tasg a gorffen cyfleoedd gwaith a gafodd y dasg o archwilio'r gwasanaeth cyfleoedd gwaith a ddarperir gan y Cyngor ar gyfer pobl ag anableddau dysgu, gweledigaeth Llywodraeth Cymru (LIC) ar gyfer gwasanaethau gofal cymdeithasol modern, a'r pwysau cyllidebol wedi eu cynnwys o fewn yr adroddiad.

Roedd yna ar hyn o bryd 27 unigolion yn mynychu planhigfeydd Aberchwiler, roedd y mwyafrif ohonynt yn mynychu gwasanaethau cyfleoedd gwaith eraill ar rai dyddiau o'r wythnos. O'r 27 unigolyn hyn roedd 21 naill ai wedi cytuno i gynyddu nifer y dyddiau roeddent yn mynychu eu lleoliad(au) arall/eraill neu wedi darganfod lleoliadau amgen, tra bod chwech ar hyn o bryd yn mynychu'r sesiynau blasu mewn gwasanaethau amgen cyn penderfynu beth orau oedd yn bodloni eu hanghenion. Dim ond un defnyddiwr gwasanaeth nad oedd yn cymryd rhan yn y broses ar hyn o bryd. Nid oedd y defnyddiwr gwasanaeth hwnnw wedi mynychu Planhigfeydd Aberchwiler yn rheolaidd.

Mewn ymateb i gwestiynau'r Aelodau, cynghorodd yr Aelod Arweiniol a'r swyddogion:

- Roedd chwe defnyddiwr gwasanaeth ar fin cael eu trosglwyddo i Ganolfan Sgiliau Coetir ym Modfari, roedd nifer o'r unigolion hyn wedi nodi eu dymuniad i aros gyda'i gilydd a gweithio gyda'i gilydd. Roedd y dymuniad hwn wedi cael ei barchu;
- Byddai'r gwasanaeth rheoli gardd presennol, a oedd yn darparu cyfleoedd gwaith ar gyfer 7 o unigolion yn cael eu trosglwyddo i'r Gerddi Botanegol yn y Rhyl. Byddai trosglwyddo i'r Gerddi Botanegol hefyd yn lleihau amser teithio ar gyfer y rhan fwyaf o'r defnyddwyr gwasanaeth hyn;
- Byddai'r staff cefnogi yn yr holl leoliadau cyfleoedd gwaith amgen yn staff cyflogedig, nid gwirfoddolwyr. Buasent hefyd yn cael gwiriad y Gwasanaeth Datgelu a Gwahardd (DBS)
- Amlinellwyd y costau dangosol y pen ar gyfer y gwasanaethau amgen yn yr adroddiad ac roedd y rhain yn sylweddol is na chostau'r gwasanaethau sy'n cael eu caffael ar hyn o bryd gan yr asiantaeth staffio ym Mhlanhigfeydd Aberchwiler;
- Roedd yr atebion a drefnwyd ar gyfer defnyddwyr gwasanaeth unigol yn cael eu hystyried fel trefniadau tymor canolig i'r tymor hir, yn amodol ar ddim newid yn eu hanghenion a bod y darparwr yn cydymffurfio â'r gofynion contract e.e. ansawdd, perfformiad a chostau. Fodd bynnag, ni ellid rhoi sicrwydd pendant na fyddai pethau yn newid yn y tymor hir oherwydd cyfyngiadau cyllideb neu bolisiau'r Llywodraeth yn y dyfodol;
- Os, ar unrhyw adeg, byddai'r defnyddiwr gwasanaeth neu eu teulu/ gofalwyr yn anfodlon gyda'r gwasanaeth a ddarperir gallent ofyn am symud i gyfleuster cyfleoedd gwaith amgen;
- Roedd y gwasanaeth yn Aberchwiler yn wasanaeth a gomisiynwyd, ac nid oedd yn cael ei redeg gan y Cyngor ei hun. O ganlyniad, roedd y grym i derfynu'r contract gyda'r darparwr a chanfod gwasanaethau amgen mewn mannau eraill ar gyfer y defnyddiwr gwasanaeth wedi'i ddirprwyo i'r

Pennaeth Gwasanaethau Cefnogaeth Gymunedol yn unol â Chynllun Dirprwyo i Swyddogion y Cyngor;

- Unwaith roedd y penderfyniad wedi'i wneud a'i gyfleu i'r asiantaeth dan sylw, roedd y Tîm Anghenion Cymhleth yr Adran Gwasanaethau Cymdeithasol, ar y cyfle cynharaf, wedi dechrau gweithio gyda defnyddwyr gwasanaeth, teuluoedd a gofalwyr i ddod o hyd i wasanaethau amgen addas ar eu cyfer. Prif ffocws y gwaith hwn oedd i sicrhau'r canlyniadau gorau posibl ar gyfer y defnyddwyr gwasanaeth a sicrhau eu bod yn hapus yn eu hamgylchedd newydd;
- Hysbyswyd Cynnig, yr asiantaeth oedd yn gweithredu Planhigfeydd Aberchwiler, am fwriad y Cyngor yn gynnar fis Ionawr 2015 i derfynu'r contract o 30 Mehefin 2015. Cyfrifoldeb yr asiantaeth oedd hysbysu ei staff o'r newidiadau wedi hynny;
- O ran yr effaith o gau Planhigfeydd Aberchwiler ar ddefnyddwyr gwasanaeth, dim ond mewn dau achos yr oedd effaith negyddol wedi'i asesu. Roedd y Tîm Anghenion Cymhleth yn gweithio gyda'r unigolion, teuluoedd a gofalwyr hyn gyda'r nod o liniaru effaith negyddol;
- Cadarnhawyd na ddylai unrhyw unigolyn ddioddef caledi ariannol oherwydd y newid yn y ddarpariaeth;
- Cafodd pecynnau gofal ar gyfer pob unigolyn eu monitro, gwerthuso a'u hadolygu'n rheolaidd – roedd hwn yn ofyniad statudol. Serch hynny, yn achos cyn-ddefnyddwyr gwasanaeth Aberchwiler, byddai ymweliadau monitro yn cael eu cynnal yn eu lleoliadau newydd bob mis eraill er mwyn sicrhau eu bod yn setlo a bod y lleoliad yn bodloni eu hanghenion unigolyn;
- Roedd defnyddwyr gwasanaeth a oedd yn defnyddio cyfleoedd gwaith anabledau dysgu weithiau yn newid eu lleoliadau yn ôl dewis personol;
- Cadarnhawyd bod gweithwyr proffesiynol sydd â chymwysterau addas o fewn y Tîm Anghenion Cymhleth wedi cynnal asesiadau effaith ar bob defnyddiwr gwasanaeth unigol yr effeithio arnynt gan ddatgomisiynu gwasanaethau yn Aberchwiler;
- Nododd Aelodau'r angen i wella cyfathrebu, yn enwedig gydag aelodau lleol, gan y gallai hynny helpu i chwantu pryderon ymhlith defnyddwyr gwasanaeth a'u teuluoedd a chwalu'r sïon di-sail mewn cymunedau o ran newidiadau gwasanaeth fel yr un penodol yma;
- I hwyluso adleoliad y gwasanaeth rheoli gardd i'r Gerddi Botanegol yn y Rhyl, roedd y Cyngor wedi buddsoddi arian mewn gosod offer trydanol ar y safle, ar y sail ei fod yn cael ei weld fel buddsoddiad tymor canolig o leiaf. Serch hynny, ni ellid rhoi unrhyw sicrwydd pendant yn yr hinsawdd ariannol presennol gwasanaethau cyhoeddus na fyddai'r newidiadau yn digwydd yn y dyfodol;
- Er bod cost y gofal a'r profiadau a ddarperir i'r defnyddwyr gwasanaeth yn bwysig, ansawdd y gwasanaeth a ddarperir a'r canlyniadau cysylltiedig ar gyfer y defnyddiwr gwasanaeth oedd y penderfynyddion pennaf gwerth am arian y gwasanaeth. Y prif benderfynydd oedd ansawdd bywyd pob unigolyn;
- Ni wnaed adolygiad pob defnyddiwr gwasanaeth unigol ar wahân. Yn ogystal ag ystyried mewnbyn y defnyddiwr gwasanaeth, roedd barn y darparwr gwasanaeth, teulu a gofalwyr y defnyddiwr gwasanaethau wedi eu hystyried wrth benderfynu ar y lleoliad cyfle gwaith amgen mwyaf addas ar

gyfer y defnyddiwr gwasanaeth. Roedd pob defnyddiwr gwasanaeth wedi cael cyfle i roi cynnig ar amrywiaeth o leoliadau amgen cyn y gofynnwyd iddynt ddewis eu ffafriaeth. Mewn rhai achosion roedd eiriolwr allanol wedi cael eu cysylltu gyda'r nod o sicrhau asesiad annibynnol;

- Byddai'r unigolion hynny ag anghenion cymhleth sydd angen cefnogaeth un i un ym Mhlanhigfeydd Aberchwiler yn parhau i dderbyn hynny yn eu lleoliad newydd os oes angen;
- Roedd y broses asesu anghenion ar gyfer person ag anabledau dysgu yn broses statudol sy'n rhaid i'r Cyngor ei dilyn yn ôl y gyfraith. Roedd Sir Ddinbych ar hyn o bryd yn cymryd rhan mewn cynllun peilot Llywodraeth Cymru i ddatblygu dull effeithiol o fesur canlyniadau;
- Roedd sicrwydd ychwanegol ar ansawdd y lleoliadau amgen ar gael ar ffurf adroddiadau'r rheoleiddiwr, Arolygiaeth Gofal a Gwasanaethau Cymdeithasol Cymru, ar y gwasanaethau hynny;
- Roedd y Cyngor yn gwneud pob ymdrech yn y blynyddoedd diwethaf i wneud Aberchwiler yn endid dilys, ond roedd hyn wedi profi'n anodd iawn;
- Roedd rhieni/gofalwyr wedi cael cyfle i ymweld â sefydliadau cyfleoedd gwaith i weld drostynt eu hunain y gwaith, gofal a goruchwyliaeth oedd ar gael. Fodd bynnag, nid oedd yr holl rieni/ gofalwyr yn derbyn y gwahoddiadau;
- Dim ond un gŵyn a gafwyd oddi wrth ddefnyddiwr gwasanaeth/ teulu defnyddiwr gwasanaeth/ gofalwr ynghylch y newidiadau i ddarpariaeth y gwasanaeth. Roedd y gŵyn benodol wedi'i thrin a'i datrys i fodd had y defnyddiwr gwasanaeth a'u teulu/ gofalwr. Roedd y rhan fwyaf o'r cwynion eraill a dderbyniwyd mewn perthynas â chau Phlanhigfeydd Aberchwiler wedi'u cyflwyno gan staff y Planhigfeydd neu aelodau o'r cyhoedd;
- Roedd y Cyngor ar hyn o bryd yn helpu i glirio hen safle'r Planhigfeydd i sicrhau ei fod yn cael ei drosglwyddo'n ôl i'r perchennog mewn cyflwr glân a thaclus i sicrhau nad oedd yn 'safle ddolur llygad'

Caniataodd y Cadeirydd i aelodau o'r cyhoedd a oedd yn bresennol i ofyn cwestiynau. Mewn ymateb i'r cwestiynau hyn, ymatebodd yr Aelod Arweiniol dros Ofal Cymdeithasol a Swyddogion fel a ganlyn:

- cadarnhawyd na ymgynghorodd y Cyngor yn uniongyrchol gyda gweithwyr yn Aberchwiler ynghylch ei gynigion i ddatgomiynu'r gwasanaeth gan nad oedd y staff yn staff y Cyngor Sir, roeddent yn cael eu cyflogi gan Cynnig a chyfrifoldeb Cynnig fyddai unrhyw ymgynghoriadau gyda gweithwyr;
- Cynghorwyd nad oeddent yn ymwybodol o unrhyw bryderon diogelwch sy'n ymwneud â'r Ganolfan Sgiliau Coetir, gan fod yr holl wasanaethau amgen ar gyfer defnyddwyr gwasanaeth Aberchwiler wedi cael asesiad risg. Roedd y Ganolfan Sgiliau Coetir hefyd yn cael ei defnyddio gan Addysg ac felly byddai'n destun asesiadau risg a DBS rheolaidd gan y Gwasanaeth hwnnw. Addawodd y Cyfarwyddwr Corfforaethol Cymunedau i edrych eto ar y mater hwn;
- Cynghorodd y Cyfarwyddwr Corfforaethol Cymunedau bod dull sy'n canolbwyntio ar y defnyddiwr gwasanaeth wedi'i fabwysiadu ar gyfer cynnal yr asesiad o anghenion defnyddwyr gwasanaeth Aberchwiler yn y dyfodol. Roedd hyn yn cynnwys y rhiant/ rhieni/ gofalwr/ gofalwyr ac roedd wedi'i

ymestyn i asesu eu hanghenion gofal cymdeithasol ehangach. Roedd pob defnyddiwr gwasanaeth, teulu/gofalwr unigol wedi cael gwybod bod gwasanaeth eirioli annibynnol ar gael a'u hawl i'w ddefnyddio

- Cadarnhawyd y Cyfarwyddwr Corfforaethol Cymunedau bod rheolau cenedlaethol a oedd yn llywodraethu comisiynu gwasanaethau – roedd Planhigfeydd Aberchwiler yn wasanaeth a gomisiynwyd – ac fel y cyfryw roedd angen i benderfyniadau o ran comisiynu/ datgomisiynu gwasanaethau o'r fath gael eu gwneud gan weithiwr proffesiynol sydd â chymwysterau addas;
- Cadarnhaodd y Cyfarwyddwr Corfforaethol Cymunedau bod y Fforwm Anabledau Dysgu wedi cael gwybod am ddatblygiadau o ran Planhigfeydd Aberchwiler drwy gydol y broses. Gwasanaethodd cynrychiolwyr y Fforwm ar y Grŵp Tasg a Gorffen Cyfleoedd Gwaith, a oedd wedi cynnal adolygiad o Blanhigfeydd Aberchwiler fel rhan o'r adolygiad ehangach o Gyfleoedd Gwaith i bobl ag anawsterau dysgu ar draws y sir. Roedd Mencap, a fu'n gwasanaethu ar y Fforwm, wedi cychwyn a hwyluso'r digwyddiad 'Caffi Byd', lle'r oedd darparu gwasanaethau cyfleoedd gwaith yn y dyfodol wedi cael ei drafod gydag amrywiaeth eang o randdeiliaid.

Cydnabu swyddogion y pwyntiau a wnaed gan aelodau o'r cyhoedd a oedd yn bresennol bod teuluoedd neu ofalwyr weithiau yn dadedog o ran cwyno am wasanaethau a ddarperir i bobl ddiamddiffyn, gan eu bod ofn y gallai'r defnyddwyr gwasanaeth dderbyn lefel gwasanaeth hyd yn oed gwaeth, neu i'r gwasanaeth gael ei dynnu'n ôl, o ganlyniad. Ar y sail hon cafodd safle Facebook 'Arbed Aberchwiler' ei sefydlu mewn ymgais i gael clywed lleisiau'r llai huawdl, gan fod teuluoedd a gofalwyr yn aml wedi ymlâdd ac nid oedd yn teimlo y gallant gwyno. Roedd y cyfryngau cymdeithasol yn arf effeithiol a hygyrch ar gyfer aelodau o'r cyhoedd i leisio eu pryderon neu i rannu eu cwynion.

Pwysleisiodd swyddogion bod yr holl gwynion wedi cael eu trin yn gyfrinachol. Pe na bai'r cwynion yn cael eu rhannu, byddai'n llyffetheirio gallu'r Cyngor i wybod am y problemau er mwyn ceisio eu datrys a gwella gwasanaethau. Roedd nifer o ffyrdd y gallai cwynion neu bryderon gael eu codi h.y. naill ai'n uniongyrchol gyda'r Cyngor, drwy Gefnogwyr Gofalwyr y Tîm Anghenion Cymhleth neu drwy sefydliadau annibynnol fel y Gwasanaeth Gwybodaeth i Ofalwyr Gogledd Ddwyrain Cymru (GGOGDdC). Byddai pob cwyn unigol yn cael ei thrin a byddai ymateb yn cael ei anfon at yr achwynydd

Ar ddiwedd y drafodaeth cydnabu'r Aelodau bod gwersi i'w dysgu o'r broses o ddatgomisiynu gwasanaethau ym Mhlanhigfeydd Aberchwiler. Roedd cyfathrebu yn allweddol i bob agwedd ar waith y Cyngor. Gallai cyfathrebu effeithiol ac amserol gyda rhanddeiliaid ac aelodau lleol leddfu pryderon a chwalu mythau. Roedd mynegiant pryderon yn seiliedig ar ffeithiau yn bwysig iawn gan y gallai pryderon a godwyd ar achlust neu ffeithiau hanner cywir y potensial i greu amgyffrediad ffug a dwysáu pryderon, yn enwedig ymhlith preswylwyr diamddiffyn. Roedd yn bwysig bod y negeseuon cywir yn cael eu cyfleu i'r bobl iawn ar yr adeg gywir, yn enwedig pan oeddent yn cynnwys materion emosiynol. O ganlyniad:

Penderfynwyd: - yn amodol ar y wybodaeth a ddarparwyd a'r sylwadau uchod -

- (a) nodi'r canlyniadau cadarnhaol yn gyffredinol ar gyfer yr unigolion dan sylw;*
- (b) bod adroddiad yn cael ei gyflwyno i'r Pwyllgor yn hydref 2015 gyda chasgliadau'r adolygiad i fodlonrwydd cyn-ddefnyddwyr gwasanaeth hen Blanhigfeydd Aberchwiler ar eu lleoliadau cyfleoedd gwaith newydd, y canlyniadau ar eu cyfer hwy a'u teuluoedd/gofalwyr;*
- (c) bod yr adroddiad yn manylu ar y gwersi a ddysgwyd gan y Cyngor yn ystod ac ar ôl y gwaith datgomisiynu; a*
- (d) bod y canfyddiadau yn adroddiadau arolygu diweddaraf AGGCC ar y sefydliadau cyfleoedd gwaith hynny hefyd yn cael eu cynnwys yn yr adroddiad (os nad oedd adroddiadau diweddaraf y rheoleiddiwr ar gael eto ar gyfer y sefydliadau hynny, yna dylid cynnwys arwydd o bryd y disgwylir iddynt fod ar gael)*

Daeth y cyfarfod i ben am 11:10am

PWYLLGOR ARCHWILIO PERFFORMIAD

Cofnodion cyfarfod o'r Pwyllgor Archwilio Perfformiad a gynhaliwyd yn Siambr y Cyngor, Ty Russell, Y Rhyl, Dydd Iau, 11 Mehefin 2015 am 9.30 am.

YN BRESENNOL

Y Cyngorwyr Meirick Davies, Richard Davies, Huw Hilditch-Roberts, Peter Owen, Arwel Roberts a Gareth Sandilands

Aelodau Cyfetholedig – J Piper a G Williams

Aelod Arweiniol Addysg – y Cyngorydd Eryl Williams a'r Aelod Arweiniol Gwasanaethau Cymdeithasol – y Cyngorydd Bobby Feeley (ar gyfer eitem 6).

HEFYD YN BRESENNOL

Prif Weithredwr (MM), Cyfarwyddwr y Gwasanaethau Cymdeithasol (NS), Pennaeth Addysg (KE), Rheolwr Tîm Cynllunio Strategol (LG) Rheolwr Rhaglen, Moderneiddio Addysg (JC), Rheolwr y Gwasanaethau Democrataidd (SP), Cydlynnydd Archwilio (RE) a Gweinyddwr Pwyllgorau (SLW)

Croesawodd y Cadeirydd bawb i'r cyfarfod, yn enwedig yr aelod cyfetholedig newydd, John Piper, a'r Cyngorydd Huw Hilditch-Roberts yr aelod newydd o'r Pwyllgor Archwilio Perfformiad.

1 YMDDIHEURIADAU

Derbyniwyd ymddiheuriadau am absenoldeb oddi wrth y Cyngorwr(wyr) Gill Greenland, Debra Houghton, Colin Hughes, Geraint Lloyd-Williams, Dr. D. Marjoram a/ac Dewi Owens

2 DATGAN CYSYLLTIAD

Roedd y Cyngorwyr Meirick Lloyd Davies, Arwel Roberts, Huw Hilditch-Roberts a David Simmons yn datgan cysylltiad personol yn yr eitemau galw i mewn. Roedd yr Aelodau Cyfetholedig John Piper a Gareth Williams yn datgan cysylltiad personol yn yr eitemau galw i mewn.

3 ETHOL IS-GADEIRYDD

Cytunodd Aelodau'r Pwyllgor i ohirio ethol Is-Gadeirydd nes cyfarfod y Pwyllgor Archwilio Perfformiad Arbennig a gynhelir ar 22 Mehefin 2015.

PENDERFYNWYD bod ethol Is-Gadeirydd yn cael ei ohirio tan 22 Mehefin 2015.

4 MATERION BRYN FEL Y'U CYTUNWYD GAN Y CADEIRYDD

Dyweddodd y Cadeirydd bod penderfyniadau a wnaed gan y Cabinet yn ei gyfarfod ar 2 Mehefin 2015 i gymeradwyo cyhoeddi hysbysiad statudol i gau Ysgol Llanfair Dyffryn Clwyd (Llanfair DC) ac Ysgol Pentrecelyn wedi'i alw i mewn ar gyfer adolygiad. Hefyd roedd y penderfyniad i gymeradwyo cyhoeddi hysbysiad statudol i gau Ysgol Rhewl wedi'i alw i mewn ar gyfer adolygiad. O ganlyniad, er mwyn cydymffurfio â Rheolau Gweithdrefn Galw i Mewn y Cyngor, a oedd yn nodi bod pwyllgor archwilio i ystyried galw i mewn penderfyniad o fewn pum niwrnod gwaith, roedd wedi cytuno i ystyried y materion fel eitem o fusnes brys yn rhaglen y cyfarfod cyfredol. Roedd pob aelod o'r Pwyllgor, gan gynnwys aelodau cyfetholedig wedi derbyn copïau o'r adroddiadau a'r atodiadau oedd wedi eu hystyried gan y Cabinet yn ei gyfarfod ar 2 Mehefin 2015.

Gan fod penderfyniad y Cabinet ar 2 Mehefin 2015 yn ymwneud â darpariaeth addysg y Cyngor, caniatwyd i Aelodau cyfetholedig addysg statudol yr Awdurdod ar y pwyllgor archwilio i gyfrannu'n llawn wrth ystyried y penderfyniadau oedd wedi eu galw i mewn fel aelodau pleidleisio llawn o'r Pwyllgor.

Galw i mewn y penderfyniad i gyhoeddi hysbysiadau statudol ar gyfer y cynnig i gau Ysgol Llanfair DC ac Ysgol Pentrecelyn.

Cymeradwyodd Cabinet Sir Ddinbych yn ei gyfarfod ar 2 Mehefin 2015 yr argymhelliad canlynol:

*“(a) nodi canfyddiadau'r ymgynghoriad ffurfiol ar gyfer cau Ysgol Llanfair DC ac Ysgol Pentrecelyn ac agor ysgol ardal newydd ar y ddau safle presennol;
(b) cymeradwyo cyhoeddi hysbysiad statudol i Gyngor Sir Ddinbych gau Ysgol Llanfair DC ac Ysgol Pentrecelyn ar 31 Awst 2016; ac i'r Eglwys yng Nghymru sefydlu Ysgol Ardal Wirfoddol a Reolir newydd ar y safleoedd presennol o 1 Medi 2016, a
(c) nodi'r opsiwn i rieni wneud cais i anfon eu plant i Ysgol Pen Barras fel ysgol arall pe baent yn dymuno i'w plant aros o fewn ysgol Categori 1.”*

Cyhoeddwyd y penderfyniad uchod ar wefan y Cyngor ar 3 Mehefin 2015, ac yn unol â Rheolau Gweithdrefn Galw i Mewn y Cyngor, nid oedd y penderfyniad wedi cael ei weithredu ar unwaith fel bod aelodau nad oedd yn aelodau o'r Cabinet yn gallu galw'r penderfyniad i mewn i'w archwilio, os oeddent o'r farn bod angen ei archwilio.

Derbyniwyd ffurflen "Hysbysiad galw i mewn", a lofnodwyd gan y nifer gofynnol o Gynghorwyr nad oeddent yn aelodau o'r Cabinet, ar 5 Mehefin 2015.

Y rhesymau dros y penderfyniad i alw i mewn oedd:

- (i) Diffyg esboniad ynglŷn â beth oedd Categori 1 a 2 yn ei olygu;
- (ii) A ddilynwyd y canllawiau ar gyfer cau ysgolion gwledig?
- (iii) A roddwyd y data cywir ynghylch yr ysgolion – niferoedd data disgyblion?; a

- (iv) Ni ddilynwyd y broses yn gywir yn erbyn blaenoriaethau lleol a chenedlaethol.

Gofynnwyd i Aelodau'r Pwyllgor Archwilio Perfformiad benderfynu, yn seiliedig ar y wybodaeth a gyflwynwyd iddynt, os oedd y Pwyllgor yn credu y dylai'r Cabinet adolygu ei benderfyniad gwreiddiol, ac os felly ar ba sail.

Cyflwynodd y Cynghorydd Arwel Roberts y cais i alw i mewn a dechreuodd y drafodaeth drwy amlinellu'r pedwar pwynt a oedd yn sail ar gyfer y galw i mewn.

Ymatebodd yr Aelod Arweiniol ar gyfer Addysg a swyddogion oedd yn bresennol i'r pwyntiau a godwyd ac i gwestiynau Aelodau'r Pwyllgor fel a ganlyn:

- (i) Roedd y Cyngor yn categoreiddio ei ddarpariaeth addysg yn unol â Dogfen Wybodaeth Rhif 023/2007 Llywodraeth Cynulliad Cymru, a gyhoeddwyd ym mis Hydref 2007. Roedd disgwyl i bob Cyngor yng Nghymru i gadw at y canllawiau wrth categoreiddio eu darpariaeth addysg.

Roedd ysgolion cynradd Categori 1 yn ysgolion cyfrwng Cymraeg. Roedd y cwricwlwm yn cael ei gyflwyno trwy gyfrwng y Gymraeg, a'r a sesiadau a'r iaith gyfathrebu o ddydd i ddydd gyda'r disgyblion. Disgwylid y byddai'r disgyblion yn trosglwyddo'n rhwydd i ddarpariaeth uwchradd cyfrwng Cymraeg ar ddiwedd y cyfnod allweddol (CA) 2. Byddai disgyblion hefyd wedi cyrraedd safon gyfatebol yn Saesneg i ddisgyblion mewn ysgolion cyfrwng Saesneg yn bennaf.

Roedd ysgolion cynradd Categori 2 yn ysgolion cynradd dwy ffrwd. Roedd yr ysgolion yn darparu darpariaeth cyfrwng Cymraeg a Saesneg ochr yn ochr. Yn dibynnu ar ddewis y rhieni, roedd y cwricwlwm yn cael ei gyflwyno drwy naill ai gyfrwng y Gymraeg neu'r Saesneg. Y disgwyliad ar gyfer ysgolion Categori 2 oedd y byddai disgyblion yn y ffrwd Gymraeg yn gallu trosglwyddo i ddarpariaeth uwchradd cyfrwng Cymraeg, yr un peth ag ysgolion Categori 1. Byddai'r ffrwd Saesneg yn gallu trosglwyddo i ddarpariaeth uwchradd cyfrwng Saesneg yr un fath â disgyblion o ysgol gynradd Categori 5.

Darllenodd yr Aelod Arweiniol dros Addysg, y Cynghorydd Eryl Williams ddyfyniad o'r cofnodion drafft o gyfarfod y Cabinet, a gynhaliwyd ar 2 Mehefin, i ddangos y rhoddwyd esboniad llawn a chynhwysfawr ar y categori darpariaeth addysg gynradd.

Roedd y derminoleg categoreiddio mewn ysgolion cynradd ac uwchradd yn wahanol ac roedd gan hyn y potensial i achosi dryswch. Roedd Categori 2 yn y sector cynradd yn ysgolion dwy ffrwd, tra bod Categori 2 yn y sector uwchradd yn ysgolion dwyieithog.

Roedd Llywodraeth Cymru (LIC) yn awyddus i Gymru fod yn wlad ddwyieithog yn y tymor hir, felly, disgwylir i bob ysgol ddarparu elfen o

addysg Gymraeg. Roedd pob Cyngor yn gorfod cael Cynllun Strategol Cymraeg mewn Addysg.

Roedd Cyngor Sir Ddinbych wedi ymrwymo i wella hyfedredd disgyblion ysgol yn y Gymraeg a'r Saesneg. Roedd gan Grŵp Strategol Cymraeg mewn Addysg y Cyngor oedd yn monitro gweithrediad y cynllun hefyd rôl wrth sicrhau bod pob ysgol yn symud ar hyd y continwmm iaith i ddarparu rhagor o elfennau o'r cwricwlwm drwy gyfrwng y Gymraeg.

- (ii) Y Cod a ddilynir ar gyfer ad-drefnu darpariaeth addysg oedd Cod Trefniadaeth Ysgolion Llywodraeth Cymru, Rhif Cod Statudol 0006/2013, cyhoeddwyd Gorffennaf 2013. Dilynwyd y Cod hwn yn achos Ysgol Llanfair DC ac Ysgol Pentrecelyn.

Roedd y Cod yn mynnu y cynhelir asesiad effaith cymunedol (AEC) o ran unrhyw gynigion i gau. Roedd AEC wedi'i gynnal o ran y cynnig ar gyfer Ysgol Llanfair DC ac Ysgol Pentrecelyn.

Roedd y cynigion oedd yn ymwneud â'r ddwy ysgol yn rhan o'r adolygiad ehangach o ddarpariaeth addysg gynradd yn ardal Rhuthun. Nodwyd y cynnig a gyflwynwyd fel yr ateb gorau ar gyfer darparu addysg yn ardaloedd Llanfair DC a Phentrecelyn gan ei fod yn darparu ysgol gymunedol a fyddai'n darparu addysg i ddisgyblion yn newis iaith eu rhieni. Byddai hefyd yn darparu cyfleuster ysgol newydd i'r ardal maes o law.

Oherwydd bod gan Ysgol Llanfair DC ffrwd cyfrwng Cymraeg, roedd hyn yn cyflawni'r cwricwlwm yr un fath ag ysgol Categori 1. Barnwyd bod dynodi'r ysgol newydd fel ysgol Categori 2 yn cael ei ystyried yn briodol gan y byddai'n diwallu'r cynnig a ddarperir ar hyn o bryd gan Ysgol Pentrecelyn ac Ysgol Llanfair DC. Roedd y cynnig addysgol, felly, yn diwallu anghenion y ddwy set o ddisgyblion i safon gyfatebol – sef yr hyn oedd y Cod ei angen.

- (iii) Y data a ddarparwyd fel rhan o'r ymgynghoriad ar y cynigion ar gyfer ysgol ardal newydd oedd Cyfrifiad Ysgolion Blynyddol ar Lefel Disgyblion (Ebrill 2014) Llywodraeth Cymru. Hon oedd y ffynhonnell ddata cydnabyddedig a ddefnyddir ar gyfer prosiectau ad-drefnu ysgolion, a defnyddiwyd fel sail ar gyfer yr Adolygiad o Ardal Rhuthun cyfan.

Nid oedd yr union niferoedd sy'n trosglwyddo o Ysgol Pentrecelyn i'r ysgol ardal newydd yn hysbys eto, byddai hyn yn gliriach unwaith y cyhoeddwyd hysbysiadau statudol. Fodd bynnag, pe bai rhieni yn dewis anfon eu plant i ysgol Categori 1 yn lle'r ysgol ardal newydd, byddai cludiant o'r cartref i'r ysgol am ddim ond ar gael i'r ysgol addas agosaf.

Byddai 10% o leoedd gwag wrth gefn yn cael ei gynnwys yn y fanyleb cynllunio ar gyfer cyfleuster newydd i Ysgol Pen Barras yn Rhuthun gyda'r bwriad o ddarparu ar gyfer pwysau yn y dyfodol.

Byddai amrywiadau yn y boblogaeth yn cael effaith ar holl ddarpariaeth ysgol yn y dyfodol. Oherwydd natur ansicr sy'n gysylltiedig â'r agwedd hon, ni ellid ei ystyried fel rhan o unrhyw ffigurau rhagamcanol.

Adolygwyd y data y seiliwyd y cynigion arno gan swyddog annibynnol yn ddiweddar, sydd wedi cadarnhau ei ddilysrwydd.

- (iv) Roedd y broses a ddilynwyd, o ran y cynigion, yn cydymffurfio â Chod Trefniadaeth Ysgolion (Gorffennaf 2013) Llywodraeth Cymru a'r canllawiau ar ddiffinio ysgolion yn ôl y ddarpariaeth cyfrwng Cymraeg (Hydref 2007).

Nod yr adolygiad o ardal Rhuthun, yr oedd y cynnig hwn yn elfen ohono, oedd i gyfrannu tuag at gyflawni blaenoriaeth gorfforaethol y Cyngor o "wella perfformiad mewn addysg ac ansawdd adeiladau ysgol".

Codwyd y pwyntiau ychwanegol canlynol:

- Cadarnhawyd o fewn Sir Ddinbych roedd Categori 1, Categori 2 a chategoriâu eraill o ysgolion cynradd dan reolaeth wirfoddol;
- Roedd y mwyafrif o'r gwrthwynebiadau i gynigion Ysgol Llanfair DC ac Ysgol Pentrecelyn ar sail categoreiddio iaith. Ychydig iawn o wrthwynebiadau a dderbyniwyd o ran ei statws dan reolaeth wirfoddol arfaethedig;
- Roedd y Pwyllgor wedi gofyn i swyddogion wneud ymholiadau i weld a ellid categoreiddio ysgolion yn debyg i fodel Cyngor Gwynedd o ysgolion "dwyieithog" yn hytrach na chategoreiddio darpariaeth cyfrwng Cymraeg a ddefnyddir ar hyn o bryd a oedd fel petai'n achosi dryswch;
- Amcan y polisi cenedlaethol a chynllun gweithredu "Iaith Pawb" Llywodraeth Cymru oedd i gynnal a chynyddu nifer y bobl yn y wlad a allai siarad Cymraeg. Roedd CSCA a pholisi addysg y Cyngor yn cydymffurfio â gweledigaeth Llywodraeth Cymru.

Ar y pwynt hwn, rhoddodd y Cadeirydd gyfle i gynrychiolwyr o Ysgol Llanfair DC ac Ysgol Pentrecelyn i annerch y cyfarfod. Codwyd y pwyntiau canlynol:

- (i) Roedd Geraint Lewis Jones, Cadeirydd y Llywodraethwyr, Ysgol Llanfair DC wedi annerch y Pwyllgor fel a ganlyn:
- a. Nid oedd rhieni'r ysgol wedi cymysgu rhwng y diffiniadau Categori 1 a Chategori 2.
 - b. Nid oedd categoreiddio wedi bod yn ffenomenon diweddar. Cysylltwyd â'r Corff Llywodraethu ar sawl achlysur â chais i newid y categorïau o 2 i 1, ond gwrthodwyd hyn bob tro gan y teimlwyd y byddai'r ysgol yn colli disgyblion.
 - c. Roedd gan yr ysgol bolisi recriwtio staff sy'n siarad Cymraeg. Cymraeg oedd iaith gymdeithasol yr ysgol ac roedd yr athrawon yn cyfathrebu gyda'r plant yn Gymraeg.
 - d. Nod yr ysgol oedd sicrhau bod ganddynt y nifer uchaf posibl o siaradwyr Cymraeg yn 11 oed. O ganlyniad, roedd model Categori 2 yn gweithio'n dda ar gyfer Ysgol Llanfair DC.

- (ii) Anerchodd Menna Jones y Pwyllgor ar ran Ysgol Pentrecelyn fel a ganlyn:
 - a. Mynegwyd pryderon o ran colli ysgol wledig Categori 1.
 - b. Roedd pryderon wedi'u codi hefyd o ran adolygiad o'r ffrwd "N" (ystyrir yn addas ar gyfer disgyblion a oedd wedi dysgu Cymraeg fel ail iaith ac sydd, erbyn diwedd CA2, â dealltwriaeth dda o'r iaith) yn Ysgol Brynhyfryd o fis Medi 2015, ac effaith hyn ar ysgolion sy'n ei bwydo.

Wrth grynhoi cais y llofnodwyr i alw i mewn y penderfyniad gwreiddiol gan y Cabinet, roedd y Cyngorydd Arwel Roberts yn nodi ei siom, o dan gynigion ad-drefnu ysgolion, y barnwyd darpariaeth Categori 2 i fod yn gydradd â darpariaeth Categori 1. Roedd o'r farn y dylid ei adolygu gan Lywodraeth Cymru.

Ar ddiwedd y drafodaeth, daeth y Pwyllgor i'r casgliad, ar ôl cael sicrwydd y byddai'r effaith ar ddisgyblion sy'n dewis gadael y naill ysgol neu'r llall yn cael ei fonitro'n agos ac effaith cau Ysgol Pentrecelyn ar y ddwy ysgol Categori 1 arall yn yr ardal yn hylaw, drwy fwyafriaf nad oedd y mater yn teilyngu cael ei gyfeirio yn ôl i'r Cabinet i'w ailystyried. Fodd bynnag, gofynnodd y Pwyllgor i swyddogion edrych ar y posibilrwydd i'r Cyngor ddynodi ysgolion yn ysgolion "dwyieithog" yn hytrach na chael ei gyfyngu gan ganllawiau Llywodraeth Cymru ar gategoreiddio yn ôl darpariaeth cyfrwng Cymraeg. Roedd y Pwyllgor yn:

PENDERFYNU – ar ôl ystyried y rhesymau a roddwyd dros ofyn am adolygiad o benderfyniad y Cabinet, a'r wybodaeth a ddarparwyd yn y cyfarfod, nad oedd digon o dystiolaeth i ofyn i'r Cabinet ailystyried ei benderfyniad ar 2 Mehefin 2015 o ran Ysgol Llanfair Dyffryn Clwyd ac Ysgol Pentrecelyn.

Galw i mewn y penderfyniad i gyhoeddi'r hysbysiad statudol ar gyfer y cynnig i gau Ysgol Rhewl.

Roedd Cabinet Sir Ddinbych yn ei gyfarfod ar 2 Mehefin 2015 wedi cymeradwyo'r argymhelliad canlynol:

*“(a) nodi canfyddiadau'r ymgynghoriad ffurfiol i gau Ysgol Rhewl, a
(b) chymeradwyo cyhoeddi hysbysiad statudol i gau Ysgol Rhewl ar 31 Awst 2017 gyda disgyblion yn trosglwyddo i Ysgol Pen Barras neu Ysgol Stryd y Rhos i gyd-fynd ag agor adeiladau'r ysgol newydd.”*

Cyhoeddwyd y penderfyniad uchod ar wefan y Cyngor ar 3 Mehefin 2015, ac yn unol â Gweithdrefn Galw i Mewn y Cyngor, nid oedd y penderfyniad wedi cael ei weithredu ar unwaith fel bod aelodau sydd ddim yn aelodau o'r Cabinet yn gallu galw'r penderfyniad i mewn i'w archwilio, os oeddent o'r farn bod angen ei archwilio.

Derbyniwyd ffurflen "Hysbysiad galw i mewn", a lofnodwyd gan y nifer gofynnol o Gynghorwyr heb fod yn aelodau o'r Cabinet ar 8 Mehefin 2015.

Roedd y rhesymau dros y penderfyniad galw i mewn fel a ganlyn:

- (i) Bod yr effaith ar yr iaith Gymraeg yn yr ysgol yn ogystal ag yn y sir, a godwyd yn yr ymgynghoriad, heb dderbyn sylw gan y Cabinet;
- (ii) Colli darpariaeth ddwyieithog yn Rhewl yn gwrthdaro â Chynllun Strategol Cymraeg mewn Addysg y Cyngor ei hun;
- (iii) Gallu safle Glasdir i ddarparu ar gyfer pob disgybl yn amodol ar adolygiad o ardal Rhuthun, a diogelwch ar y ffyrdd a materion rheoli traffig; a
- (iv) Nad oedd y broses ymgynghori yn cynnwys y cynnig ar gyfer trefniadau amgen a thrafodaeth ar gynigion o'r fath, ni chymerodd le ac ni ymatebodd y Cabinet i hyn yn eu cyfarfod ar 2 Mehefin 2015.

Cyflwynodd y Cynghorydd Merfyn Parry y cais galw i mewn a dechreuodd y drafodaeth gan amlinellu'r pwyntiau uchod fel y sail ar gyfer y galw i mewn.

Roedd y Cynghorydd Parry yn ymhelaethu ar y pwyntiau fel a ganlyn:

- Teimlai rhieni disgyblion yn Ysgol Rhewl bod eu dewis o ysgol yn cael ei beryglu. Yr unig ysgol dwy ffrwd ar gael iddynt fyddai Ysgol Llanfair DC, ond ni fyddai cludiant am ddim ar gael i'r ysgol hon. Roedd wedi'i gydnabod yn y blynyddoedd diwethaf, nad oedd Ysgol Rhewl wedi bod yn cyflawni'r ddarpariaeth addysg yn unol â dynodiad Categori 2. Fodd bynnag, roedd hyn wedi derbyn sylw gyda dau ddisgybl yn disgwyl cael eu hasesu drwy gyfrwng y Gymraeg eleni.
- Pwysleisiwyd pryderon rhieni dros ddiogelwch y plant oherwydd bod disgyblion o Rewl yn gorfod cerdded i'r ysgolion newydd ar safle Glasdir ar hyd ffordd brysur iawn, gyda nifer o unedau diwydiannol a'r farchnad da byw ar hyd un ochr, a safle arall ar y llwybr eisoes wedi'i glustnodi ar gyfer datblygu diwydiannol. Er gwaethaf natur ddiwydiannol y llwybr hwn fe'i ystyriwyd fel llwybr 'nad yw'n beryglus' ar hyn o bryd.
- Roedd y Cynghorydd Parry yn gofyn i'r Pwyllgor Archwilio argymhell i'r Cabinet bod y penderfyniad i gyhoeddi hysbysiad statudol i gau'r ysgol ar 31 Awst 2017 yn cael ei roi o'r neilltu hyd nes ceir eglurhad pellach ar gapasiti safle Glasdir i ddarparu ar gyfer pob un o'r disgyblion yr effeithiwyd arnynt gan adolygiad ardal Rhuthun, diogelwch ar y ffyrdd a materion rheoli traffig a rhoi digon o amser i Ysgol Rhewl ddarparu yn ôl y disgwyl yn erbyn ei ddynodiad Categori 2.

Ymatebodd yr Aelod Arweiniol dros Addysg a swyddogion oedd yn bresennol i'r pwyntiau a godwyd ac i gwestiynau Aelodau'r Pwyllgor fel a ganlyn:

- (i) Roedd y dalgylch cyfredol ar gyfer yr ysgol wedi'i ddangos mewn map a gyflwynwyd i'r Cabinet ar 2 Mehefin. Roedd y map yn dangos bod nifer o ddisgyblion yn yr ysgol yn teithio o rannau gogleddol a deheuol y sir. Os bydd yr ysgol yn cau, roedd yn debygol na fyddai nifer o'r disgyblion yn trosglwyddo i ddarpariaeth Gymraeg neu Saesneg ar safle Glasdir gan na fyddai'n cael ei ystyried fel yr ysgol addas agosaf.

O ran cynyddu'r defnydd o'r Gymraeg yn holl ysgolion y sir a'u cefnogi ar hyd y continwmm iaith, hysbyswyd yr Aelodau bod y Grŵp Strategol

Cymraeg mewn Addysg ar hyn o bryd yn gyfrifol am yr agwedd hon o'r gwaith.

- (ii) Pwysleisiwyd nad oedd unrhyw bryderon ynglŷn ag ansawdd y ddarpariaeth addysg yn Ysgol Rhewl. Fodd bynnag, bu pryderon nad oedd y cwricwlwm yn cael ei ddarparu yn unol â dynodiad Categori 2 yr ysgol. Roedd hyn yn derbyn sylw ar hyn o bryd.

Cadarnhawyd bod materion sy'n ymwneud â chategoreiddio iaith Ysgol Rhewl wedi codi mewn cyfarfod Pwyllgor Archwilio Cymunedau ym mis Mawrth 2015, yn ystod y drafodaeth ar adroddiad ar "gategoreiddio iaith yn holl ysgolion Sir Ddinbych". O ganlyniad, roedd y Grŵp Strategol Cymraeg mewn Addysg yn cefnogi'r ysgol ac yn monitro ei chynnydd.

Tra'n cydnabod nad oedd y cynnig a gyflwynir ar gyfer Ysgol Rhewl yn darparu cynnig 'tebyg am debyg' i'r disgyblion na'r rhieni, roedd yn unol â gofynion Cod Trefniadaeth Ysgolion Llywodraeth Cymru (Gorffennaf 2013) fel dewis amgen "dylai cynigion sicrhau bod cydbwysedd y ddarpariaeth ysgol yn adlewyrchu cydbwysedd y galw" ac yn darparu "o leiaf safonau a chyfleoedd cyfwerth i wneud cynnydd yn eu cyfrwng iaith presennol". Felly, roedd y Cyngor o'r farn bod y cynigion oedd wedi cael eu cyflwyno ar gyfer Ysgol Rhewl yn adlewyrchu cydbwysedd y galw presennol yn Rhewl.

- (iii) Byddai cynnydd yn y traffig ysgol i'r ysgolion newydd arfaethedig ar safle Glasdir yn sbarduno asesiad diogelwch ffyrdd yn awtomatig. Byddai hyn hefyd yn ffurfio rhan o'r broses ceisiadau cynllunio cyn cael caniatâd cynllunio.

Roedd y Gwasanaeth Priffyrdd wedi cofrestru rhai pryderon cychwynnol ar faint a diogelwch traffig ar gyfer y safle newydd arfaethedig ac roedd ymgynghorydd wedi'i benodi i gynnal astudiaeth ddichonoldeb fel rhan o lunio'r cais cynllunio.

- (iv) Ystyriwyd y cynigion amgen a gyflwynwyd fel rhan o'r broses ymgynghori ac roedd ymateb y Cyngor iddynt wedi'i amlinellu o fewn atodiad Adroddiad yr Ymgynghoriad i'r Cabinet ar 2 Mehefin 2015.

Byddai'r ysgolion newydd i gael eu hadeiladu ar safle Glasdir yn cael eu cynllunio i ddarparu capasiti 10% ychwanegol at nifer gwirioneddol y disgyblion. Byddai hyn yn cydymffurfio â chanllawiau BB99 ar adeiladau ysgol a meysydd chwarae gyda golwg ar ddiogelu anghenion yn y dyfodol.

Byddai gan yr ysgolion newydd un dosbarth derbyniad ac un a hanner. Byddai'r amddiffyniad hwn, ar y cyd â gweddill yr adolygiad o ardal Rhuthun, yn ddigonol i leihau nifer y lleoedd gwag mewn ysgolion o fewn ysgolion penodol i lefel hylaw, tra'n sicrhau ar yr un pryd y byddai cynnig addysgol o ddewis ar gael i'r holl blant yn yr ardal o fewn pellter teithio

rhesymol o'u cartref. Byddai Polisi Derbyn Ysgolion y Cyngor yn helpu i reoli argaeledd a hygrychedd lleoedd mewn ysgolion ar draws y sir.

Ar y pwynt hwn, rhoddodd y Cadeirydd gyfle i Gadeirydd y Llywodraethwyr, Ysgol Rhewl annerch y cyfarfod. Codwyd y pwyntiau canlynol:

- Roedd Estyn wedi graddio Ysgol Rhewl yn "dda". Roedd y ddarpariaeth Gymraeg yn yr ysgol wedi symud ymlaen ac roedd y cynlluniau ar gyfer datblygu pellach yn y maes hwn ar gael i bawb eu gweld.
- Roedd y Corff Llywodraethu yn teimlo y byddai cau'r ysgol yn cyfateb i golli cyfle i symud y Gymraeg ymlaen yn Sir Ddinbych. Roedd hyn yn peri pryder yn arbennig o gofio casgliadau astudiaeth ddiweddar a gomisiynwyd gan y Cyngor ar ddyfodol yr iaith o fewn y sir.
- Roedd Ysgol Rhewl wedi gweithio'n agos gydag Ysgol Brynhyfryd i fodloni eu gofynion ar gyfer darparu addysg ddwyieithog a chefnogi disgyblion i gael mynediad i addysg uwchradd yn yr iaith o'u dewis.
- Roedd gan rieni disgyblion yn Ysgol Rhewl bryderon difrifol o ran maint y traffig sy'n defnyddio'r ffordd rhwng Rhewl a Rhuthun.

Wrth grynhoi cais y llofnodwyr i alw penderfyniad gwreiddiol y Cabinet i mewn, dywedodd Cadeirydd y Llywodraethwyr a'r prif lofnodwr i'r cais galw i mewn, y Cynghorydd Merfyn Parry, y teimlent fod y penderfyniad i gau Ysgol Rhewl yn gynamserol a byddai colli ysgol gynradd dwy ffrwd yn niweidiol i'r ardal leol, ac i'r sir gyfan. Cynlluniwyd i adeiladu 23 o gartrefi teuluol fforddiadwy newydd yn Rhewl ac nid oedd effeithiau posibl y cynnydd hwn yn y boblogaeth, ym marn preswylwyr wedi'i ystyried yn llawn fel rhan o'r ymarfer ymgynghori.

Cadarnhaodd swyddogion os byddai'r penderfyniad i gau Ysgol Rhewl yn cael ei ohirio, roedd yna botensial y byddai'n arafu cynigion eraill nad oedd ar waith eto fel rhan o'r adolygiad o ardal Rhuthun, gan fod pob rhan o'r adolygiad yn ddibynnol ar elfennau eraill yn cael eu cyflawni.

Cynigiodd swyddogion i ddarparu sesiwn ar lwybrau diogel i ysgolion i bob budd-ddeiliad, gan gynnwys plant a rhieni i leddfu unrhyw ofnau a allai fod ganddynt.

Ar ddiwedd y drafodaeth, roedd y Pwyllgor yn cydnabod bod yna heriau i aelodau a swyddogion y Cyngor i sicrhau bod y ddarpariaeth addysg newydd yn cyflawni'r canlyniadau disgwylidig wrth benderfynu peidio â gofyn i'r Cabinet adolygu ei benderfyniad i gau Ysgol Rhewl. Byddai angen i'r Cyngor gymryd pob cam angenrheidiol i liniaru yn erbyn y risg o golli sgiliau iaith Gymraeg ac i sicrhau nad oedd disgyblion o Ysgol Rhewl a'r ardal yn gyffredinol mewn unrhyw ffordd dan anfantais oherwydd na fyddai yna ysgol Categori 2 ar gael yn y dyfodol. Bod y Pwyllgor yn:

PENDERFYNWYD - ar ôl ystyried y rhesymau a roddwyd dros ofyn am adolygiad o benderfyniad y Cabinet a'r wybodaeth a ddarparwyd yn y cyfarfod, penderfynwyd nad oedd digon o dystiolaeth i ofyn i'r Cabinet ystyried ei benderfyniad ar 2 Mehefin i gyhoeddi hysbysiad statudol i gau Ysgol Rhewl, ond i argymhell i'r Cabinet:

- (a) Dylai gyfarwyddo'r swyddogion yn ystod y cyfnod ymgynghori ar ôl cyhoeddi hysbysiadau statudol i ymgymryd â gwaith i asesu a lliniaru effeithiau colli darpariaeth iaith Gymraeg ar y gymuned ac i sicrhau na fyddai colli ysgol dwy ffrwd yn anfanteisio disgyblion yr ardal yn y dyfodol;
- (b) Gwneud gwaith pellach gyda disgyblion, rhieni, staff a budd-ddeiliaid eraill o Ysgol Rhewl i ymdrin â'u pryderon sy'n ymwneud â chapasiti safle Glasdir, rheoli trafndiaeth ar safle'r ysgol newydd a phryderon diogelwch ffordd rhwng Rhewl a Glasdir; a
- (c) Yr adroddir ar ganfyddiadau'r gwaith a nodir yn (a) a (b) uchod i'r Cabinet yn yr hydref 2015 pan gyflwynir yr adroddiad gwrthwynebiadau mewn ymateb i gyhoeddi'r hysbysiad statudol.

Yn ystod y drafodaeth ar y galw i mewn roedd cais wedi'i wneud am arweiniad ar pe byddai aelod o'r Cabinet a oedd yn rhan o'r corff gwneud penderfyniadau yn cael eu hesgusodi gan y Pwyllgor Safonau o fod â chysylltiad sy'n rhagfarnu os oedd ef/hi yn aelod ward ar gyfer yr ardal yr effeithir arni gan y penderfyniad i ganiatáu iddynt fynychu cyfarfod galw i mewn. Gofynnodd aelodau a fyddai modd rhoi caniatâd cyffredinol ar gyfer materion o'r fath neu a fyddai angen i bob unigolyn wneud cais o'r fath ar sail fesul pwnc. Cytunodd y Rheolwr Gwasanaethau Democrataidd i godi'r mater gyda'r Swyddog Monitro.

Ar y pwynt hwn (1.25pm) cafwyd egwyl o 10 munud.

Ailddechreuodd y cyfarfod am 1.35pm.

5 COFNODION Y CYFARFOD DIWETHAF

Cyflwynwyd cofnodion cyfarfod y Pwyllgor Archwilio Perfformiad a gynhaliwyd ar 16 Ebrill 2015.

PENDERFYNWYD – y dylid derbyn a chymeradwyo'r Cofnodion fel cofnod cywir.

6 ADRODDIAD BLYNYDDOL Y CYFARWYDDWR GWASANAETHAU CYMDEITHASOL 2014/15

Cyflwynodd yr Aelod Arweiniol ar gyfer Gofal Cymdeithasol, Oedolion a Gwasanaethau Plant, y Cynghorydd Bobby Feeley, Adroddiad Blynyddol Cyfarwyddwr y Gwasanaethau Cymdeithasol (eisoes wedi'i ddsbarthu).

Dywedodd Cyfarwyddwr y Gwasanaethau Cymdeithasol er bod gwasanaethau gofal cymdeithasol y Sir yn gwella roedd yna bob amser le i wella ymhellach. Ymhlith yr heriau sydd o'n blaen oedd Deddf Gwasanaethau Cymdeithasol a Llesiant (Cymru) 2014, a fyddai'n dod i rym yn llawn yn Ebrill 2016.

Mewn ymateb i gwestiynau aelodau, dywedodd Cyfarwyddwr y Gwasanaethau Cymdeithasol:

- Bod yr heriau ar gyfer y flwyddyn i ddod wedi eu manylu o fewn yr adroddiad.
- Amlinellodd ymrwymiad y Gwasanaeth i drigolion a defnyddwyr gwasanaeth sy'n dymuno cyfathrebu drwy gyfrwng y Gymraeg. Mynychodd deilydd portffolio iaith Gymraeg y Cyngor, y Cynghorydd Huw LI Jones Grŵp Monitro iaith Gymraeg y Gwasanaeth a byddai'r Cynghorydd Arwel Roberts yn bresennol yn y dyfodol agos. Roedd y Grŵp yn monitro cydymffurfiaeth y Gwasanaeth gyda'r cynllun gweithredu "Mwy Na Geiriau".
- Rhoddodd fanylion y broses i sicrhau bod y gwasanaethau a gomisiynir yn ateb anghenion defnyddwyr y gwasanaeth a'r Cyngor, a'r newidiadau i'r broses gwynion a anelwyd at hwyluso datrys cwynion.
- Eglurodd y talwyd taliadau uniongyrchol i gyfrif o ddewis y defnyddiwr gwasanaeth i ganiatáu iddynt dalu am eu gofal. Gall y cyfrif fod yn un swyddfa bost, banc, cymdeithas adeiladu neu gyfrif undeb credyd.
- Roedd Sir Ddinbych yn perfformio'n dda o ran y dangosydd "oedi wrth drosglwyddo gofal". Bu rhai problemau o ran oedi wrth drosglwyddo gofal yn ne'r sir, a oedd yn bennaf oherwydd natur wledig yr ardal. Roedd y problemau'n fwy cyffredin pan oedd angen dau ofalwr yn bresennol ar yr un pryd. Roedd y Cyngor a'r Gwasanaeth lechyd yn cydweithio'n agos i ddatrys y mater hwn.
- Roedd risgiau sy'n gysylltiedig â chyfuno Gwasanaethau Addysg a Phlant o dan un Pennaeth Gwasanaeth yn cael eu rheoli'n dda, ac roedd aelodau etholedig yn cael eu briffio'n rheolaidd ar gynnydd y prosiect.
- Roedd y posibilrwydd o gau cartrefi gofal preswyl wedi'i nodi fel her yng nghynllun y llynedd, roedd gwaith yn cael ei wneud ar y rhain ar hyn o bryd. Roedd yr Aelod Arweiniol ar gyfer Gofal Cymdeithasol wedi pwysleisio'r angen i aelodau etholedig gyfathrebu'n glir i drigolion y rhesymau tu ôl i'r cynigion i leddfau eu pryderon o ran newidiadau arfaethedig yn y dyfodol i ddarparu gwasanaethau.
- Eglurodd beth oedd yn cael ei ystyried fel "symud" ar gyfer plentyn mewn gofal. Roedd y rhain wedi cynnwys symudiadau cadarnhaol e.e. yn ôl i rieni, rhyddhau o'r ysbyty neu fabwysiadu. O ganlyniad roedd gan yr ystadegau sy'n ymwneud â'r dangosydd perfformiad penodol hwn y potensial o beidio â rhoi'r darlun llawn. Roedd y Cyngor wedi'i ddewis fel un o'r awdurdodau peilot ar gyfer treialu mesurau "canlyniad" ar gyfer plant sy'n derbyn gofal. Diben y cynllun peilot hwn oedd dyfeisio set ddata ystyrlon ar gyfer plant sy'n derbyn gofal a fyddai'n cynorthwyo awdurdodau i wella gwasanaethau ar eu cyfer.
- Er gwaethaf cofrestru cyfradd uchel o absenoldeb oherwydd salwch o'i gymharu â gwasanaethau eraill y cyngor, roedd perfformiad yr adran Gwasanaethau Cymdeithasol yn gwella ac yn cymharu'n dda yn erbyn cyfartaledd Cymru a'r DU ar gyfer Gwasanaethau Cymdeithasol.
- Briffio'r Aelodau am ddatblygiadau sy'n ymwneud â Bwrdd lechyd Prifysgol Betsi Cadwaladr (BIPBC) yn dilyn cyhoeddiad diweddar y Gweinidog dros lechyd a Gwasanaethau Cymdeithasol y byddai'r Bwrdd yn destun mesurau arbennig. Byddai'r Aelod Arweiniol ar gyfer Gofal Cymdeithasol yn mynychu cyfarfod y prynhawn hwnnw gyda'r Swyddog Atebol sydd newydd ei benodi ar y Bwrdd, Mr Simon Dean. Byddai Cyfarwyddwr y Gwasanaethau

Cymdeithasol a'r Prif Weithredwr yn cyfarfod y Swyddog Atebol yr wythnos ganlynol. Roedd Cadeirydd BIPBC wedi rhoi sicrwydd y byddai'n "fusnes fel arfer" ac, o ganlyniad, roedd y Cyngor yn hyderus y byddai cynlluniau eisoes ar y gweill yn cael eu cyflawni. Byddai'r Aelod Arweiniol a swyddogion yn ceisio sicrwydd bod rhaglenni cyfalaf eisoes wedi eu cyhoeddi h.y. prosiect Ysbyty Brenhinol Alexandra, yn cael eu cyflawni ac y byddai'r ffrydiau ariannu parhaus eraill a phrosiectau a'r Gronfa Gofal Canolraddol yn parhau.

Yn dilyn trafodaeth:

PENDERFYNODD y Pwyllgor yn amodol ar y sylwadau uchod:

- (a) I dderbyn yr adroddiad a'i gymeradwyo fel darlun clir o berfformiad yn 2014/15.
- (b) Bod perfformiad y gwasanaethau wrth ddarparu eu gwasanaethau a mynd i'r afael â heriau a nodwyd ar gyfer 2015 yn cael ei fonitro'n agos drwy broses herio gwasanaeth, gydag unrhyw feysydd pryder yn cael eu codi gyda'r Pwyllgor, a
- (c) Bod yr Aelod Arweiniol ar gyfer Gofal Cymdeithasol a Chyfarwyddwr y Gwasanaethau Cymdeithasol yn hysbysu aelodau'n llawn am y datblygiadau sy'n ymwneud â Bwrdd Iechyd Prifysgol Betsi Cadwaladr a'u heffaith ar drigolion a gwasanaethau'r Cyngor.

7 PERFFORMIAD Y CYNLLUN CORFFORAETHOL - CHWARTER 4 2014/15

Cyflwynodd y Rheolwr Tîm Cynllunio Strategol y Cynllun Corfforaethol – Adroddiad Chwarter 4 2014/15 (dosbarthwyd eisoes) oedd yn manylu ar y cynnydd a wnaed gyda'r modd y darperir y Cynllun Corfforaethol a chytundebau canlyniadau hyd at ddiwedd Chwarter 4 yn y flwyddyn ariannol 2014/2015. Roedd adroddiadau rheolaidd yn ofyniad monitro angenrheidiol y Cynllun Corfforaethol er mwyn sicrhau bod y Cyngor yn gweithredu eu dyletswydd i wella.

Yn ystod trafodaeth codwyd y pwyntiau canlynol:

- (i) Ni achoswyd unrhyw niwed i Bont y Ddraig yn y Rhyl ar ôl i gar gael ei yrru drosti. Roedd archwiliad strwythurol wedi'i gynnal i asesu unrhyw ddifrod.
- (ii) Byddai disgwyl i'r Rhaglen Moderneiddio Addysg gyflawni gostyngiad yn y nifer o ystafelloedd dosbarth symudol a ddefnyddir yn y sector cynradd ac uwchradd. Byddai cynnydd o ran cyflawni'r rhaglen a gwella presenoldeb yn yr ysgol uwchradd yn cael ei fonitro drwy gyfrwng y broses herio gwasanaeth.

PENDERFYNWYD yn amodol ar yr uchod, i dderbyn yr adroddiad, a bod yr Adroddiad Perfformiad Blynnyddol yn cael ei ddefnyddio i nodi meysydd ar gyfer archwilio manwl er mwyn gwella canlyniadau i ddinasyddion a hwyluso'r Cyngor i gyflawni ei Gynllun Corfforaethol.

8 ADRODDIAD EICH LLAIS – CHWARTER 4 2014/15

Cytunwyd y byddai'r Adroddiad Eich Llais– Ch4 2014/15 yn cael ei ohirio tan y cyfarfod Pwyllgor Archwilio Perfformiad ar 16 Gorffennaf 2015.

PENDERFYNWYD y byddai'r Adroddiad "Eich Llais" – Ch4 2014/15 yn cael ei ohirio tan y cyfarfod Pwyllgor Archwilio Perfformiad ar 16 Gorffennaf 2015.

9 RHAGLEN WAITH ARCHWILIO

Roedd copi o adroddiad gan y Cydlynnydd Archwilio, a oedd yn gofyn i'r Pwyllgor adolygu a chytuno ar ei Raglen Gwaith i'r Dyfodol ac yn rhoi diweddariad ar faterion perthnasol, wedi ei ddsbarthu gyda'r papurau ar gyfer y cyfarfod.

PENDERFYNWYD - cymeradwyo'r Rhaglen Waith fel y nodwyd yn Atodiad 1 yr adroddiad.

10 ADBORTH GAN GYNRYCHIOLWYR PWYLLGOR

Dim.

Daeth y cyfarfod i ben am 2.30pm.

Mae tudalen hwn yn fwriadol wag

Adroddiad i'r:	Pwyllgor Archwilio Perfformiad
Dyddiad y Cyfarfod:	16 Gorffennaf 2015
Aelod/Swyddog Arweiniol: Cymdeithasol Mewnol/	Cadeirydd: Grŵp Gorchwyl a Gorffen Gofal Pennaeth Gwasanaethau Cefnogaeth Gymunedol
Awdur yr Adroddiad:	Pennaeth Gwasanaethau Cefnogaeth Gymunedol
Teitl:	Dyfodol Gwasanaethau Gofal Mewnol

1. Am beth mae'r adroddiad yn sôn?

Mae'r adroddiad hwn gan y Grŵp Gorchwyl a Gorffen yn rhoi canlyniadau cam cyntaf y broses ymgynghori i'r Aelodau ynghylch gwasanaethau gofal cymdeithasol mewnol, h.y. y wybodaeth a gasglwyd o adolygiadau unigolion a theuluoedd sy'n defnyddio'r gwasanaethau. Mae'r adroddiad hefyd yn cynnwys argymhellion i'r Cabinet ar gyfer ymgynghoriad ffurfiol gyda'r holl randdeiliaid, gan gynnwys y cyhoedd.

2. Beth yw'r rheswm dros lunio'r adroddiad hwn?

Galluogi Aelodau'r Pwyllgor Craffu i roi sylwadau ar y wybodaeth a gasglwyd a'r argymhellion dilynol gan y Grŵp Gorchwyl a Gorffen ar yr opsiynau i'w cyflwyno i'r Cabinet ar gyfer ymgynghoriad ffurfiol â'r holl randdeiliaid.

3. Beth yw'r Argymhellion?

Bod yr Aelodau'n ystyried yr adroddiad a'r dogfennau ategol ac yn rhoi sylwadau ar y gyfres o ddewisiadau i'w hargymhell i'r Cabinet.

4. Manylion yr Adroddiad

4.1 Ar 20 Mawrth 2014, cytunodd y Pwyllgor Archwilio Perfformiad y dylid sefydlu grŵp Tasg a Gorffen Aelodau i "archwilio gwerth am arian opsiynau i ddarparu gwasanaethau gofal cymdeithasol o ansawdd uchel yn y Sir".

4.2 Datblygodd y Grŵp werthusiad opsiynau ar gyfer pob un o'r gwasanaethau mewnol a drafodwyd gan y Pwyllgor Craffu Perfformiad ar 2 Hydref 2014, a'r Cabinet ar 16 Rhagfyr 2014, a gytunodd ar y canlynol:

- yn unol â'r fframwaith statudol priodol, ymgynghori â phob defnyddiwr gwasanaeth unigol a'u teulu o ran y cynigion y cyfeirir atynt yn yr adroddiad i gynnwys asesiad o'u hanghenion ac argaeledd darpariaeth arall addas i ddiwallu'r anghenion hynny;
- cynnal ymarfer ymgynghori cyhoeddus ehangach ar foderneiddio gwasanaethau cymdeithasol yn y dyfodol;
- cyflwyno adroddiad/adroddiadau ar ganlyniadau'r ymgynghoriadau y cyfeirir atynt yn (a) a (b) uchod i'r Grŵp Tasg a Gorffen cyn iddynt gael eu cyflwyno i'r Cabinet gydag arfarniad opsiynau ar gyfer pob un o'r gwasanaethau, a
- bod y Cabinet yn cadarnhau na fydd unrhyw ddefnyddiwr gwasanaeth unigol yn cael ei symud oni bai bod darpariaeth arall addas yn cael ei nodi.

4.3 Ym mis Ionawr 2015, cytunodd CET ar y fethodoleg ar gyfer asesu anghenion unigolion a chasglu eu barn ar ddyfodol y gwasanaeth yn ogystal â'r cylch gorchwyl a'r amserlenni ar gyfer yr ymgynghoriad. Fodd bynnag, cafwyd cyngor gan y sefydliad ymgynghori ynghylch y fethodoleg ac eglurodd hyn bod y cam cyntaf, h.y. asesu anghenion unigolion, mewn gwirionedd yn ymarfer casglu er mwyn llywio ymgynghoriad

priodol, gyda'r cylch gorchwyl ar gyfer yr ail gam i'w gytuno gan y Cabinet yn seiliedig ar y wybodaeth honno.

4.4 Bydd yr Aelodau'n sylwi bod yr awgrymiadau gan y Grŵp Gorchwyl a Gorffen isod yn dangos yn glir bod yr asesiadau a safbwyntiau unigolion a theuluoedd wedi'u hystyried (gweler Atodiad 1 am adborth yr adroddiad) wrth gynnig atebion sy'n canolbwyntio ar foderneiddio darpariaeth gwasanaethau drwy fodloni disgwyliadau Llywodraeth Cymru a'r boblogaeth ehangach o ran sut mae gofal modern a chymorth yn edrych fel, ar yr un pryd â chanolbwyntio adnoddau tuag at y meysydd lle mae'r galw uchaf tra hefyd yn cyflawni'r arbedion gofynnol.

4.5 Mae canlyniadau'r wybodaeth a gasglwyd fel a ganlyn:

4.5.1 Hafan Deg, Y Rhyl

Edrychodd yr aseswyr ar ystod o feini prawf ar gyfer y 24 o unigolion sy'n mynychu Hafan Deg rhwng 1 a 3 diwrnod yr wythnos ar hyn o bryd, a gwelwyd bod y rhan fwyaf o unigolion angen cymorth lefel canolig neu uchel. Mae'r adroddiad ynghlwm fel Atodiad 2.

Yn lleol, ceir amrywiaeth o ddewisiadau amgen cymunedol presennol sydd eisoes yn cael eu defnyddio gan rai unigolion yn ogystal â nifer o gartrefi gofal preswyl sy'n cynnig gofal dydd, er bod hynny ar sail ad hoc ar hyn o bryd. Er bod y rhan fwyaf o unigolion o'r farn na fyddent yn dymuno defnyddio gwasanaethau eraill, mae dewisiadau amgen ar gael a fyddai'n diwallu eu hanghenion. Byddai hefyd yn bosibl contractio ar gyfer gwasanaeth pwrpasol a fyddai'n galluogi i'r unigolion hynny sydd angen y lefel honno o ofal barhau i gwrdd â'u ffrindiau gyda'i gilydd.

Yr awgrym ar gyfer Hafan Deg yw ymuno mewn partneriaeth â sefydliad allanol a throsglwyddo'r adeilad iddyn nhw, gan gomisiynu gwasanaeth gofal dydd yn yr adeilad ac, yn ogystal, galluogi i asiantaethau trydydd sector ddarparu gweithgareddau ymyrraeth gynnar ar gyfer pobl hŷn, a fyddai'n lleihau arwahanrwydd cymdeithasol, yn cefnogi annibyniaeth ac yn hybu gwydnwch.

Byddai hyn yn galluogi i'r adeilad barhau i gael ei ddefnyddio er lles pobl hŷn yn y Rhyl, gan gynnwys y rhai ag anghenion lefel isel sy'n mynychu ar hyn o bryd, tra'n cefnogi'r egwyddor o hybu annibyniaeth a galluogi i'r grŵp presennol o ddefnyddwyr gwasanaeth barhau i fynychu gyda'i gilydd, gyda'r un grŵp o staff. Byddai arbediad refeniw o £100k ar y costau rhedeg cyfredol.

4.5.2 Dolwen, Dinbych

Edrychodd yr aseswyr ar ystod o feini prawf ar gyfer y 22 o unigolion sydd ar hyn o bryd yn y cartref gofal preswyl 30 gwely safonol, gan gynnwys y Gymraeg, dewisiadau amgen sydd ar gael a'r berthynas gyda'r gymuned leol. Gellir gweld yr adroddiad, a ddangosodd y byddai'r rhan fwyaf o bobl yn cael eu heffeithio i ryw raddau pe baent yn symud, yn Atodiad 3.

Mae 13 o welyau preswyl safonol gwag sydd bellter rhesymol o Dolwen ac nid oes unrhyw welyau Gofal Henoed Eiddil eu Meddwl na gwelyau nyrsio gwag.

Yr awgrym ar gyfer Dolwen yw ymuno mewn partneriaeth â sefydliad allanol a throsglwyddo'r gwasanaeth cyfan iddynt, tra'n cofrestru ar gyfer gofal henoed eiddil eu meddwl.

Byddai hyn yn sicrhau y gallai unigolion sy'n byw yno barhau i wneud hynny, gan gael eu cefnogi gan yr un staff fel y maent ar hyn o bryd a chael mynediad at y gymuned leol cymaint ag y maent yn ei wneud nawr. Byddai arbediad refeniw o £200k ar gost y 22 o

unigolion presennol a £75K ar gostau cynnal a chadw oherwydd byddai'r darparwr newydd yn cael ei gomisiynu gan ddefnyddio cyfraddau safonol. Fodd bynnag, mae hyn yn golygu ei bod yn annhebygol y byddai derbyniad cyfalaf oherwydd byddai angen i'r darparwr newydd wario llawer o arian i sicrhau bod yr adeilad yn bodloni'r safonau gofynnol. Byddai hefyd yn datblygu lefel o ddarpariaeth henoed eiddil eu meddwl yn yr ardal, ardal sydd â galw cynyddol. Bydd cynlluniau ar gyfer datblygu Tai Gofal Ychwanegol yn y dref yn parhau.

4.5.3 Awelon, Rhuthun

Edrychodd yr aseswyr ar ystod o feini prawf ar gyfer y 20 o unigolion sydd ar hyn o bryd yn y cartref gofal preswyl 26 gwely safonol, gan gynnwys y Gymraeg, dewisiadau amgen sydd ar gael a'r berthynas gyda'r gymuned leol. Mae'r adroddiad, a ddangosodd y byddai'r rhan fwyaf o bobl yn cael eu heffeithio i ryw raddau pe baent yn symud, ynghlwm yn Atodiad 4.

Mae 8 o welyau nyrsio gwag ac 8 o welyau gofal preswyl safonol gwag sydd bellter rhesymol o Awelon.

Yr awgrym ar gyfer Awelon yw atal derbyniadau newydd a gweithio gyda'r unigolion a'u teuluoedd ar gyflymder sy'n eu siwtio nhw i'w symud i ddewisiadau amgen addas fel y bo'n briodol ac i ymuno mewn partneriaeth â pherchennog Llys Awelon i ddatblygu mwy o fflatiau Gofal Ychwanegol ar y safle.

Byddai hyn yn sicrhau bod unigolion sy'n byw yno yn cael digon o amser i ddod o hyd i ddarpariaeth amgen priodol ac y gellir bodloni'r galw am ofal ychwanegol yn Rhuthun (mae 50 o bobl yn aros ar hyn o bryd). Byddai gofyniad ar y landlord i sicrhau y byddai'r gweithgareddau cymunedol a ddarperir ar hyn o bryd yng Nghanolfan Awelon yn parhau. Byddai arbediad refeniw o £300k ar gost y 20 o unigolion, yn ogystal â £165k ar gostau cynnal a chadw.

4.5.4 Cysgod y Gaer, Corwen

Edrychodd yr aseswyr ar ystod o feini prawf ar gyfer yr 11 o unigolion sydd ar hyn o bryd yn y cartref gofal preswyl 23 gwely safonol, gan gynnwys y Gymraeg, dewisiadau amgen sydd ar gael a'r berthynas gyda'r gymuned leol. Gellir gweld yr adroddiad, a ddangosodd y byddai'r rhan fwyaf o bobl yn cael eu heffeithio i ryw raddau pe baent yn symud, yn Atodiad 5.

Nid oes yr un gwasanaeth preswyl amgen i Cysgod y Gaer sydd bellter rhesymol oddi wrtho.

Yr awgrym ar gyfer Cysgod y Gaer yw ymuno mewn partneriaeth â rhanddeiliaid perthnasol (gan gynnwys Prifysgol Betsi Cadwaladr a'r 3ydd sector) i ddatblygu'r safle yn 'ganolfan cymorth' gan gynnig cyfleusterau preswyl a gofal ychwanegol, yn ogystal â gofal cartref allgymorth a gwasanaeth cymorth i denantiaid Cynlluniau Tai Gwarchod lleol a phoblogaeth ehangach Corwen a'r ardal gyfagos.

Byddai hyn yn sicrhau y gall yr unigolion sy'n byw yn Cysgod y Gaer ar hyn o bryd barhau i wneud hynny, ond byddai hefyd yn datblygu gwasanaethau sy'n cefnogi annibyniaeth a gwell canlyniadau i eraill yn yr ardal leol. Er na fyddai hyn yn arwain at arbedion ar unwaith, byddai'n dwyn ynghyd elfennau o ofal cartref allanol gyda gwasanaethau preswyl, gan greu cynnig cefnogaeth gyfannol i ardal galw isel yn llawer mwy cost effeithiol. Gall hyn arwain at arbedion ar gostau cyfredol gofal cartref allanol.

4.5.5 Cynlluniau Gofal Ychwanegol (Prestatyn, Y Rhyl a Rhuthun)

Mae'r 3 Chynllun Gofal Ychwanegol yn eiddo i Gymdeithasau Tai ac mae tenantiaid unigol yn talu eu costau rhent a rheoli yn uniongyrchol iddynt hwy. Mae gan bob cynllun hefyd dîm gofal cartref ar y safle a gaiff eu staffio gan weithwyr y Cyngor.

Cynhaliwyd sgysiau gyda'r tenantiaid hynny sy'n derbyn gofal cartref i gasglu eu barn ar drosglwyddo'r staff gofal cartref i asiantaethau allanol. Yr adborth cyffredinol yw, os byddai hyn yn sicrhau bod y ddarpariaeth o ofal gan aelodau unigol o staff yn barhaus ac na fyddai'n tarfu ar unigolion gofal a chymorth o gwbl, yna byddai'r rhan fwyaf o unigolion yn gyfforddus â hynny.

Yr awgrym ar gyfer y 3 chynllun yw i dendro am ddarparwr gofal ar gyfer pob un ohonynt ac ymgynghori'n ffurfiol â staff sy'n ymwneud â'r broses drosglwyddo cyflogaeth. Nid oes angen ymgynghoriad cyhoeddus ffurfiol o ran hyn gan ei fod yn golygu newid darparwr yn unig ac nid newid y gwasanaeth.

Mae gan hyn y fantais o sicrhau parhad gofal ar gyfer unigolion a, gan ganiatáu ar gyfer costau asiantaeth uwch nag arfer i ganiatáu ar gyfer y telerau ac amodau presennol, mae dal yn bosibl y gwneir arbedion o £80k.

5. Sut mae'r penderfyniad yn cyfrannu at y Blaenoriaethau Corfforaethol?

Mae darpariaeth gwasanaethau cymdeithasol modern megis Tai Gofal Ychwanegol yn cefnogi'r flaenoriaeth i alluogi i bobl fyw mor annibynnol â phosibl.

6. Faint fydd hyn yn ei gostio a sut y bydd yn effeithio ar wasanaethau eraill?

Mae cyfanswm yr arbedion a nodwyd yn yr awgrymiadau uchod yn cyfateb i £680k dros 2 flynedd.

7. Beth yw prif gasgliadau'r Asesiad o Effaith ar Gydraddoldeb (AEC) a gynhaliwyd ar y penderfyniad? Dylai'r templed AEC wedi'i lenwi gael ei atodi fel atodiad i'r adroddiad.

Dim ond yn ystod yr ymgynghoriad ffurfiol y gellir cwblhau Asesiad Effaith ar Gydraddoldeb llawn. Fodd bynnag, mae'r ymarfer casglu gwybodaeth wedi dangos y byddai effaith negyddol ar lawer o unigolion hyn pe bai angen iddynt symud o'u gwasanaethau presennol.

Fodd bynnag, byddai gwasanaethau amgen modern yn lliniaru unrhyw effaith negyddol bosibl ar grwpiau o'r boblogaeth sydd â nodweddion gwarchoddedig.

8. Pa ymgynghori a wnaed â'r Pwyllgorau Archwilio ac eraill?

Gofynnwyd am yr adolygiad o wasanaethau gan yr adran Craffu Perfformiad ac fe'i cynhaliwyd gan Aelod o'r Grŵp Gorchwyl a Gorffen.

Mae trafodaethau wedi'u cynnal gyda'r defnyddwyr gwasanaethau a'u teuluoedd a gellir gweld y canlyniadau hyn yn Atodiad 1.

9. Datganiad y Prif Swyddog Cyllid

Mae'r opsiynau sydd yn yr adroddiad hwn yn ffurfio rhan o Gynigion Arbedion Cyllideb Rhyddid a Hyblygrwydd y Cyngor ar gyfer blwyddyn ariannol 2016/17. Gall methu â mynd ati â'r cynigion olygu na fydd yr arbedion posibl a glustnodwyd yn cael eu gwireddu ac felly byddai angen eu disodli gan gynigion amgen.

10. Pa risgiau sydd ac a oes unrhyw beth y gallwn ei wneud i'w lleihau?

Mae risgiau i'r arbedion gofynnol pe na bai'r opsiynau uchod yn cael eu gweithredu yn y pen draw.

Mae risg hefyd o adolygiad barnwrol os gwneir newidiadau heb ymgynghori'n ddigonol. Gellir lliniaru hyn gan ddefnyddio cymorth y Sefydliad Ymgynghori i gynnal ymgynghoriad trwyadl, pe bai'r Cabinet yn cytuno i hyn.

Mae risgiau hefyd i iechyd a lles unigolion sy'n agored i niwed pe baent yn cael eu symud o'u gwasanaethau presennol.

Yn olaf, mae risgiau i ddarpariaeth gwasanaethau modern yn y dyfodol sy'n cefnogi annibyniaeth os na chymerir y camau gweithredu hyn.

11. Pŵer i wneud y Penderfyniad

Mae erthygl 6.3.2(b) yn amlinellu pwerau craffu o ran gwneud adroddiadau a/neu argymhellion i'r Cyngor a/neu'r Cabinet mewn cysylltiad â chyflawni unrhyw swyddogaethau.

Swyddog Cyswllt:

Pennaeth Gwasanaethau Cefnogaeth Gymunedol

Ffôn: 01824 706554

Mae tudalen hwn yn fwriadol wag

COMMENTS FROM RESIDENTIAL CARE HOME'S & DAY CENTRE'S
RESIDENTS/FRIENDS/FAMILY/ADVOCATES

Between March – May, residents and their family, friends and advocates were given the opportunity to give us feedback on their views as to the future of these services. Whilst there was some confusion in their interpretation of the sliding scale numerical key, in which 1 indicated strong agreement and 5 strong disagreement, (with 6 as 'don't know'), some clear themes were evident in the comments they offer. Details of all comments follow but the key messages, which come across strongly can be summarised as:

- All services and the staff who work in them are hugely valued by all who use them, their friends and families. (This has come across in every piece of feedback received and is replicated in the feedback thus far from tenants in extra care housing).
- There is a perception that the quality of care provided by DCC staff will not be equalled elsewhere and that a move/change would be detrimental to service users.
- Nevertheless there is agreement amongst many respondents, that if the same staff continued to be employed and residents did not have to move, it would be far preferable to alternative as long as standards of care are kept to the current high standards.
- The fact that the majority of staff working in the residential care homes are Welsh speakers and respectful of Welsh culture is very important and highly valued.
- Homes were often chosen because of the ease with which friends and family can and do visit, whether or not they are able to drive. Many residents and their families predict that this would not be the case with an alternative home and thus fear that residents would become lonely and isolated elsewhere.
- Loneliness and isolation is cited in many responses, in relation to both day care and residential services. Many service users have forged important friendships with fellow residents and day centre users and are loathe to lose touch with the informal but important support they provide.
- Mention is made many times about the importance of day care to carers to offer some respite to carers to catch up with jobs and have time to themselves as well as the stimulation and company provided to the service user
- Many respondents talked about the particular challenges of change for those with a degree of dementia or mental health difficulties. For this client group, a change in familiar staff and surroundings would be particularly distressing and detrimental to their health and wellbeing. Similar concerns were expressed for the oldest and most frail residents, particularly those who are over 100 years old.
- Many residents are living in the town where they have lived/worked for most of their lifetime, attending (and in some cases preaching in) church, chapel, attending clubs and societies and often bumping into familiar faces when out and about. This is very important to their sense of identity and place in society. They are also often seen by the family doctor who in many cases they have used and trusted for decades.

- Some expressed concern that alternative providers have a higher staff turnover and use more relief staff including those from other countries whose English/Welsh is poor.
- Many people believe that there simply is no alternative. This is expressed most vehemently in relation to Cysgod y Gaer.
- Significant concerns were expressed by family members who wanted reassurance that if there is a change, that they will be given details of any financial implications and a list of alternative service they could access well in advance of any changes.

Suggestions offered included:

- Working more closely with the health board to support residents with health needs and encouraging hospitals to refer to assist with bed blocking problems and to provide step up/step down facilities.
- 1 person suggested combining the homes and having 1 large one rather than 3 small ones, however this is contrary to many messages.
- Enabling the business to become self - supporting and not reliant on local government funding. One idea was to use the facilities at Awelon to provide services for the local community, for example in the late afternoon and evening the lounge, dining room and kitchens are not used. The hair dressing facilities are only used twice a week, in a building that is fully DDI approved. The respondent asks if these excellent facilities not be made available to the wider community.
- Further promotion of the respite and day care services thus ensuring no vacancies.
- One suggested: *'...If payments were taken directly from allowances, it would encourage more people to use the service. Many assume they are paying from their own pockets. Maybe funding could then become less of an issue.'*
- Another person asked (in relation to Dolwen) : *'Why is it not possible for the disabled and autistic of all ages i.e. 16yrs-over 55 as it would benefit considerably for all and make financial sense.'*
- In view of Cysgod y Gaer's geographical location and demographic make-up, one suggested that consideration should be given to developing mixed provision on this site - day care, respite, nursing, residential including extra care. Many mentioned the lack of services in the area and need for flexibility
- Partnership arrangements between the local authorities were regarded as essential. Some asked what is the reason for refusing applicants from out of county when Gwynedd and Conwy boundaries are so near? Neighbouring villages which are in Gwynedd and Conwy are still considered to be part of the general local community where people know each other.

AWELON

- 1) The closure of Awelon is the Council's preferred option. The Council believes that there are alternative ways to meet the needs of the people who currently reside in Awelon

AWELON – All strongly disagreed with the proposal. Responses are as follows:

- *If I was to move elsewhere my friends would be unable to visit me and I would not know where I was. (entered 1 but presumably meant 5)*
- *The first letter you wrote on this subject (dated 09/02/2015) stated that the closure of Awelon was consequent on the reduced budget. I do not believe closing Awelon saves money. Unless this results in lower wages and lowering care for the residents. The second letter (see the front of this form) states that the closure is a rationalisation due to vacant beds. Why is it that Glan Clwyd hospital has a "bed blocking" problem if there are vacant beds? (5)*
- *Awelon Care Home is in the centre of town and all the elderly friends of my mother-in-law can walk to visit her which they do on a daily basis and could not do if she is stuck outside Ruthin. Awelon has become her home and the thought of being evicted is causing her great distress (5)*
- *I walk to visit my mother every day as do her elderly friends. To move her would isolate her.(5)*
- *This is my home. ALL my friends and family live within walking distance and visit every day.(5)*
- *My mother has been a resident of Awelon for a few years and feels safe and secure there. She has got to know and trust the staff, is very happy with the care she is given and knows there is always someone at the end of the 'bell' should she need them. She is very elderly and we feel as a family any changes .e. a move to another care home would be detrimental to her wellbeing.(5)*
- *As I myself a resident at Awelon I would be extremely upset if it was to close. I am settled here, enjoy my life here in a safe, warm, clean, caring and friendly environment. Awelon's location for me is perfect as I see family and friends regularly, they can visit anytime taking me out walking around Ruthin where I see things familiar faces and I often bump into other people I know.(5)*
- *Any agreement to allow purchase or to lease the management of Awelon by organisations other than Denbighshire County Council amounts to a repudiation of the responsibility as a last resort that is devolved by law upon local councils. Many of the resident clients are in a state of forgetfulness and confusion, with limited capabilities in the areas of physical self-care and mental cognition. Many do not have the financial means to buy care in the private sector and therefore rely on this council provision, which in my view could not be bettered outside the present set up. In an area where profit and time are the main concerns, the undoubted quality of love and care that they now receive would deteriorate. At a time when we face a rise in the numbers of elderly people needing this service it is folly to close what few places are already in existence for any scheme that offers only a short period of relief to a burgeoning problem.(5)*
- *See articulate attached comments in full from the daughter of one of the current residents who used to live there (5)*

- *I agree that for some people there are alternative ways of meeting needs however, for my relative I strongly believe this is not the case. My relative has severe mobility issues and is wheelchair dependant. The location of Awelon enables him to maintain some independence but more so his well-being as he is able to go out to town; attend to his business in the bank/post office as needed. The location of Awelon also enables frequent visits from family and friends also important to his well-being as well as him being able to go to the chapel at Llys Awelon - as a previous 'blaenor' in his local chapel this is very important to my relative. There is no other residential facility in Ruthin that would be suitable and enable my relative to maintain his contacts. An option to re-consider may well be Llys Awelon (5)*
- *To keep residents in their own environment. Ongoing test for my brother to establish suitable accommodation. D is very happy and told the social worker over the moon. Not right to move clients out of their future environment. (5)*
- *The provision of care at Awelon is excellent and meets the resident's needs now. The fact that there are 4 residents over 100 years old shows this. To move or disrupt these people at their time of life would not be fair on them or the staff who have cared for them.(5)*
- *Of course there are alternative ways to meet the needs of residents. But try putting yourself in the position of a 97 year old with Parkinson's disease. 1) forced to leave after 9 years what she fully expected to be her permanent and final home, in which she is fully happy. Asked to leave all her friends - both residents and staff for somewhere undoubtedly more remote from her closest family. I do not think it is being over dramatic to say that she is unlikely to survive the upset. I think she deserves better than that. Further, there are a good many elderly residents of Trem y Foel (and elsewhere, I am sure) who have felt reassured by the existence of Awelon for when they are no longer able to cope alone. With an increasing elderly population , to close Awelon seems irresponsible.(5)*
- *1) The closure and any attempt to move me at this stage in my life would have a catastrophic effect on my well-being. 2) Because of my mental health issues (as well as physical), it has taken me a long time to feel safe and at home here. I now consider this my home and I don't want to move again in my lifetime. (5)*
- *Awelon is more than a care home. My mothers' visits to the day care centre provided her with a much needed social life outside her home. It also provided me as her carer a break and enabled me to keep her bungalow clean. I cannot be the only carer in that position. The social aspect is vitally important, especially for those whose mobility problems make it difficult to get out and about. Awelon is a great asset to the elderly members of the community. My mother died in Awelon three weeks ago. Thanks to the compassion and excellence of the staff there, she was able to die peacefully in the place she called home, looked after by people she knew well and liked. A far better death than in a hospital ward where (judging by previous experience) she would have been far less of a person with far less individual attention. Also, what would happen to the people in Llys Awelon, who were promised food in Awelon, and the loss of the facilities?(5)*
- *Awelon has been at the heart of the community in Ruthin and its surrounding area since 1970. It provides a welcoming and homely environment to me and my fellow*

residents. I cannot fault the care I receive and the staff (mostly Welsh speaking), are caring, and nothing is too much trouble for them. Awelon was my first and only choice. Other residential homes were considered, but Awelon provides a much higher standard of all-round care. I wish to remain in Awelon in Ruthin as I have lived here for almost 50 years. My friends and former neighbours are here and as many don't drive, they would not be able to visit me if I moved away to a different area. I do not require nursing care but I need 24hr care as I am prone to falls. (5)

- I can't see that there are alternative ways to meet my mother's needs. Awelon was her 1st and only choice. There are no suitable alternatives for her in Ruthin. She wishes to remain in a Welsh speaking community, with Welsh speaking staff to care for her. She also wishes to remain in Awelon, so that her friends & family can visit.(5)
- Prior to my mother coming to live at Awelon she was in sheltered accommodation in Corwen, trying to be independent and living alone with a care package in place. The care package consisted of four visits a day, helping her dress, wash, preparing food and helping her back to bed in the evening. This form of care did not stop her being alone for long periods of time, particularly at night. On several occasions, during the night she fell, whilst trying to deal with her personal needs, despite having care line in place she remained on the floor for several hours which resulted in hospitalisation - on more than one occasion these admissions to hospital lasted for many weeks. Since my mother has resided at Awelon, which is now for a period of just short of 12 months, she had only had one hospital admission and that was only for a couple of days. One example of how the care at Awelon has improved my mother's wellbeing and overall health.(5)
- Awelon has been a local authority home for over 40 years. It has a solid reputation especially in the local community. Both individuals and their families choose Awelon over and above other residential homes for these reasons. The staff team and management of the home excel in the care and support they provide, Awelon is truly a home from home. My relative always maintained that when the time came that they needed care Awelon was the only home they would choose and for that reason as family we do not want Awelon to close or its excellent team to change.(5)
- Awelon is very important to the Welsh people in this area. Mr B has lived with his family on the outskirts of Ruthin his whole life and likes to communicate in his language of Welsh. Mr B likes to chat and hear about old times in the neighbourhood with people of the same background.(5)
- There is no similar care provision in the town of Ruthin apart from extra care. My roots are all in Ruthin including my friends, acquaintances, bank and post office where I go with my family to socialise. For example my family take me to the auction and to the craft centre. Because I am a wheelchair user a home outside Ruthin would make it difficult for me to continue to do this. This would have a very negative effect on my life and wellbeing. My two daughters work in Ruthin and they can come and see me regularly because I am in Ruthin. I have my newspaper delivered to Awelon this is important to me. I also use the chapel in Awelon. As a former elder this is important to me and keeps me part of Welsh culture. When I got my motorised wheelchair I could go outside around the town like I used to when I had my mobility scooter. Moving from Ruthin would prevent me from doing this.(5)

- *After retiring I moved to Ruthin over 40 years ago. I have made lots of friends in the area, joined the bowling club and I go to chapel. They look after me here no complaints at all about the place. Most of the staff speak Welsh and that is a big help to me. My friends and family come to visit me often. Because I am close to 103 and having to move from the area I would lose my friends and it would be more difficult for my family to look after me. (5)*
- *My uncle MD is nearly 103 his has lived in Ruthin for over 40 years and he knows a lot of people in the area. My uncle has lived in Awelon for 3 years and is very happy being looked after. He never complains and only praises the place. He was a member of the bowling club and also the chapel so he gets a lot of visitors calling to see him and it is convenient for the family to visit too. The vast majority of the staff speak Welsh and this is a big help to him. If he had to move to a different area he wouldn't know anyone and there would be more barriers to visit and also his friends wouldn't be able to visit him.*
- *There is no other suitable accommodation or care for my husband in Ruthin. I would not be able to visit him if he was outside Ruthin due to my age and my own decreasing mobility. At Awelon he still lives in the community he has lived in for over 60 years, friends (who are all over 80) can visit and he also sees his vicar who visits the home. The lack of regular public transport means I would not be able to visit elsewhere. My husband needs constant care and is not mobile at all - he often has to use a wheelchair. He has difficulty dressing himself and cannot get to bed on his own. He is unable to sort out which tablets he should be taking and when. He often has difficulty feeding himself. At Awelon both he and I know a lot of the carers which is a great comfort. The only other option would be for him to be in hospital.*

2) **If a person or organisation wished to purchase or take over the responsibility for running Awelon, would that be an option you would agree with?** (2 '1's, 8 '2's, 2 '3', 1 '4', 1 'don't know), most '5's)

- *If I was to move elsewhere my friends would be unable to visit me and I would not know where I was. (4)*
- *Why should you want to do this? Are the current staff incompetent? Not in my opinion. The council has the benefit of bulk purchasing e.g. for food, maintenance and energy across its whole remit, including schools. How can any outside agency beat this? The only way an outside agency can run the home cheaper than the council is to reduce staff hours and wages! Both would lead to poorer care. (5)*
- *If conditions in the home remain the same, with the same staff and no additional costs then I would agree (5)*
- *Would agree if conditions, staff and costs remain exactly the same (5)*
- *Would agree if present staff are still employed and there is no change to conditions or costs.(5)*
- *Am neutral because of course it would depend on the level of care any other body would offer. If they could offer the same care and put the residents before profit that maybe something we would agree with (3)*

- *My relative is my mother who is now in her 106th year. Born 10th Jan 1910. While she is still responsive, her memory has become unreliable and concentration powers diminished. She also has considerable mobility and continence difficulties. Being unable to walk or propel herself in a wheelchair she has to rely on the staff to move her about the home. I was present at the assessment carried out on 26/02/2015. This showed a marked deterioration from the last assessment carried out in October of last year. Nevertheless she has good relations with the staff whose care and attention is vital to her well-being. I visit Awelon at fortnightly intervals and have every admiration for the staff who are always caring and considerate. Any move at the moment would, I am sure, result in shock and destabilisation of my mother's condition.(5)*
- *We would prefer that Awelon stays as it is for all the resident's sakes and their families. But if this was the other option to keep Awelon open, we would as a family be extremely happy. (1)*
- *As long as it was guaranteed that my relative's care would be to the standard it is now; if staff received appropriate training as they do now as LA employees and he was able to have care by a mix of Welsh and English speaking carers. An option would be to partner with say Health Board to offer step up/down facilities - a provision that is not available in this area which would maintain bed usage and be able to accommodate current residents (2)*
- *As long as the care is the same principal staffing levels and the costs of care do not increase unduly. Not capable of looking after himself (2)*
- *Awelon is a well-run and caring place. This is due in no small part by the consistency in staff who are well trained. Another person or organisation taking over Awelon may not provide this stability to staff or residents.(5)*
- *If you mean that a private firm should take over the running of Awelon then I could not disagree more strongly. Neither G nor I nor anyone else in the family has ever had a word of complaint to make about her treatment in Awelon. Quite the opposite - we have nothing but praise for the staff. Compare that to the stream of media reports about treatment in private homes, where care comes a distinct second to profit. The thought horrifies me. If that were the only option I would have to consider bringing G to our home and try our best to make her comfortable here. It is not a very practical option but at least we would know she was safe.(5)*
- *This would be good in that it would avoid me having to move home. BUT ONLY if the SAME standards and culture are maintained. Staff have and make time for us as individuals as well as a community and I know this is not always the case in other care homes. (2)*
- *It is the staff at Awelon who make it such a special place, and I would be concerned that the high standards would not be maintained except by an owner with a proven track record. Also, where would people go who were too frail to be moved? (2)*
- *It is with distress that I learn that Awelon could be closing. Certainly over the past 20 years I've had members of my family attending Awelon - Long and short term, always with the best of care by all members of staff. My concern is for a dear family friend I've known all my life and she's certainly in need of 24hr care. This she has*

received at Awelon. The staff are all aware of her needs and give her the best of attention always. She knows her carers and puts her trust in them. I do worry how she would respond to change at her great age. I understand that no definitive decision has been made, so I sincerely hope a way will be found to keep Awelon open for the current residents and for the future use of people of Ruthin and surrounding areas. I trust that a lot more thought will be given and made on the views of the local residents. More importantly the adverse effect a move could have on the present residents of Awelon. (5)

- It is hard to predict whether the excellent level of care I currently receive in Awelon would continue should it be sold to the private care sector. I would hope that the current members of care staff would remain and that the same high standard of care would continue, but who knows? This could not be guaranteed. A profit driven organisation would do things differently, and perhaps there would be a higher turn over of staff? (3)
- It is difficult to say. Yes, my mother wishes to remain in Awelon. However, if a private organisation takes it over, things may not change for the better. Would the current high standard of care be maintained? The whole ethos of the place would change? Would the current, very competent staff remain? Would there be a high turn-over of staff? Private care facilities are prone to close with little notice, as soon as they become unprofitable! (6)
- If this was the only option to keep Awelon open we would agree as the community of Ruthin would miss this vital asset and the residents of Awelon need their home. I do believe the council should make every effort to keep Awelon. (2)
- The location is important to me. This would be dependent on the standard of care and the ability to have care through the medium of Welsh.(2)
- It would be better not to move from the area. I was declined because my care needs were too high to meet extra care plan.(2)
- This would keep my uncle in the area in which he has lived for over 40 years and also keep him in touch with friends and family. My uncle doesn't have any children so he depends more on family. (2)
- If Awelon was run by a private organisation, I feel this would cause great anxiety not only for my husband but also me. I feel it would not be subject to the same standards of care and is likely to have fewer carers and therefore a higher staff to patient ratio. It could close without any consultation. It is likely to be even more expensive.(5)

3) Thinking back to when you or the person/people you represent first moved into Awelon, if ECH had been available, would you have considered that as an alternative to a care home:

If you think that there is another option or alternative which the Council should consider, please use the box below. (some gave no number, most gave 5, 3 '4's 2 '2's and a 1)

- I see no alternative to the council continuing to maintain Awelon (4)

- *Of course all options were considered, however at the time my mother moved to Awelon, Extra Care Housing would have been inappropriate. I believe there is no alternative to the council continuing to run this home. (1)*
- *There is no alternative (5)*
- *Extra Care Housing is not suitable - No alternative(5)*
- *I need more care - There is no alternative (5)*
- *My mother was in warden controlled sheltered housing before going into Awelon. She had carers attending daily. The warden (on site) was stopped and mum felt isolated especially at weekends. She wanted to go into Awelon having had my dad there for respite many years ago she knew how good it was. For her there was no other option. We, her children, are OAP's ourselves and have various ailments which make it difficult to look after her on a regular basis. Awelon is the best care home in the area and we hope it remains so. (5)*
- *There is no alternative option regarding the closure of Awelon. There is nowhere else in Denbighshire where I can be cared for with my illness (vascular dementia). (no number).*
- *I think that the council should consider that the provision already made is better than any of the options given. It retains both control over conditions and a measure of lawful accountability to the public. If improvements can be made they should be out in situ now and not waste valuable money trying to change a system that will be needed much more in the future. (5)*
- *Maybe if the local Heads of Denbighshire County Council and AM Members refused this year's pay rises and insisted that the monies they didn't receive in pay rises or extras..... and would prefer that the money went back into the funds to help keep Awelon and the other care homes open for the residents, future and present. This would surely be a better solution to this ludicrous idea that Ruthin would be a better place without Awelon. (no number).*
- *This was considered but at the time this wasn't appropriate but may well need to be considered again. As mentioned previously offer other facilities from Awelon to maintain the provision i.e. step up/down reablement, nursing beds (there are never beds available for discharge from YGC to the community hospital) use the facility as a community well-being hub, respite. There are many options if the LA partner with others (no number)*
- *No other option as long as the needs are there for the clients (4)*
- *For a start, stop wasting money on that waste of space called a craft centre. I do not know of any local who can understand why so much was spent on that in the first place or of what use it is to anyone. You could even consider selling the site to Tesco for a petrol station which at least would have the merit of being something useful (5)*
- *NO - it is really critical that the local authority retains some care homes for older people that it can manage and run to high standards and set an example as well as provide a home for some of its older members. (5)*
- *In principle a great idea. Sadly by the time Llys Awelon was ready my mother was unable to care for herself. Had she been in there, it would have meant that we would still have been responsible for cleaning, washing, finances etc. All of which can be problematic. Also, no matter how many alarms were there, my mother would never use them. The advantage of a care home was that someone would always hear her cries for help. Would this kind of help give people the same social life? I wish I could think of an alternative. My preferred option would be to keep Awelon as it is, or put it in new ownership with the retention of the staff. (2)*

- *This type of care is not suitable for all and would not have met my needs. The council should look at other non-essential services when considering cuts, theatres, cinemas etc. The residential homes it currently runs are essential to the counties they serve. With the increase in the population of people aged 65+, I think the council is being very short-sighted. Not all people can be cared for in their own homes or in extra care housing. This type of care is unsuitable for me. I need 24hr care and I am prone to falls. Being left on my own overnight would be dangerous/hazardous for me.(5)*
- *Nor suitable for my mother, as she needs 24hr assistance. Make cuts to non-essential services, such as leisure and cultural services. Education and social services should be protected. Rationalise the number of leisure centres, art galleries and small libraries. Is the home library service essential? My mother is an avid reader but she could survive without books. She can't survive without the good standard of care provided by social services and particularly Awelon Care Centre. It has been at the heart of the community of Ruthin for over 40 years. Throughout the UK, the population is ageing. There will be more of a demand for places like Awelon in the future. Extra care housing/homecare is not suitable for everyone. A decision to cease funding for the services provided by Awelon, Dolwen and CYG will have far reaching consequences. It will also adversely affect future generations of Denbighshire residents.(5)*
- *As previously stated my mother moved to Awelon from sheltered housing which no longer met her needs. My mother now needs 24/7 care and would not survive back in the community. We do not feel there is any alternative other than to keep Awelon open. Prior to my mother moving to Awelon we investigated every alternative in the Denbighshire area and whilst all met the minimum standards of care required, and many at substantial cost, only Awelon provided friendly, dedicated and efficient care that elderly people deserve and are entitled to. Some suggestions: A) Perhaps the funding position should be readdressed to enable the business to become self-supporting and not reliant on local government funding. b) One idea could be to use the facilities at Awelon to provide services for the local community, for example in the late afternoon and evening the lounge, dining room and kitchens are not used. The hair dressing facilities are only used twice a week, in a building that is fully DDI approved, could these excellent facilities not be made available to the wider community? c) Is the respite and day care that is provided at Awelon fully promoted within the area.(5)*
- *We have tried this over a number of years and the help we received enabled my husband to remain at home for around 10 years. Sadly my husband's health has deteriorated to the extent that he needs full time care 24/7 and I can't provide that due to my age and own health issues.(5)*
- *Yes, however, extra care did not provide the level of support that is required for my relative that Awelon does. I believe that the council should strive to keep Awelon open and celebrate this excellent council resource.(2)*
- *He came from a care home to Awelon. Think more about the lives of the dear old people not money. They are mothers and fathers to someone, sisters and brothers. Try to find someone to buy the place and run it as it is now. Closing Awelon would be a very silly thing to do destroying people's lives. We need to think of a way to keep Awelon alive. (no number)*
- *I did consider this but at the time being in a flat on my own was not suitable. Rather than moving from Ruthin I would consider this. The council should consider working with the*

Health Board to create a joint provision to include current residents and people who need respite but are not sick enough to go the Glan Clwyd Hospital.(no number)

- *I don't want to go back to Trostant or Llanrhaeadr Hall as I wasn't happy there at all. (no number)*
- *An application was made for one of the houses at Llys Awelon and had an opportunity to go and view it in Aug 2011 but in Oct 2011 we had a letter notifying us that my uncle's care needs were too high to meet extra care housing facility. Before moving to Awelon he was sent to Trostant Ruthin 14/03/11 to 30/03/11 and then to Llanrhaeadr Hall 30/03/11 to 18/02/12. He was not at all happy and complained each time I visited. He was sent by Social Services. Julia Edwards and the family were not contacted at all even though he was paying for it all himself. (4)*

DOLWEN (residential)

1. **The closure of Dolwen is the Council's preferred option. The Council believes that there are alternative ways to meet the needs of the people who currently reside in Dolwen (All 5s)**
 - *I strongly disagree with this option because all the residents of Dolwen, including my very frail 94 year old mother would be unable to survive with any alternative option than the full time care they currently receive. I do not feel that the claim made on your covering letter that people at Dolwen have been telling you that they prefer to live in their own homes is true as my mother only went to Dolwen on medical advice when she was unable to live independently in her own home. I am sure that is the case for all the other residents too from what I can see myself when I visit and after talking to staff here. Her health and mobility issues mean that unfortunately there is no way she would ever be able to live in her own home again whether she wished to or not. I am pleased that you state that nobody will be required to move from Dolwen unless their needs can be appropriately met elsewhere as I feel that any move would adversely affect my mother's health and well-being and would result in her needs not being met*
 - *F is very settled on Dolwen and has only just had to deal with a move from Grove Hall where she lived for many years*
 - *Where will these clients live as some need more care than others?*
 - *I have been in Dolwen for a few years and it has become my home, if I had to move away from Denbigh my family will not be able to visit me very often. I'm feeling very upset about it*
 - *I don't think there is a home in or near Denbigh that can take my aunt with the care she needs, then to visit her will be a problem. To close Dolwen will be a big loss to the elderly it's such a good home*
 - *Dolwen has good support for me. Good friendly atmosphere. My visitors are always made welcome at all time. The food is excellent and all the staff are excellent*

- *My aunt retired to Denbigh and lived in a bungalow for twenty years before going into Dolwen. It was her choice to go to Dolwen so that friends and relations can visit. If it was closed some would not be able to travel to see her. We are all living older and longer and will need somewhere to go when we are unable to cope. Dolwen is Welsh speaking and provided work for the local community and the residents are well looked after.*
- *Dolwen was chosen because it was convenient for relatives and friends living close by to be able to visit regularly. It is a happy, friendly and homely environment where the residents are well cared for. It is also a Welsh speaking home. If she were to be moved we would not be able to visit as often if it is to a residential home outside of Denbigh. We also have to remember elderly people do not like change they get used to being with the same residents, they get to know each other and split them up and this will upset them. Visitors are made very welcome at all times.*
- *My mother is a long term resident of Dolwen, she suffers with dementia. I would be extremely concerned the effects of a move would have on her physical and mental health. Familiarity with her environment is an essential part of her wellbeing and ability to function on a day to day level. The distress caused by a move and unfamiliar environment for a person suffering with dementia can be catastrophic and one I am not prepared to put my mother through.*
- *The residents of Dolwen are extremely vulnerable and are unable to look after themselves hence why they have been assessed before arriving to the home. These residents are Welsh speaking along with the staff and this could be detrimental to the resident's health and wellbeing.*
- *The quality of care received at Dolwen is second to none in the Denbigh area. The ability to speak Welsh is of great importance to many Dolwen residents as this is their first language. At a time in the life of many of the residents, communication is of paramount importance.*
- *My mother is a long standing resident of Dolwen. She is ninety four and extremely frail. It is in large measure due to the professional care of the staff that she continues to enjoy life. The threat of closure is extremely worrying. The disturbance to the vulnerable residents would very likely to be fatal for many. The vast majority who live in independent sector homes do not receive the standard of care provided at Dolwen. The claim that people have a preference for living in their own homes or supported housing does not ring true. Neither does the claim of vacant beds and reduced demand for residential care. The only reason for the recent reduced waiting list at Dolwen was due to the instruction to halt admissions. In common with many others, my mother lived at home with supported care long beyond the point when it would have been better to enter into residential care. Therefore, I think it is disingenuous to claim a widespread preference for supported living in their own homes. It is usually only when this becomes impossible that the reluctant decision is made to go into a residential home. The assurance that nobody will be required to move from Dolwen unless their needs can be met elsewhere does not reassure anyone. Who will decide on the "appropriateness"? For these reasons we are very worried and strongly opposed to the possible closure of Dolwen.*

- *My mother has settled in Dolwen very well. She gets along with all the other residents. Having lived in Denbigh all of her life she would find it difficult to have to move elsewhere.*
- *I am appalled that the council should even be thinking of closing Dolwen. My aunty has been a resident there for the past 2 years and is very happy there. The staff there are very good and it is very important that they are Welsh speaking as it is the first language of my aunty. Her family and friends live close by and this is very comforting for her knowing this. She is a lovely but frail old lady in her 90's now and for her to move now would be extremely distressing for her. I hope common sense will prevail.*
- *Dolwen is the only home which provides Welsh speaking whose residents use Welsh as their first language.*
- *I strongly disagree with the closure of Dolwen. As many of the residents are first language Welsh and feel there will be many difficulties maintaining this if they are moved elsewhere. For some at this stage of their lives the move alone will cause great stress to themselves and their families and adjusting to a different language and culture (which we should be trying to maintain) is simply unfair.*
- *We strongly disagree with the removal of the service from the locality. The elderly and vulnerable need this local provision. The staff have knowledge of the residents and their backgrounds, their families and the local area. The service provides employment for ancillary and care staff. Client choice should come first, and the service provided at Dolwen caters very adequately for their needs. If payments were taken directly from allowances, it would encourage more people to use the service. Many assume they are paying from their own pockets. Maybe funding could then become less of an issue. The care of our senior citizens in their own area should be paramount to our social care service, people are living far longer. There is no substitute. Please hear our plea.*
- *Following the death of her husband in 1982, Nan was unable to cope for herself, so in 1983 she came to live with us. We cared for her until 2009 when she was admitted to Dolwen. Nan is of a nervous disposition and with her medical needs, the 26 years of providing 24/7 care was very demanding. Nan came to reside at Dolwen in early stages. Firstly she attended Denbigh Infirmary Day Unit and was then transferred to Dolwen Day centre where she got to know many of the carers and residents before becoming a resident herself. Nan has been very happy at Dolwen and has received excellent care and much friendly support. If the worst happened and Dolwen was to close we would be unable to resolve the situation. My husband and I would not be able to give 24/7 care to her. I am in my mid 70's with a weak heart (following a heart attack 12 years ago). My husband is now 80 and has limited energy. Physically it is impossible for her to reside here as her bedroom and sitting room are upstairs - she can no longer cope with stairs. Financially it would be impossible for us to consider anywhere other than Dolwen. She has been there well over 6 years - most of the time she has paid the full charge which has now exhausted her savings and alternative accommodation would cost the full commercial rate. If Nan had to be transferred from Dolwen she would be devastated and unable to cope with new surroundings, and unless several of the existing staff moved she would be completely*

lost. She will soon be 104 years and we implore you to find a solution to let Dolwen Day Centre continue. It is run very efficiently and in a most caring way and the carers and staff are excellent.

- Dolwen has served the community for many years. It has provided a safe 'haven' for the elderly of Denbigh and surrounding area in order to live out and enjoy their latter years. Furthermore, there is a day centre at Dolwen which is an important facility and asset. The elderly make friendships there which could be lost due to closure.*
- The residents of Dolwen consider Dolwen their home - a comfortable home and they enjoy the company and close Welsh society that's there. The Denbigh Community is so close to Dolwen. It is not possible to find an alternative way in our opinion*
- The resident that I represent/support attends CYG weekly. Because I am a carer 24/7 this facility enables me to have a couple of hours to do the food shopping and such things. Without this I wouldn't be able to look after him at home as effectively.*
- There isn't another home in Denbighshire that is 100% Welsh speaking or as good or clean.*
- I can't look after myself at home this is why I have come to Dolwen. The staff look after me fantastically and speak Welsh so I can understand everyone. I am not very good at speaking English. I have lived in the area all my life and know a lot of the residents and I am very happy here.*
- My relation has been in Dolwen for many years now and is completely settled. Their first language is Welsh and they can hear it spoken throughout the day in Dolwen. There is a real Welsh homely atmosphere. Members of the Welsh community visit to chat and entertain. They will break their hearts if they have to move. They pay the full amount for their place and they hope to be here for the rest of their life if possible. They are in their 90's and they really hope that their final days are at Dolwen.*
- My husband has been cared for with such excellence at Dolwen. I don't feel he would receive such care in the private sector. He is always spotlessly clean (despite his double incontinence) and completely odourless which is, in itself, an achievement. I am too ill and disabled to care for him at home and our house is not suitable.*
- There remains a need for residential council led homes in the county. Firstly, these homes are monitored for standards of care, be this from the care staff provide to residents, to the overall environment of the building itself. Residential homes should be available for all county residents within their own environment when such a need occurs. Yes, its good to keep people at home, however, with an ever ageing population - which will continue to grow, a time comes in most people's lives from the age of 85+ that one cannot guarantee that being at home is the safest environment for them to be. As residents who pay rates in the county all ones working life - having such a facility local is the least I expect.*
- Due to an ageing population there is a need for council residential homes, people who need this service want be near to their relatives and friends so as not to be isolated and able to speak their language (i.e. Welsh). They have usually been living within the county paying rates etc. It is the least they could expect to be within their own community!*

- *It is essential that these homes are kept. The generation here worked since they were very young 14 yrs. old, many of them did the work of the men during the 2nd world war and in their hour of need are being thrown out of their "Home". This isn't going to be good for their minds and when they are in their 90's it is important that they can speak their mother tongue - Welsh - and stay within their community in order for family and friends to visit because these are also older and infirm*
2. **If a person or organisation wished to purchase or take over the responsibility for running Dolwen, would that be an option you would agree with?**
- *If the organisation run Dolwen on the same care principal they have now (2)*
 - *If the company who took over were a reliable company and willing to employ the current staff(2)*
 - *The nature of who owns Dolwen does not particularly matter to me as long as any new owner would guarantee to maintain the excellent standard of care that is currently provided. I would prefer things to stay as they are as that way more assured that the care level will be kept as it is now and my mother's well-being would not suffer any disruption that a change of ownership would probably bring. (3)*
 - *Dolwen should not be closed. This is where I am very happy.(5)*
 - *If it was sold to a private sector then standards would fall in order to make more money. And the residents of Dolwen would suffer. The council should have an obligation to provide care for the elderly of Denbigh which Dolwen is doing and doing very well. (4)*
 - *I would not agree with that option, whoever took it over would want it to make a profit. The standards at Dolwen are excellent, clean, good food, resident well cared for and staff are excellent with the care they provide and friendly. Having been to see other homes, Dolwen was far better and a much happier atmosphere and environment for the residents.(5)*
 - *I would agree as long as the standard of care was not reduced in any way and I would also prefer the staffing to remain the same. A change of staffing can also cause distress, familiar faces are essential for my mother, she has built up a good relationship with the staff at Dolwen who she trusts.(2)*
 - *The residents have a good relationship with the staff who some have worked for over 30 years plus. If this is done the residents will have new faces (who are not as experienced as the staff at Dolwen today) which could confuse their situation even more and again is detrimental to the residential health and wellbeing.(5)*
 - *It would be an option if the quality of care is not diminished. If the staff levels and nationality of the staff were the same. The introduction of foreign staff (cheaper labour) with the inability to speak Welsh would be unacceptable.(3)*
 - *I would agree with this if it meant the home would be kept open and the same staff would remain. Also that the council could inspect the property at least twice a year to know the same standard of hygiene and care was being carried out.(2)*
 - *Yes, any organisation which can see the need for the access of Welsh to be spoken primarily would be coming from the local area(1)*
 - *As long as the running of Dolwen is kept fairly similar to as is now and any disruption to the residents kept to a minimum it seems the best option by far.(2)*

- *If Dolwen was sold or responsibility transferred, it would be preferable to closure, as to be removed to another area would be confusing and detrimental to the clientele, both in the residential and day care facility. Out of locality brings problems for residents and their families. Travel is often difficult for the aged and disabled. Many private sector homes do not provide transport for day care. There is peace of mind in emergency situations that Dolwen is nearby for carers and family. Many may not drive. Family doctors are available with knowledge of their patients. Denbigh Infirmary is across the road. Community benefits include visits by local schools, local organisations, councillors etc. These people know most clients personally which creates stimulation and opportunities for conversation. Dolwen is a local care facility and in our opinion should be allowed to remain so.(1)*
- *Only as a last resort to prevent closure. Dolwen should remain within the ownership of DCC, Once it's gone it's gone! (2)*
- *This would be preferable to closure. You would also need to ensure that the homely and Welsh atmosphere would be kept.(2)*
- *It depends if everything can be kept the same especially the staff.(6)*
- *The staff are especially good at looking after me and know everything about me and my family. Also I understand everything in my life and how I have come to be here. If I have to move I wouldn't be able to look after myself as well as the staff at Dolwen.(5)*
- *If I have to. If you can ensure that the new owner keeps the homely Welsh atmosphere that is there now I would be happy for my relation to stay there.(2)*
- *Selling to outside organisations means that have to make profit and this will come before resident's care quite often. I have seen examples in my working career across North Wales, visiting clients in private homes, where their living accommodation did leave much to be desired, given the high fees being charged.(5)*
- *It depends on who takes over. Are the staff going to be staying, will it still be Welsh in its ethos, and will it be run as it is at the moment? Or are they out to make as much money as they can out of the elderly like so many other homes the length and breadth of the country. What is going to happen to these people when their money runs out? At the moment your council has taken over their home and if these people ask for ????(crogbri) for care there won't be any left and what then?(6)*

3) **Thinking back to when you or the person/people you represent first moved into Dolwen, if ECH had been available, would you have considered that as an alternative to a care home:**

If you think that there is another option or alternative which the Council should consider, please use the box below.

- *What other option is there for these clients (5)*
- *Preferable that Dolwen remains open and ran by local authority (5)*
- *Because we tried our best to support our mother with help from social services in her own home for two years, but became impossible due to the deterioration of her illness - Alzheimer's and her general health. Sell the 3 homes and build one new home to accommodate the current clients plus any future clients, a central location in the South of the county. Saving would also be made of staffing costs.(5)*

- *Even if extra care Housing had been available when my mother first moved to Dolwen it would not have been a viable option for her. She already had carer visits three times a day and it was adjudged by the doctors after she fell again that she should not be left unattended at any time and needed constant 24hr care for the rest of her life. (5)*
- *No as this was not suitable for me. Dolwen should be kept open (5)*
- *Because it would not have been suitable. She was unable to cope for herself in the bungalow. Dolwen should be kept open. I can't understand why something like Dolwen should even be considered for closure, I've never heard a bad word said about Dolwen and the residents get to know each other and the staff and it's like one big happy family(5)*
- *The extra care housing, if there had been one in Denbigh, would not have been suitable. It would have been similar to living in her bungalow, and I feel she would become isolated as she does need bit of encouragement to join in activities and outings. In the extra care housing, it is up to the residents themselves to organise these. I think the council should be looking after the elderly by keeping Dolwen open. The council should be ashamed of themselves to even consider closing Dolwen because there may be a time when they will be looking for a residential home for themselves and a convenient place for their relatives and friends to visit them.(5)*
- *My grandmother needs around the clock care by doing this it could be a set back and also she is happy in the company of other residents and is not alone at any time which is a great comfort and reassurance for her and our family. These residents are all from the Denbigh area and to move them to an alternative place of home is NOT an option as they are familiar to their surroundings and all residents speak to each other about their past and have an understanding as the area is known to them.(5)*
- *The situation with my parent meant there was no alternative than an admission into full time care. I think without this it would no longer be alive. The attention to detail the staff provide at Dolwen have improved my parent's life quality beyond measure.(5)*
- *At the time my mother moved into Dolwen she did not feel safe in her own home and putting extra help would not have helped her (5)*
- *Combine 3 into 1 with one side Welsh speaking and the other English. Financially leave well alone.*
- *There is no alternative to local provision by local staff who have, over the yards created "home" for the aged and vulnerable and who have become dependent on the excellent service that has always been provided there. The inability to fund this would be shameful. It would be disgraceful to close down such an invaluable service. We sincerely hope a solution can be found and that the closure NEVER happens.*
- *This is a hypothetical question. DCC should wait until the outcome of the election. A new government may provide extra funding to keep Dolwen open. Denbigh Town Council is opposed to the closure. DCC should make cuts in Chief Executives salary, NO to pay rise. Also cuts in cabinet members pay and county councillors pay. Finally I believe the care of the elderly and vulnerable should be kept in house. As before we had a proud reputation and a good record for the care of the elderly and we need to continue so.(5)*
- *This would not be possible. Require assistance to get up and move around. We beg the council to exercise restraint - things are going to change under the new government perhaps. Wouldn't it be better to keep your assets and focus on running it more professionally.*

- *Look more at wasting money like high wages, planting trees on the High Street in Rhyll!! Consultation and so on.(5)*
- *I enjoy the company at Dolwen and my family and friends can come to visit me often and the staff here welcome them whatever time, day or night. I don't feel lonely here. I am very happy in Dolwen, everything is clean and the food is fantastic. I like speaking to the residents and staff about my life and they are knowledgeable about the area so it is easy to communicate with people in Dolwen. Through communicating in the medium of Welsh helps me to understand everything that is happening at Dolwen(5)*
- *Our relative couldn't cope at extra care housing. I strongly believe there is a duty on the council to ensure there is at least one home with a Welsh atmosphere and language in Denbighshire. It is a Welsh area both in language and culture and this is promoted in Dolwen. I looked around before deciding that Dolwen was the suitable for my relative. Our elderly people have the right to spend their final years in a Welsh language/Welsh culture atmosphere in their own country where possible. I appeal to you as a council to consider carefully every step you can before deciding to close this unique home. Is there a chance for you to put on hold such a critical decision so quickly, given that the political climate/financial is likely to change.*
- *My relative was no longer able to care for herself, was no longer safe to be at home without 24hr supervision and the cost of providing such care where one has to have someone sleep in 7 nights a week is beyond most people financial ability. We have a duty of care for our elderly I suggest strongly that you live up to your responsibility and keep Dolwen open for the thousands of local people who contribute via taxes and rates to maintain this facility for future generations to come. It is your responsibility and closing it or selling it should go out to public vote before you proceed further.(5)*
- *My aunt was no longer able to look after herself so had to go into a care home, the most important thing when considering where was: cost and Welsh speaking staff. Dolwen provides both. So I think the county needs to be able to offer this to its residents, people who have supported it for many years!(5)*
- *My sister in law is no longer able to look after herself, she was unable to walk because something had happened to her feet. I had looked after her for 8 years but following her falling more than once I took her to the hospital and then to the home which provides excellent care to her. She needs two members of staff to lift her using the hoist, she is a permanent wheelchair user. The nurse from hospital comes to treat her legs three time a week and another one comes to maintain her catheter. This service is very important to her.(5)*

DOLWEN DAY CARE

- 1) **The closure of Dolwen is the Council's preferred option. The Council believes that there are alternative ways to meet the needs of the people who currently use Dolwen**
 - *It's a valued service which I don't want to lose as it provides me with an opportunity to go out, meet new friends and enjoy the stimulation of activities. This service has enhanced my life and also enables my carer to have some quality of life to enjoy doing things he required to do for himself.(5)*
 - *Please state what alternative ways have been highlighted. Transport to venue who will fund? Cost to user? Private owner or Council funded. Overseen by Social*

Services? Choice of days of attendance by users. Who decides if it's a suitable alternative - as officers have no experience of use/services. Have council considered the social interaction and community aspect for users and national survey results regarding depression loneliness of single persons living alone.(5)

- *Not in the Denbigh area. I have heard there is a day centre opportunity in St Asaph, but I want to stay with Dolwen (1?)*
- *Before my days at the day centre I spend all week at home with just my carer. Since day centre, I meet people my age and talk about old days etc. I feel the centre helps me and other people mix plus it gives carers a day off.(5)*
- *If there are always alternative ways to meet the needs of the elderly. However, in the case of my mother who is very disabled, partially sighted, severely deaf with very limited mobility, day care is vital for her well-being. It allows her to socialise with people her age. It stimulates her mind with quizzes and games and finally gives me two days a week break from caring full time for mum.(4)*

2) If a person or organisation wished to purchase or take over the responsibility for running Dolwen, would that be an option you would agree with?

- *If an organisation purchased the service and it didn't change what I presently receive I would be happy to give the service a trial period. Without knowing who or what is being offered makes it difficult to make a decision. I do not want to lose the services I presently receive as it would have an impact on mine and my carers life.(2)*
- *Private sector charges would be too high. Assessment of venues cause for concern. Are private sector employees for day care assessed to same level as Council employees? Ratio of staff to clients would this be assessed to council requirements? National media have highlighted many cases during the past year which is a cause for concern.(5)*
- *I don't care who takes it on as long as it keeps going so my wife can go there. She likes going there 3 days a week, she wishes she could go every day to Dolwen Day Centre (1)*
- *I agree as long as prices are the same plus the staff were the nurses who are there now. As when like me you get old you don't like change(2)*
- *I would only agree to some other organisation taking over Dolwen if continuity of care would continue. It would be important to my 90 year old mother that: 1) the same staff would be employed. 2) the same residents would attend. 3) The quality of the food would not diminish. 4) The same high quality of care would be given. Adjusting to a new environment is difficult for the elderly. Also developing new friendships is difficult and building trusting new relationships with staff is not easy.(2)*
- *Attending centre gives us the opportunity to converse freely with all who attend centre including staff. Why is it not possible for the disabled and autistic of all ages i.e. 16yrs-over 55 as it would benefit considerably for all and make financial sense. To close it would be wrong for every reason. All*

alternative flats etc. would not be suitable as that are not staffed to give medical service or trained for 24 hrs use and needs.

3) Thinking back to when you or the person/people you represent first moved into Dolwen, if ECH had been available, would you have considered that as an alternative to a care home. If you think that there is another option or alternative which the Council should consider, please use the box below.

- *If there is a financial change when or if the service is to be changed it would be advisable to share the information with me prior to any changes being made. If changes go ahead will I receive a list of alternative service I could access?*
- *No option in Denbigh. I like Dolwen and don't want day centre in St Asaph because I would lose touch with my friends - and in any case it would mean my husband (who needs the break) would have 1 hour a day less of a break, because transport to Denbigh is 30 minutes each way.*

HAFAN DEG DAY CARE

1) The closure of Hafan Deg is the Council's preferred option. The Council believes that there are alternative ways to meet the needs of the people who currently use the centre.

- *It would be a great loss to those attending Hafan Deg. Speaking on behalf of my husband - I know it would be very confusing for him to leave familiar surroundings - friends and staff. I have peace of mind knowing he is well cared for and enjoys attending. It has also provided me with much needed respite. (5)*
- *I have been attending Hafan Deg for 13 or 14 years. I pay to go and would miss it greatly - I do not want to go anywhere else and I will not go anywhere else - I've made many friends there and would miss them greatly - so please do not close Hafan Deg. I think I pay enough to help keep Hafan Deg open.*
- *My husband goes here, I am ill as well and this is my only respite he couldn't go anywhere by himself as he has had a stroke and can't go to toilet by himself so if it closes I would be looking for respite as I can't cope.(5)*
- *The proximity of Hafan deg to residents in the Rhyl/Rhuddlan area is very important to users of this service. It would not be easy to travel longer distances to another centre.(5)*
- *The closure of this centre will certainly compromise the health and welfare of the clients that attend. In particular my husband already struggles when anything changes in his life. He becomes agitated and seriously disorientated. This centre has now become a part of his life and after taking a very long time to settle he is now orientated and feels safe.(5)*
- *It took me a very long time to get my mum to go here as she hides away a lot as she is very shy when she goes anywhere, so when I did get her here it took her a bit to settle in but I seen her happy in a long time (5)*

- *I strongly disagree of this centre closing, as I have been going there for over 11 years and made lots of friends and the staff and look at them as my family. If there is a day I do not attend I really miss it as I suffer depression and get very lonely sitting at home on my own as I can not get out a lot on my own this is why I look forward to going. Please don't close it down. (5)*
- *Elderly people need somewhere to go and meet other people, especially those who live on their own, this pending closure owing to financial cuts, will hit the most vulnerable in our society, namely the old, infirm, and those less able. It will also affect myself, I rely on Hafan Deg day centre for my lip reading classes, I have been retired for the last ten years, and owing to my profound deafness - my only socialising is my lip reading class without which I would be house bound. I hope you will rethink this proposal of closing down this day centre which is a lifeline as I have aforesaid to the most vulnerable in our society, such as those in my predicament that life has dealt so cruelly. Every generation goes through this phase of getting old, which brings omits own maladies, and I wish those in authority who have thought up this closure scheme, would stop and think of the distress and confusion that it will bring the elderly people that attend this and other council run day centres. It in some cases affect their partners, and families who need respite as well as bringing hardship to the staff of the centre. Please think again! These centres and other buildings of care were seen by progressive thinkers who placed the needs of elderly as paramount in a civilised society. As these threats of closure will turn good deeds into draconian measures, sending the welfare of the elderly and vulnerable back centuries. It is times like these that fat cats in government and local government stop lining their own pockets, and take a pay cut, which would hopefully safeguard the services to the elderly and vulnerable(5)*
- *Hafan Deg have good craft facilities, day trips, lunches out, staff take me to medical appts, staff help with my financial difficulties (5)*
- *I enjoy company, carrying out little jobs in the workshop. I would prefer it to stay open for as long as we can but I understand if the funding runs out. Too many clubs have closed down.(4)*

2) If a person or organisation wished to purchase or take over the responsibility for running Hafan Deg, would that be an option you would agree with?

- *It has been suggested an alternative might be St Asaph. I would only agree if transport would be provided as I am not happy driving in the winter months.(4)*
- *If whoever took over Hafan Deg kept the staff, who are really great and kept the place running more as it is now. I would miss it greatly it gets me from the flat being picked up and brought back. I pay £188 more a month some don't pay; why? I do not want to go anywhere else. Keep Hafan Deg OPEN I and the rest of us so keep Hafan Deg open. We are happy at Hafan Deg. Hafan Deg OPEN - Please we love it and staff (2?)*

- *This would be acceptable if all remained the same, but a change in the provision structure and staff would impact seriously on my husband and I believe all who attend. This is not just about looking at ensuring people's needs can be met. The nature of the illness is about feeling secure and safe in the environment that they have come to know, staff and structure. Obviously needs also are a priority but I don't think anyone is looking at a holistic approach. (2)*
- *I agree as long as the conditions are the same as Hafan Deg day Centre I would not like a private firm to take over. (2)*
- *I think if you close this place it will be a big mistake as all the old people really look forward to going there. Some go there because they have no family to even call around to see them from day to day.(3)*
- *So long as Hafan Deg stays open I really don't mind who runs it as all the people who go here are so lovely and it's like home from home.(2)*
- *As long as the same level of support and activities carry on, and the same staff (1)*
- *If it continues to run as it does now(1)*
- *So long as Hafan Deg stays open I really don't mind who runs it as all the people who go here are so lovely and its like home from home. (5?)*
-

3) If you think that there is another option or alternative which the Council should consider, please indicate.

- *There will be no other option for my mum as she finds it very hard to meet new people at her age. She has been going for over 11 years now and she looks forward to getting up and going. When I first told her to go she was "like no way am I going there" and now is and when she can not go she misses it i.e. when she is ill or it is closed for bank holidays. Please keep this place open as you have a lot of people going there and they will be upset if it closes.*
- *No there is no other option for me as I am very shy when having to meet new people as it took me a long time to settle into Hafan Deg Day Centre and I feel at my age 75years old I don't think I can do this all over again, so if it does close my life will be sitting at home 7 days a week and this is not something I want to do.*
- *Reconsider closure plans, improving funding for craft activities*

CYSGOD Y GAER

1) The closure of CyG is the Council's preferred option. The Council believes that there are alternative ways to meet the needs of the people who currently use the centre.

- *My dad has been with the residents of Cysgod y Gaer for almost 10 years and his care has been faultless for the entire time. He has my mum and several friends that are reasonably local to CYG but all of which have poor or diminishing mobility and who would find it difficult to visit if he were somewhere other than Corwen. I stay with my mum and if the home were to shut this would also affect the convenience to see him. There are few homes that would also be able to cater for his needs as he is not ill enough to warrant a nursing home but does require care over and above the usual level.(5)*
- *DCC should be ashamed of themselves to think about closing CYG. We the residents pay our way here don't we, and we have paid rates all our lives on our homes.(5)*
- *Please do not close CYG as it is a very popular residential place. The staff at CYG are second to none very kind, very thoughtful and loyal to all the residents.(5)*
- *We are related to GW and DR. We are sisters and also pensioners whose birthplace is also Betws GG and empathise greatly with G's wish to remain within a Welsh community. We currently live in Ruthin which is about 12 miles from Corwen and as we both still drive makes visiting relatively easy at the moment. if, however, G is moved out further afield, the situation could be very different. We would also be very concerned if she is moved to a home where there is little or no bilingual provision and feel that this would be a contravention of her human rights. There is a risk that moving G could affect her health leading to long term stay in hospital if there is nowhere suitable for her to go. G's sister would also be affected. She may not be able to visit her sister as often (currently twice a week as she uses a local bus service enabling twice weekly visits to CYG)*
- *The council is wrong. There is a need for a facility like CYG, because some people will need residential care, 24hr supervision, and more help than one carer visiting can provide. The people in CYG may have been supported at home until they had to move in. The alternative accommodation is either in Llangollen, Ruthin or Denbigh outside the community.(5)*
- *Before my parents became permanent residents at CYG my mother had a care package at home but my father refused to have a care package. They drank heavily and would often leave the key in the lock so care staff could not get in. They didn't eat even though hot meals were being delivered and hadn't got dressed for months on end! Even with care package in place my parents were living in squalor. They were both admitted to hospital before they went to CYG for respite. It was then decided that they were not able to look after themselves. It has been a year and the difference in their health is very much improved. They now eat 3 meals a day. They have both put on weight and look healthy. They are able to talk to other people whereas at home there were isolated. They take their medication. It has also taken the worry away as I know they are well looked after and have 24hr care. At home the phone would often not be put*

down properly and so I couldn't check if they were ok. Going home is not an option for my parents and I live too far away.(4)

- I strongly disagree with this statement. I believe that CYG is the only care home in the area and that there are no alternative options for the residents, unless the residents are uprooted and placed in care homes miles away. This will have a big impact on the residents, who are all elderly. Some have families and some do not.(5)*
- I feel that there is no suitable accommodation in the local area as I visited the local options and feel that this would cause extreme distress. The out of area options are not suitable and would cause a huge amount of problems. The care at CYG is exceptional and cannot see this happening elsewhere(5)*
- As a family we are very concerned about DCC's intention to close CYG in Corwen. Even though there is consultation around the future of the home, isn't it true that the decision to close has already been made and this letter is just a formality?(5)*
- I strongly agree that they should not close CYG. I will be 91 this year and I have been very happy since coming here in Dec 2009. So I am against moving out of my environment to an area that is totally strange to me. Welsh is my first language. Most of the staff and residents at CYG are Welsh speakers. I would not be happy moving to a home where the majority are not Welsh(5)*
- You should not close CYG. I am the sister in my 80's of G and I still live in Betws GG, my birthplace which is 6-7 miles away. At the moment I can utilise the bus service which take me from door to door to see my sister. This bus service is extremely convenient to someone my age. Also I enjoy having dinner with my sister when I visit her twice a week. If they close CYG and G has to move to somewhere else this will make it much harder for me to visit her regularly.(5)*

2) If a person or organisation wished to purchase or take over the responsibility for running CyG, would that be an option you would agree with?

- This would only be a suitable option if the person or organisation who took over the responsibility were to provide and maintain the existing level of care without any disruption to my dad's current care.(2)*
- As long as the staff here presently would be employed at this residential home care, why don't you come here yourselves DCC and see the staff at their work. The staff at CYG are second to none.(2)*
- Only if they would consult the relatives and keep all the present staff(2)*
- We would be more than happy for another organisation to take over CYG if it means that G can stay. In view of its geographical location and demographic make up, consideration should be given to developing mixed provision on this site - day care, respite, nursing, residential including extra care. The local community needs these essential health and social care facilities. If an extra care facility (or supported housing) was available when G moved in Dec 2009 this would have been deemed more suitable at the time. She had no choice but to go into a residential home if she wished to remain within her local community. Partnership arrangements between the local authorities is essential. What is the*

reason for refusing applicants from out of county when Gwynedd and Conwy boundaries are so near? Neighbouring villages which are in Gwynedd and Conwy are still considered to be part of the general local community where people know each other. It is a great pity that provision at CYG has been scaled down over the years and that no permanent residents are accepted any more.(2)

- *There is a real need for standards in the care home sector to be maintained and set an example and standard to aspire to. A commercial organisation would need to make a profit margin and push up costs for the council. It would not be accountable to the local people. It seems wrong to upset a successful home. (5)*
- *This would depend upon whether is remained affordable(3)*

3) If you think that there is another option or alternative which the Council should consider, please indicate.

- *I have thought long and hard about whether there are any alternatives for dad and don't believe that there are. Many of the private homes are far away and would make it difficult for him to maintain his existing visitors. The move from his current home may have a huge negative impact on his existing poor health. Many of the alternative homes may not be able to cater for my dad's needs. The staff are so familiar to my dad I just can't imagine that the upheaval of not just moving but losing the carers who have become like his family.(4)*
- *There is no alternative and I wish DCC will have in time visit CYG and see how tis care home is thriving.(5)*
- *The council should think ahead that some of the councillors might need a home or residential place to go when they can't look after themselves, think ahead DCC(5)*
- *By the time my relative moved in, she needed medication administered up to 6 times a day and two people to assist her when seeing to everyday needs. Extra care housing would not have worked. The council must recognise that CYG serves a rural area, with elderly people living in homes often affected by severe weather. It needs to be sees as a resource, for a variety of care. For example, my relative was able to be looked after there in Feb 2014 when gales destroyed power lines and phone lines, meaning some elderly people could not use stair lifts etc. It should be recognised as a care centre, providing daily services eg. baths, meals, day centre social activities. It also relieves local hospital beds with the re-enablement unit.(5)*
- *There is no other option far as I'm concerned. Uprooting residents once they are settled I feel would be detrimental to their health. Also my parents did not cope at home with a care package, carline and meals on wheels so it is certainly not an option for them to go home.(4)*
- *I really don't think that the council should consider closing down CYG. As I mentioned on the previous page, the closure would have a huge impact on the residents and the families of the residents that includes my sister PG and I. We live in London and Leicester, respectively. Our parents were alcoholics when were unable to look after themselves. They were also in debt, unable to pay for*

heating, they didn't eat properly and their home was a health hazard - rotting food caused mice. They would fall over and end up in hospital. In September 2013, we started to have carers go in and see my parents three times a day to wash and dress them (my mother in particular, needs assistance with this) Meals on wheels were also provided for my parents. We found that things didn't improve. Even though we took out power of attorney for health and finances, began to take control and try to reduce the alcohol intake, my parents were still not coping. In April 2014 my mother got pneumonia and spent 3 weeks in hospital. My father struggled on his own but got through it with visits from us. Two days after my mother come from hospital my father was taken ill with cellulitis and spent 6 weeks in hospital. The day he went to hospital my mother moved to CYG. My father joined her. Since they have lived there we have noted a huge difference in their well-being and mental and physical state.(5)

- *There is no other alternative locally and why upset what is an excellent run ship. The care of the patient is paramount, not figures!! (5)*

Cysgod y Gaer day care

- 1) **The closure of CyG is the Council's preferred option. The Council believes that there are alternative ways to meet the needs of the people who currently use the centre.**
 - *The resident that I represent/support attends CYG weekly. Because I am a carer 24/7 this facility enables me to have a couple of hours to do the food shopping and such things. Without this I wouldn't be able to look after him at home as effectively.(5)*
- 2) **If you think that there is another option or alternative which the Council should consider, please indicate.**
 - *There is strong a need for day services for residents of the Cerrigydrudion area for carers to have respite for a couple of hours. It is a 24/7 job.(5)*

HAFAN DEG DAY CENTRE, RHYL

Summary

Hafan Deg is a local authority day care centre situated in Rhyl. There is a large population of over 65s in this area and along the Northern coastal towns (See appendix 1)

Hafan Deg is situated amongst a sheltered housing scheme and is used by the wider community for various groups throughout the week including The Deaf Club and Lip reading classes. Hafan Deg has a range of facilities, many of which have been wound down over the years such as the laundry and adapted bath. It provides hot meals and there is a smaller kitchen off the main lounge that would be suitable for a reablement type focus. There is an arts and crafts room that is used by day centre attendees and other groups.

Hafan Deg offers full day day care (Approx 10-3pm) on 3 days a week. One day is for 6 week reablement however this service is not well used.

24 Service users currently attend Hafan Deg between 1 and 3 days per week.

Only one service user uses Welsh as their 1st language. All were assessed as part of the review. One new service user has just started and assessments being carried out for 3 further service users to attend. 8 service users have dementia, 2 have mental health issues/learning disabilities.

Of the 24 assessed, 18 were opposed to moving to alternative provision. The 6 service users who said they were prepared to try alternative provision, 3 stated “...*Only if my friends from here also went*”

Other reasons given for being willing to consider alternatives include:

- Pays privately for day care in a residential home which offer longer hours to give husband a longer break.
- Able to access the community by self and does so already
- Willing to adapt if an alternative were comparable to Hafan Deg (i.e include transport, hot meals, entertainment, trips)

Service users and families gave one or more reasons why they wanted to remain attending Hafan Deg.

The main objections given by service users at Hafan Deg to the idea of ceasing to attend were

- loss of established friendships within the centre,
- need to give their carers a break and
- the support they received from staff.

We explored alternatives in the area and outside. There are 2 groups, the ‘Get Together Club’ at Wellington Road community centre and the ‘Cozy club’ on Wednesdays at Fforddilas community centre both 1-4pm and offering similar services. These include occasional outings but mainly chat and bingo. There are a number of other groups around Rhyl and Prestatyn which may be suitable for some service users who are more mobile and do not need assistance with personal care such as an art group, tai chi, singing for the brain but these tend to only be for an hour or two.

One concern in relation to an alternative was a comment made that they had to have locks put on the toilet doors because they found 3 drug addicts passed out on the floor. The code for the door is written on the wall in the building which had no form of security during my visit.

The only alternative for service users with personal care needs (column 3 below) is full day day care within a care home which many offer, some only on a temporary basis, at a cost of £50-£65 per day without transport.

I have broken down service users into

- those who would be able to access the community with little or no support,
- those that could access the community but will require frequent monitoring due to POVA, require escort due to variety of reasons or a small degree of personal care assistance and
- those who would be unable to access community without considerable 1:1 support due to personal care needs/MH etc (See Appendix 2)

Can access community with little or no support	Can access community but require monitoring, escort or degree of personal care	Cannot access community unaided
E A	H G	H W
C T	E A	K R
A S	B W	C F
C N	C V	M W
M W	G M	F G
	A E	A E
	M H	D C
		R T
		W S
		M H
		E F
		D W

*Red = Dementia/MH/LD

Notes

- 5 service users in column 1. They have been attending Hafan Deg for several years prior to the change in criteria. Of these, 2 attend the get together club, they are all able to access the community with little or no support.
- From column 2, 7 service users could access the community & alternatives with support however further risks remain. One service user is prone to depression and had attempted suicide prior to attending Hafan Deg. Another service user attends to give himself and his wife a break, his wife has substantial needs of her own and tends to go back to bed for a rest however he has minor personal care needs that may not be appropriately assisted in low level alternatives.

- The majority of service users, 12, are in column 3 and require substantial assistance with personal care or have dementia, mental health or learning disabilities that require specialist support that would not be met in community settings without trained staff.

Conclusion

Hafan Deg is providing a much needed service but to only a minority of service users. The centre has much more potential to develop given the facilities within the building. The current model of day care is outdated however there is a foundation on which to build. There is a need for carer support however this could be better given a longer day but fewer sessions?

Activities need to be more structured and planned with information regularly given to frontline staff such as social workers, CCO's and health colleagues so they are aware of the facilities and to be able to inform service users who may benefit from the services and activities offered to increase the referral rate.

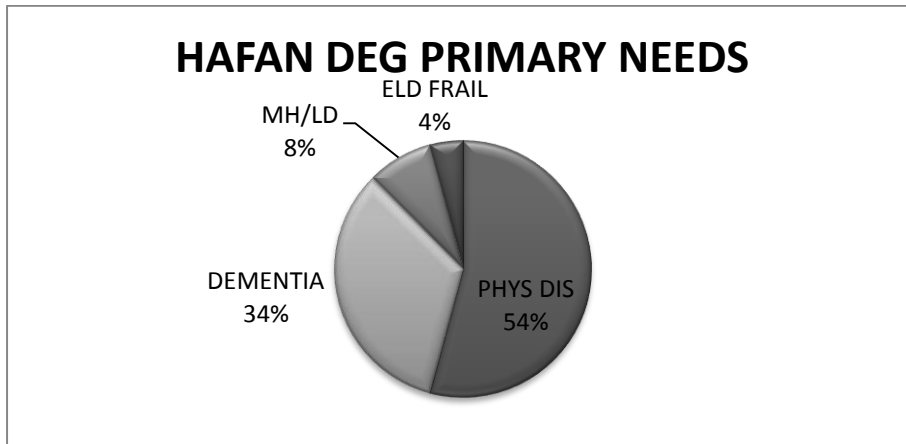
Service users need to be taking a more active role and lead in the service to discourage dependency and promote independence and value, given longer days to provide a meaningful break to carers who perhaps also work.

Considerations

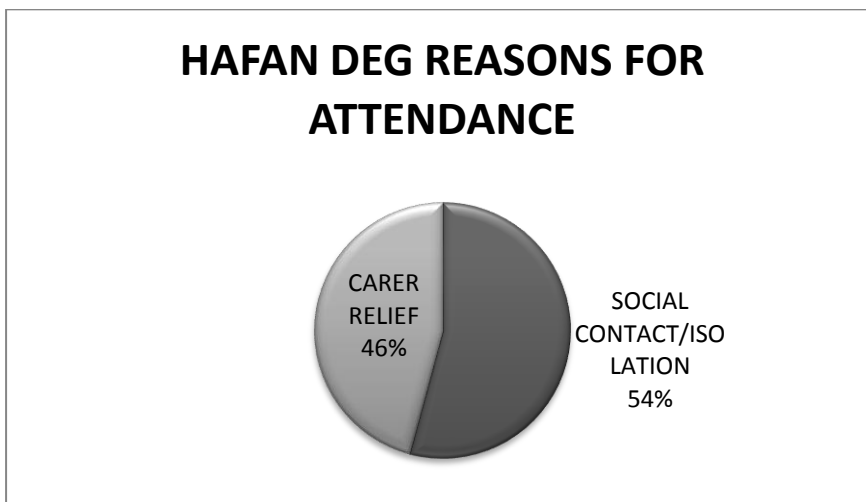
In the view of the externally engaged social workers it would be useful to consider the following proposals in order to make better use of Hafan Deg:

- Develop a robust programme of activity and events with measurable outcomes and goals to instill achievement, morale and value to service users and staff.
- Develop clear care plans which are reviewed regularly in conjunction with the service users and their families with focus on objectives and achievable goals.
- Develop key relationships with the wider community such as with local colleges or work experience, for example to teach IT skills. This could also be used to formulate "The book of Life" a project by Bangor University.
- Further develop relationships with the wider community to encourage confidence, social interaction and develop value to reduce dependency on statutory services. Encourage service users to mix on a regular basis so they develop less dependency on one small group.
- Be more focussed on aims in terms of activity such as activities that promote mobility on specific days perhaps linking in with health colleagues.
- Explore more input from Mental Health resources such as Singing for the Brain by the Alzheimers society.

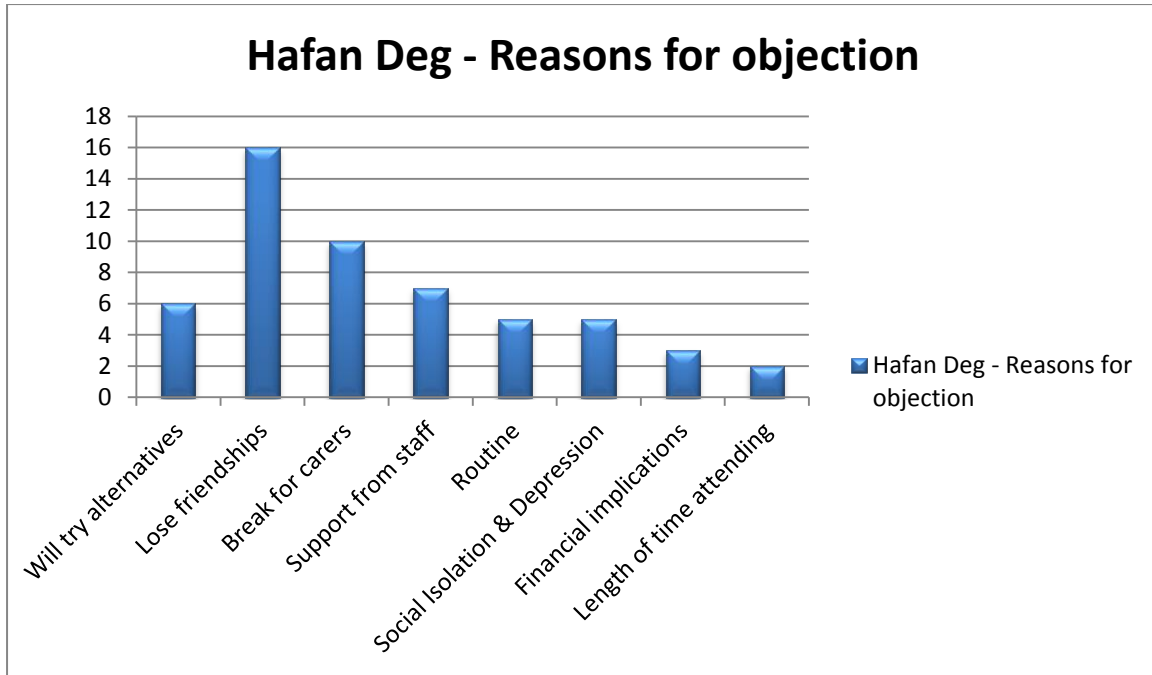
APPENDICES:



The majority of service users have a primary physical disability. This can range from restricted to very limited mobility. 34% have dementia, one service user is under 60 and has a rarer form of dementia (Picks Disease).



13 service users live alone in a variety of settings. 11 service users live with family who provide minimal to substantial support. Of these, 6 would meet the FACS criteria for 24 hour care without support from their families being available.



The main objections for Service Users at Hafan Deg to the prospect of closure was loss of established friendships within the centre, giving their carers a break and the support they received from staff.

Mae tudalen hwn yn fwriadol wag

DOLWEN, DENBIGH

Dolwen is a 30 bed, Local Authority residential care home for older people situated in the heart of Denbigh (See Appendix 1 for demographic statistics)

There are currently 22 permanent residents at Dolwen. Of these, 13 use Welsh as their first language (59%).

It was opened in 1966, and the manager is Nest Vaughan-Evans. Bed capacity is 29 for residential service users, and 1 bed is given to planned respite/emergency short term placements which is frequently used. A reablement service has been introduced at Dolwen. The intention was for service users to be admitted, for up to 6 weeks, to give them a period of occupational and physio therapies, as appropriate, before returning to their own homes. We are advised that there have been 16 service users going through this facility – an average of just 5 admissions in 3 years. There is a sense expressed that this service is not well promoted.

Of the respite admissions mentioned above, since April 2013, approximately 40% were emergency or urgent admissions as a result of unplanned events such as family/practical crisis, marriage breakdown, (one instance of a) bomb scare, carer breakdown, carer illness.

During the St Asaph floods of 2012, Dolwen Care Centre (both residential and day care) provided a wide range of immediate assistance during this major emergency. Vehicles and trained DCC drivers were made available and were able to transport affected local residents throughout the day. Emergency respite beds were made available for three vulnerable people living in the community at short notice. Dolwen also provided other items needed urgently including blankets, incontinence pads, kettles etc.

Additionally, Dolwen staff have previously arranged events designed to connect with the local community, such as strawberry teas and coffee mornings. Dolwen have their own League of Friends supporters.

We met with 19 service users and their families or representative at Dolwen. Of these, 15 residents/family were opposed to closure for a variety of reasons. Some gave more than one reason (See Appendix 2). 3 service users have not been assessed as they have been unwell, 1 has not met with the assessors yet although contact has been made via skype with the family and 1 was unable to give her views due to her condition.

The reasons for objecting to closure, as listed in the appendix, show that the location of Dolwen was the main reason with access for visitors and Welsh language also being a priority.

We looked at alternative venues that could meet the needs of residents within a reasonable distance (around 7 miles) and their current bed vacancies for general residential care. The data shows 13 available General Residential beds in a reasonable radius of Dolwen Care Home. Within the actual community of Denbigh there are only 3 vacancies (in Vale View). The structure of this building does not lend itself to service users who are less mobile. The Appendix shows a summary of appropriate alternative provisions around Denbigh.

We looked at the impact an enforced move would have on service users within the care of Dolwen and have summarised below. An enforced move due to closure would have a moderate impact on most of the current service users. Those for whom it would have a severe detrimental impact have physical or mental health problems that would impact greatly on them due to the way they are managed by staff who, due to familiarity and skill, have been able to manage their more extensive needs. We have included 2 case studies in relation to the impact on service users.

DOLWEN

Move with little impact		Move with moderate impact		Move with severe impact	
Name	Language	Name	Language	Name	Language
K D	English	E H	Welsh	O R	Welsh
E K	English	D B	English	G W	English
		M E	Welsh	A S	English
		J W	Welsh	D J	Welsh
		F M	English		
		D G	English		
		B R	Welsh		
		C L	Welsh		
		V W	English		
		K K	Welsh		
		M W	Welsh		
		H R	Welsh		

Discussions with staff at Dolwen have highlighted a number of service users have also previously had to move onto alternative accommodation such as EMI Residential and Nursing care. Indeed the service user whose family initially started the petition to save Dolwen Care Home has also had to move onto alternative accommodation as Dolwen is not registered for EMI care. You will note from the Appendix that at the time of the sample there were no EMI Residential beds in the vicinity.

Conclusion

There is insufficient alternative provision in the private sector within the area of Denbigh. This will impact on service user's access to their own communities and to friends and the wider community and may be open to challenge under Article 8 HRA1998.

There are no current vacancies for EMI Residential service users within the area.

"...there is evidence of a rising problem with dementia across the country. In Denbighshire the number of people, aged 65+, experiencing dementia is projected to increase by 100 between 2014 and 2017" <http://wellbeingplandenbighshire.org.uk/needs-assessment/wellbeing-and-independence/demography/>

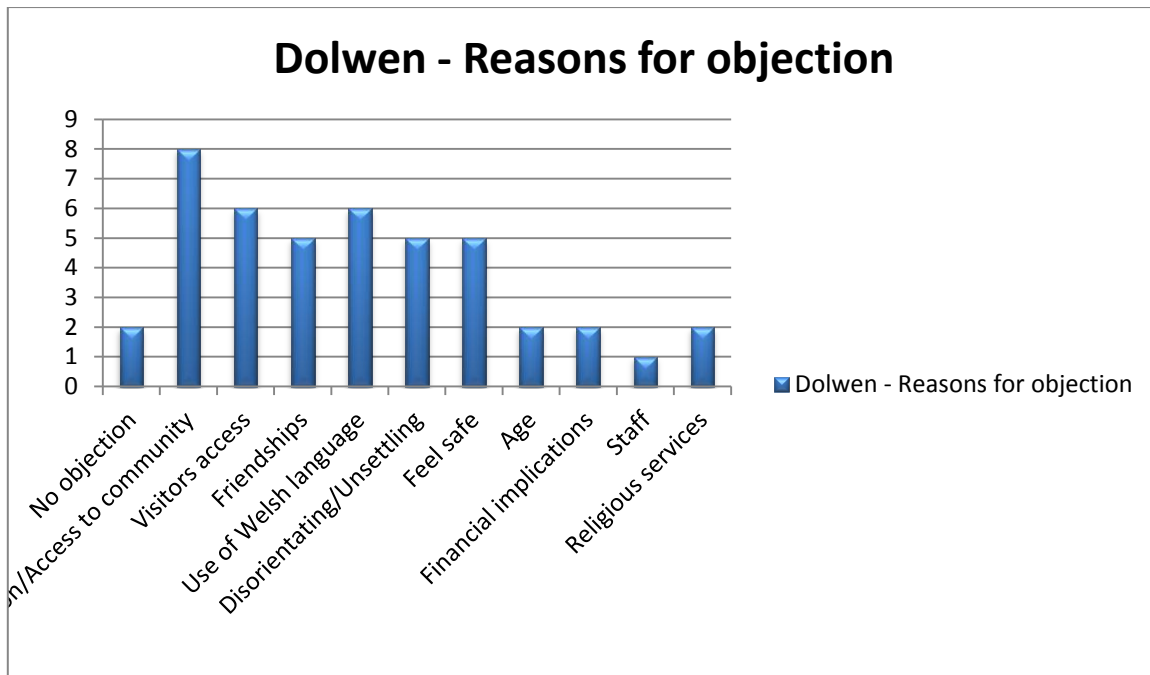
Service users of Dolwen have had to move onto private sector dementia care. Most, if not all of these homes have received non-compliance notices from CSSIW in the past 2 years.

There is no suitable extra-care facility within the area for a longer term focus on meeting the needs of a growing population of older people.

Considerations

There is a clear need for general residential and EMI residential care within the local community of Denbigh. There is not enough in the locality to provide placements for residents currently in Dolwen particularly when one factors in the use of emergency admissions, respite and other provision at Dolwen.

There is no extra care facility in Denbigh. Extra care facilities can be extensive and provide support from minimal up to nursing care depending on the facility. This may be a long term option.



For residents at Dolwen, the main objections to the idea of moving was based on location, access to the wider community, access of visitors and many did not feel the Welsh language was widely used in the private sector. Of the 2 holding no objection, 1 was not meeting the FACS criteria and wanted to return to community (Referral made) and 1 family wanted their relative moved closer to them should Dolwen close.

ALTERNATIVE PROVISIONS IN DENBIGH AREA

VALE VIEW

A small home registered to receive up to 10 standard residential care service users. It is situated on a busy, narrow road on the way into Denbigh town. Parking is very limited. There is no lift – something which does not lend itself to service users who have limited mobility. A recent CSSIW review (January 2015) records no non-compliance issues.

LLANRHAEDER HALL

Llanrhaeder Hall is situated off the A525 road near to the village of Llanrhaeder. The speed limit reduces from 60 to 40mph about 50 yards before the turn off. The nearest bus stop is at the garage 600 yards away however some bus drivers will stop opposite the entrance on request. Any visitor arriving on public transport would need to cross that road at least once – a potential risk especially to elderly visitors, particularly on dark winter nights which may impact on residents visits.

There is a long, uneven driveway leading to the old manor house type building with EMI residential on one wing and general residential on another. In discussion with the manager, she indicated the EMI unit rarely has vacancies and often a waiting list and just occasional vacancies for general residential. For service users whose visitors drive it is an option however they have very few Welsh speaking staff.

The last CSSIW review listed took place November 2013. Concerns were raised giving rise to 2 non-compliance orders. One related to staff training, and the other to service user plan inconsistencies.

MAES ELWY

Is a dual registered, general residential and general nursing establishment in St Asaph. They currently have 5 vacancies which are flexible (Can be residential or nursing). It is situated 4.5 miles from Dolwen however is in a different town which is a concern to service users. It would be suitable for an alternative particularly for those residents whom have a higher level of health needs and may require nursing care in the future. It is also the only nursing home in the near vicinity.

THE OLD DEANERY

The Old Deanery is situated next to a very busy and fast moving roundabout in St Asaph, however there is a crossing at the traffic lights approximately 200 yards away with access to bus stops and a large Co-op across the road. As with Maes Elwy it could be a viable alternative to service users whose family drive as it is also on one of the main routes into Denbigh from the A55. There is a direct bus link from Denbigh to outside the building for non-driving visitors.

ALTERNATIVE PROVISION – DOLWEN*

HOME	DISTANCE FROM DOLWEN	RES	EMI RES	NURSING	EMI NURSING
Llys Meddyg	0.4m				18 (1)
Plas Eleri	1m				34 (1)
Llanrhaeder Hall	2.7m	23 (2)	13 (0)		
Vale View	0.5m	10 (3)			
Bryn Derwen	6.4m		20 (0)		
Maes Elwy (Dual)	4.5m	Flexi (5)		29 only take 28	
The Old Deanery	6.7m	28 (3)			
TOTAL		13			

Brackets denotes actual current vacancies

*Data compiled 30th April 2015

CASE STUDIES

MOVE WITH SEVERE IMPACT

GW is 103 years old and has been resident at Dolwen since 2009. Prior to this she lived with her daughter for 25 years. She had provided an increasing amount of support however due to her own medical emergency she was unable to continue with this support. GW had previously attended day care at Dolwen so a move to the home was the natural step. She settled well and is familiar with staff and residents alike. There is evidence on file which notes that GW became withdrawn and depressed when a resident she had developed a close friendship with had to move.

GW has a number of health issues and takes medication. Staff are aware of her needs and respond quickly to any changes. She clearly meets the FACS criteria for 24 hour care and is appropriately placed. Her daughter is in her 70's and her son in law is 80. They have their own health and mobility needs and would find visiting an alternative venue further away difficult. The only alternative within

Denbigh would not be suitable as GW has mobility problems and a history of falls (See Vale View appendix 4)

Due to GW's previous reactions to losing a friend in Dolwen a move would significantly impact her mental health state. Her family would find it difficult to travel further afield due to their own medical needs. Her advanced age may also need to be considered.

MOVE WITH MODERATE IMPACT

CL has lived in Dolwen since 2013. Previously she had a care package of support at home however was having a number of falls, UTI's which caused extreme confusion, and hospital admissions. Extra care and reablement options were explored at the time but were deemed unsuitable. Since being in Dolwen, CL has settled well and there has been a significant reduction in UTI's as staff are able to identify the symptoms and treatment is given at a much earlier stage. There has also been a significant reduction in falls and hospital admissions.

Her 1st language is Welsh which was a consideration when selecting Dolwen as well as the location as she has lived in Denbigh for over 60 years. She had also previously attended the day centre at Dolwen so it was a natural choice.

Family commented that the placement has changed their life as well as their mothers. They feel able to relax and know she is being taken care of and CL has gained weight now she is eating an appropriate diet.

In terms of impact, she does have friends locally who pop in to see her who do not drive. Family visit often and take her for trips in the local community. A viable alternative would be Vale View however if she was unable to secure a placement here and had to move to any other alternative, then the impact would be far greater.

Mae tudalen hwn yn fwriadol wag

AWELON, RUTHIN

Awelon is a 26 capacity, Local Authority residential care home for older people, situated in the heart of Ruthin, Denbighshire. It currently has 20 residents of whom 10 use Welsh as their first language. It has been serving the people of the local community since 1972. The manager is Vivienne Barlow. Services provided at Awelon, in addition to residential placement, are planned and emergency respite care and a focused outcome reablement service. As regards the respite admissions, since January 2014, we are advised that there have been 18 planned and 10 emergency admissions for a variety of reasons.

Awelon used to have a well-attended day centre, which began a phasing out process some 2 years ago, following which an outcome focused respite programme was introduced. This allowed service users to be admitted for up to 6 weeks, on a reablement type programme. We were advised, as with Dolwen, that the take up of this service has been lower than was hoped for.

Residents are encouraged to participate in joint activities with residents of the adjoining Extra Supportive Living complex (Llys Awelon) who also attend Awelon for hot meals and socialisation. There are plenty of activities available and several residents still access the local community with support as time allows.

Awelon appears well supported by District Nursing and GP services. They have a higher number of very dependent older residents than in the other 2 local authority homes however the residents' needs are being met well. Although the needs of several of these service users are met, they receive such a high level of support that alternative comparable placements are unlikely to accept them as new residents. This was confirmed in a discussion with the manager of Llanrhaeder Hall who advised they already had several of their own and would not have the resources to accept people with high dependency residential needs.

We met with 20 service users and their families or representatives at Awelon. Of these, 20 residents/family were opposed to closure for a variety of reasons, some gave more than one reason (See Appendix 2). 1 service user did not want to move but would consider an alternative placement if they had to. The reasons for objecting to closure, as listed in appendix 2, show that the location of Awelon and their access to the wider community was the main reason with access for visitors, relationship with staff and concerns regarding age and frailty also being a priority.

We looked at alternative venues that could meet the needs of residents within a reasonable distance (around 10 miles) and their current bed vacancies for general residential care (See Appendix 3) The data shows 8 available General Residential beds in a reasonable (Around 10 mile) radius of Awelon Care Home. Within the actual community of Ruthin there are only 3 vacancies (Trosnant) who currently have only female residents but there is a strong emphasis on the use of Welsh language.

We looked at the impact an enforced move would have on service users within the care of Awelon and have summarised below. An enforced move due to closure would mostly have a moderate impact on the current service users. It should be noted there appears to be a higher proportion of residents who have high dependency needs and many are in advanced years (90+) which would also need to be considered. For some in the severe impact group it would be extremely unwise to move at this stage due to their physical frailty.

Awelon

Move with little impact		Move with moderate impact		Move with severe impact	
Name	Language	Name	Language	Name	Language
		EW	WELSH	NE	WELSH
		SD	WELSH	RC	ENGLISH
		BP	ENGLISH	SE	WELSH
		DJ	WELSH	GM	WELSH
		WN	ENGLISH	DF	ENGLISH
		CJ	WELSH	JE	ENGLISH
		GB	WELSH	SR	ENGLISH
		RR	ENGLISH	JW	ENGLISH
		AH	NK		
		EG	WELSH		
		CE	ENGLISH		
		MD	WELSH		

NB: This is merely a guide

Conclusion

There is clearly not enough alternative provision in the private sector within the area of Ruthin. Should service users have to move further afield due to the lack of local provision, this will impact on service users access to their own communities and access of friends and the wider community to them and may be open to challenge under Article 8 HRA1998.

There is a lack of suitable and quality Nursing care in the area, general residential care is also very limited and would be unlikely to accept the more dependent service users from Awelon.

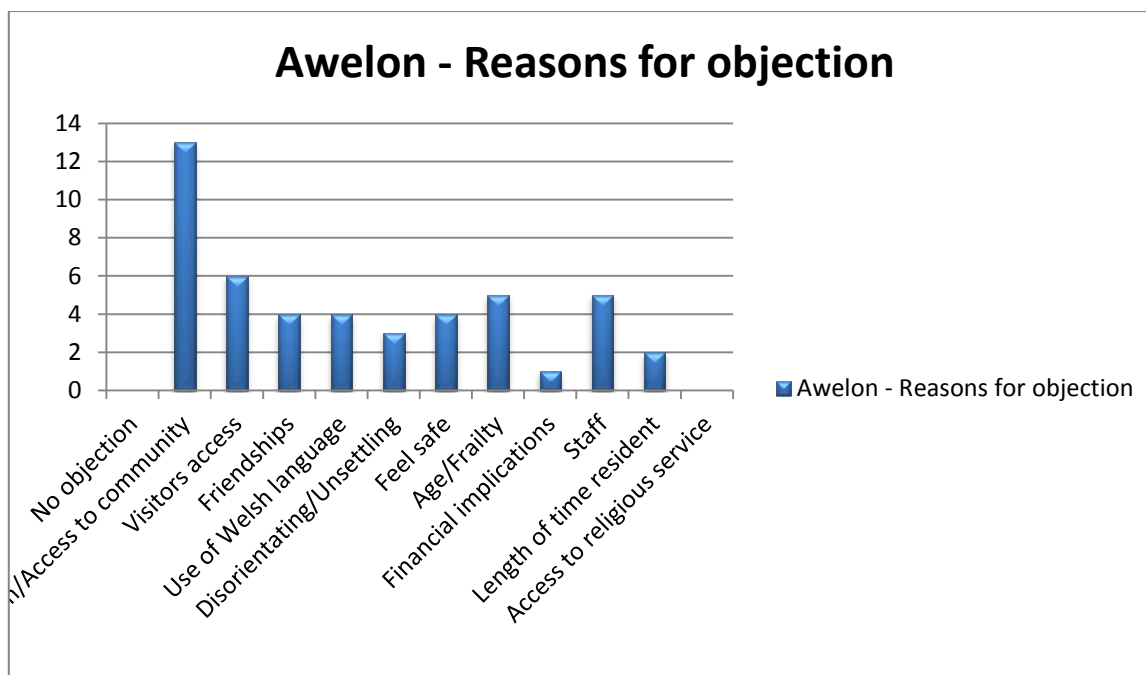
Considerations

There is a clear need for quality nursing care within the local community of Ruthin. There is not enough suitable general residential vacancies to meet the needs of the service users in Awelon should they be required to move at this stage.

In other areas we have worked, Intermediate care has been a priority and many local authority care homes became intermediate care hubs. Consideration could be given to this around this area.

There are not enough general residential placements in the locality to provide placements for residents currently in Awelon, particularly when one factors in the use of emergency admissions, respite and other such uses Awelon currently provides.

There are a number of very elderly and very frail residents in Awelon that would be unwise to consider moving until their needs could no longer be met and they required 24 hour nursing care.



The main objections for residents at Awelon was location and the access to the wider community, access of visitors, relationship with staff and concerns regarding age and frailty.

ALTERNATIVE PROVISIONS IN RUTHIN AREA

Trosnant

Trosnant is a small registered general residential home, with up to 12 residential beds and presently mostly female residents. This home is on a main road through Ruthin town. Parking space is limited. The most recent CSSIW was carried out January 2014 & there were no non-compliance orders raised, however, the report did highlight the prominence of the Welsh language, and made a recommendation for more attention to be made with regards to activity plans for individual residents. It would be a viable alternative to some residents of Awelon.

Llanrhaeder Hall

Llandhaeder Hall is a dual registered EMI & General residential home situated off the A525 road near to the village of Llanrhaeder. The road has a speed limit which reduces from 60 to 40mph about 50 yards before the turn off. The nearest bus stop is at the garage 600 yards away however some bus drivers will stop opposite the entrance on request. Any visitor arriving on public transport would need to cross that road at least once – a potential risk especially to elderly visitors, particularly on dark winter nights. This might impact on residents visits.

There is a long, uneven driveway leading to the old manor house type building with EMI residential on one wing and general residential on another. In discussion with the manager, she indicated the EMI unit rarely has vacancies, often a waiting list and just occasional vacancies for general residential needs.

For service users with visitors who drive it is an option. However they have very few Welsh speaking staff.

The last CSSIW review listed took place November 2013, where concerns were raised giving rise to 2 non-compliance orders. One related to staff training, the other inconsistencies in service user plans.

Plas Gwyn

Plas Gwyn is a 30 capacity General Nursing Home in the Northern end of Ruthin. The home is situated in a very rural location and does not own any transport so consequently access to the wider community is greatly limited for service users.

Recent CSSIW inspection highlighted ongoing non-compliance with recruitment and retention and no registered manager in post since Sept 2014. There were serious concerns around the robustness of the recruitment process which has the potential to place service users at risk, such as no DBS checks being carried out on some staff or evidence of RGN's PIN. One assessor called to arrange a visit and was informed there was no manager and the owner was away on holiday just prior to Easter. A Non Compliance order from CSSIW states they must have a registered manager in post by 28/2/15, however clearly that wasn't the case (Information passed to Alan Roberts)

Valley Lodge

Valley Lodge is a 35 capacity EMI dual registered Residential and Nursing home sited near to Mold in a rural area and is sister home to Llanrhaeder Hall. There have been issues of non-compliance over the recruitment of a suitable manager but this is in process.

Like Llanrhaeder Hall, the home has a variety of pets and a full time activities co-ordinator and does have its own transport. They also have a purpose built day care centre on site. This home would be suitable for residents who have EMI needs at Awelon however consideration would need to be given to its location and access for visitors who do not drive or have their own transport.

Appendix 4

ALTERNATIVE PROVISION - AWELON

HOME	DISTANCE FROM AWELON (Miles)	RES	EMI RES	NURSING	EMI NURSING
Plas Gwyn	2.5			30(8)	
Trosnant	0.3	12(3)			
Llanrhaeder Hall	5.1	23 (2)	13 (0)		
Valley Lodge	5.4		13(0)	21(0)	
Vale View	7.9	10 (3)			
TOTAL		8		8	

Brackets denotes actual current vacancies

*Data compiled 30th April 2015

Awelon CASE STUDIES

MOVE WITH SEVERE IMPACT

NE is 104 years old and has lived at Awelon since she was 98. Prior to this she lived alone, was very independent and outgoing, driving and going on trips but had an accident, tripped over a kerb and sustained an injury which eventually led to her admission to 24 hour care.

She is now very frail, requires 2 carers for all interventions and the use of a hoist, needs help with feeding and is totally dependent on staff for all aspects of daily living. District Nurses provide a complimentary service. They visit monthly for a wellbeing check, give advice to staff and check progress notes or do more as often required such as if she has any wounds that require dressing. Her needs are largely anticipated by staff who are familiar with her and maintain a regular regime to help prevent deterioration.

Due to her overall frailty it would be very unwise to consider moving ME unless her needs could no longer be met in Awelon.

It is also very unlikely another general residential home would accept ME due to her high levels of need.

MOVE WITH MODERATE IMPACT

BP is 98 years old and has lived at Awelon since early 2013. She has lived in the Ruthin area for 20 years. She has a number of physical health problems and a recent fractured hip which has reduced her mobility. She has bouts of depression and low mood.

In terms of alternatives, BP would potentially lose contact with her local visitors if she lived anywhere other than Awelon, with the exception of Trosnant. This would be a suitable alternative to maintain her community contact and lessen the impact. A move further afield, for instance to Llanrhader Hall, would be unacceptable to her and impractical due to its access problems.

Mae tudalen hwn yn fwriadol wag

CYSGOD Y GAER, CORWEN

Cysgod y Gaer is a 23 bed, Local Authority residential care home for older people. This includes 6 beds given over to a reablement service for individuals requiring physio and occupational therapy input; generally such individuals come from the hospital setting, with the goal of a return home. The home was opened in 1970. The manager is Sian Owen.

Of the 3 local authority establishments, Cysgod y Gaer is the more remote in setting, and seems to offer the most services to its users and community. Standard residential placement and respite care (emergency and planned) are available. There remains an active day centre facility, which provides bathing facilities and support to those who would otherwise struggle in their own homes, whilst good nutritious meals are assured. The reablement beds appear to be well used, ensuring blocked hospital beds are avoided (from all Denbighshire hospitals).

Cysgod y Gaer has been able to assist isolated members of the community in the past, during times of severe difficulties – for example when individuals have found themselves without services or utilities due to severe winter weather. There are also occasional events which interact with the community such as raffles and concerts/choirs on site. They also provide hot meals which are collected by some local residents who are not able to manage their own.

There are currently 11 service users in permanent placement at Cysgod Y Gaer. Of these, 6 use Welsh as their 1st language. Two service users are due to be assessed when family are visiting and another 1 was not suitable for assessment at the time and have ongoing issues.

Of those currently assessed, all except 1 objected, see the appendix for breakdown of reasons. The main reasons for objecting were based on location and the access to the wider community, access of visitors, friendships within the home and length of time they have been resident.

Of the 1 holding no objection, the recommendation was to refer for reassessment as they may be more suited to Extra care.

We looked at alternative venues that could meet the needs of residents within a reasonable distance (around 10 miles) and their current bed vacancies for general residential care. There are no independent sector 24 hour care options within Denbighshire, of any registration in the immediate area of Corwen. The nearest towns having such options are Llangollen and Ruthin.

The only alternative in Llangollen is dual registered and they stated they have a preference for CHC funded service users to the assessor. This is sited in a rural location which would not be easily accessible to people without transport.

We looked at the impact an enforced move would have on service users within the care of Cysgod y Gaer and have summarised below. An enforced move due to closure would have a moderate impact on most of the current service users. Most of the service users were from the immediate Corwen area or surrounding villages/hamlets. The main impact would be on the access of friends and visitors. Although service user could move to alternative sites, the longer term implications in terms of the access to their community and visitors could have a pronounced detrimental effect on many residents.

We have included 2 case studies in relation to the impact on service users in the appendix.

CYSGOD Y GAER

Move with little impact		Move with moderate impact		Move with severe impact	
Name	Language	Name	Language	Name	Language
NN	ENGLISH	MB	WELSH	DJ	WELSH
		GW	WELSH	AB	ENGLISH
		MH	WELSH		
		GJ	WELSH		
		GW	WELSH		

NB: This is merely a guide

In addition to the permanent residents, there are 5 service users that attend day care services. Of these, all were assessed and all objected to the closure. All of these were also Welsh 1st language and most attended for carer relief with carers providing a very high level of day to day support.

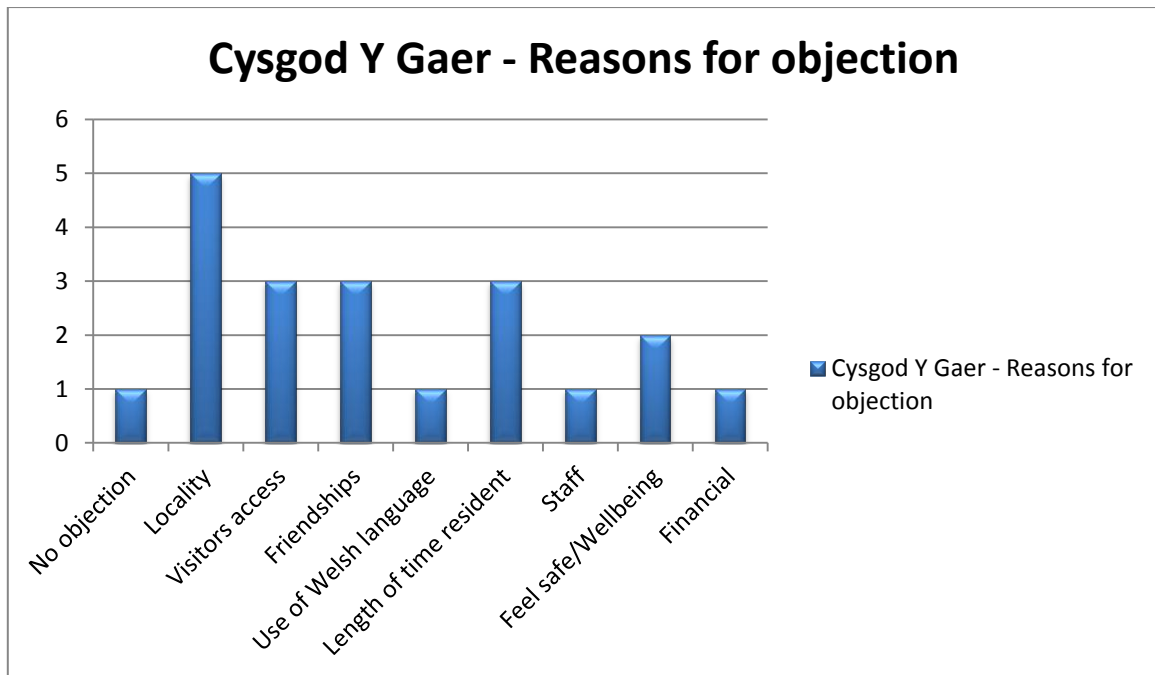
Conclusion

There is no alternative provision in the private sector within the area of Corwen or surrounding villages. Should service users have to move further afield due to the lack of local provision, this will impact on service users access to their own communities and access of friends and the wider community to them and may be open to challenge under Article 8 HRA1998.

There is a lack of suitable Nursing care in the area, the only alternative is in Llangollen. Service users in Cysgod Y Gaer are supported very well by District Nursing services and local GPs.

Considerations

There is a clear need for general residential care to service Corwen and the outlying villages. Although Cysgod y Gaer is not at maximum capacity currently there is no alternative suitable for the current or future residents from the area.



The main objections for residents at Cysgod Y Gaer was location and the access to the wider community, access of visitors, friendships within the home and length of time they have been resident. Of the 1 holding no objection, the recommendation was to refer for reassessment as they may be more suited to extra care provision.

Cysgod y Gaer CASE STUDY

MOVE WITH SEVERE IMPACT

Mrs J is an 87 year old who has been resident at Cysgod y Gaer (CyG) since 6 September 2010. Mrs J was born 3 miles from Corwen and has lived all her life in that area. Prior to admission, she was living for a while with a sister in law, though now her present level of assessed needs are outside the ability of family to meet, even with a substantial care package.

Mrs J has full mental capacity to make her own decisions and plans with regards to her future. Her medical history includes angina, periodic urinary tract infections, diet controlled diabetes, thyroid issues, arthritis, bi-lateral leg oedema (indicative of heart problems), and leg ulcers. Her leg ulcers are regularly monitored (and redressed as needed) by a District Nurse, she mobilises with the use of a wheeled zimmer frame (wheelchair for anything other than short distances) and requires carer assistance with bathing/showering, dressing of lower half of her body.

Her first language is Welsh and an interpreter was needed to assist with the assessment. She is recorded as having periodic episodes of anxiety and depression. She has made friends with both staff members and other residents, and has family and (outside) friends including chapel goers visiting, all of whom would find it greatly restrictive for visiting, if Mrs J was to move out of the Corwen area. It is felt that the impact on her would be highly likely

to affect her health and wellbeing. If CyG were to close, then a move away from Corwen would be inevitable.

MOVE WITH MODERATE IMPACT

Mr H is a 75 year old gentleman who has been resident at Cysgod y Gaer (CyG) sine 27 April 2009. Prior to this, he was living on his own in Corwen, where he has resided since birth. He has 2 brothers and 2 sisters, and 4 grown up children, all of whom live in Corwen. Welsh is his first language.

Mr Hs medical history included alcoholism and depression, he also has hip and back arthritis, tablet and diet controlled diabetes and anaemia. In 2013, he had a significant heart attack. Prior to admission, he was self-neglecting particularly with regards to personal care and activities of daily living. Since admission, it is recorded that his physical and medical conditions have greatly improved, his confidence and self-esteem risen significantly, his alcohol intake no longer presents difficulties or concerns and (given prompting) he is independent with all aspects of personal care and hygiene.

Should CyG close, and Mr H be obliged to move, then he might lose something of his Welsh language communications (which mean a lot to him), his family members would not be able to continue visiting as they have, and he would find himself out of the area in which he has lived all his life.

Adroddiad i'r:	Pwyllgor Archwilio Perfformiad
Dyddiad y Cyfarfod:	16 Gorffennaf 2015
Aelod/Swyddog Arweiniol:	Aelod Arweiniol Cyllid, Cynllun Corfforaethol a Pherfformiad / Cyfarwyddwr Corfforaethol: Uchelgais Economaidd a Chymunedol
Awdur yr Adroddiad:	Rheolwr Iechyd a Diogelwch Corfforaethol
Teitl:	Adroddiad Blynyddol Iechyd a Diogelwch Corfforaethol

1. Am beth mae'r adroddiad yn sôn?

Mae'r adroddiad hwn yn rhoi'r wybodaeth ddiweddaraf am reoli Iechyd a Diogelwch yn CSDd fel y gwelir o safbwynt y tîm Iechyd a Diogelwch Corfforaethol.

2. Beth yw'r rheswm dros lunio'r adroddiad hwn?

Darparu gwybodaeth ynglŷn â'r diweddariad blynyddol ar reoli Iechyd a Diogelwch yn CSDd

3. Beth yw'r Argymhellion?

Bod y Pwyllgor yn adolygu'r adroddiad a gwneud sylwadau ar weithgareddau a sylwadau'r tîm Iechyd a Diogelwch Corfforaethol.

4. Manylion yr Adroddiad

4.1. Summary

4.1.1 Mae gweithgareddau'r tîm Iechyd a Diogelwch Corfforaethol yn cynnwys nifer o weithfannau gweithredol CSDd lle yr ydym yn parhau i weld gwelliannau o ran ymwybyddiaeth a rheoli Iechyd a Diogelwch. Pan nodir gwendidau, bylchau neu broblemau yn y systemau neu brosesau rheoli rydym yn darparu'r gefnogaeth, arweiniad a hyfforddiant hanfodol hyd eithaf yr adnoddau sydd ar gael gennym.

4.1.2 Mae adborth Awdurdod Gweithredol Iechyd a Diogelwch yn awgrymu eu bod yn ystyried rheolaeth diogelwch CSDd yn gadarnhaol ond gall un methiant sylweddol newid sut yr ydym yn cael ein hystyried gan y rheoleiddwyr a gallai amharu ar hygrededd CSDd. Felly er ein bod mewn sefyllfa gadarnhaol yn gyffredinol ni ddylem laesu dwylo ac mae'n rhaid i ni barhau i arwain a chefnogi proses wella Iechyd a Diogelwch.

4.1.3 Mae'r data craidd ar gyfer damweiniau / digwyddiadau ar gyfer mis Ebrill 2014 i fis Mawrth 2015 yn nodi bod nifer y digwyddiadau yn dangos gostyngiad o 2013/14. Mae'r gostyngiad yn adlewyrchu'r cyngor yr ydym yn ei ddarparu i ysgolion fel y cyfrannydd mwyaf i'r niferoedd ac mae'n rhaid i ni fod yn ymwybodol bod y posibilrwydd o dan-adrodd yn bresennol bob amser. Mae digwyddiadau Rheoliadau Adrodd am Anafiadau, Afiechydon a Digwyddiadau Peryglus (RIDDOR) wedi

gostwng hefyd yn rhannol oherwydd y newidiwyd gofynion adrodd RIDDOR ar ddiwedd 2013

- Cyfanswm nifer y digwyddiadau 2013\2014 = 1741 2014\2015 = 1440
- Digwyddiadau lefel RIDDOR 2013\2014 = 21 2014\2015 = 9

4.1.4 Yn ystod y cyfnod cafwyd un digwyddiad sylweddol a arweiniodd at ymchwiliad llawn gan Awdurdod Gweithredol Iechyd a Diogelwch. Anafwyd gweithiwr casglu gwastraff domestig yn ddifrifol pan gafodd ei ddal yn y peiriant codi bin ar gefn y cerbyd. Casglodd ymchwiliad Awdurdod Gweithredol Iechyd a Diogelwch bod system rheoli diogelwch CSDd yn ddigonol, a nodweddion dynol oedd achos y digwyddiad. Ni chymerwyd unrhyw gamau yn erbyn CSDd a derbyniwyd adborth cadarnhaol gan y swyddog ymchwilio. Mae'r unigolyn a anafwyd wedi cychwyn trafodion ymgyfreitha sy'n cael eu trin gan ein hyswirwyr.

4.1.5 Mae'r Tîm Iechyd a Diogelwch Corfforaethol wedi darparu nifer o gyrsiau hyfforddi ac wedi cyflawni nifer o weithgareddau monitro safle.

4.1.6 Mae rheoli diogelwch tân yn defnyddio tua 20% o amser y tîm. Mae'r holl eiddo hysbys wedi bod yn destun asesiad Tân ac fe gefnogir yr adolygiadau parhaus gan y gwasanaethau eiddo ac yn aml caent eu harchwilio gan Wasanaeth Tân ac Achub Gogledd Cymru ac rydym wedi sefydlu perthynas waith dda gyda nhw.

4.1.7 Mae hyfforddiant a datblygu gyrwyr yn defnyddio tua 20% o'r amser sydd ar gael i'r tîm. Offer, bysiau mini, gyrru cyffredinol, tystysgrif cymhwysedd proffesiynol (CPC) yw'r elfennau craidd a ddarperir.

4.1.8 Er bod cynllun gwaith blynyddol wedi'i ddatblygu ar gyfer y tîm mae cyfran sylweddol o'n gwaith yn parhau i fod yn adweithiol lle y byddwn yn ymateb i ddigwyddiadau a cheisiadau am gymorth. Mae hon yn elfen bwysig o'r hyn a wnawn ac yn defnyddio tua 25% o'n hamser.

4.2. Hyfforddiant 2013 / 2014

4.2.1 Mae holl aelodau cyfredol y tîm Iechyd a Diogelwch Corfforaethol wedi derbyn cymhwyster "Paratoi i Addysgu mewn Dysgu Gydol Oes" i gefnogi hygyrdd ein darpariaeth hyfforddiant helaeth. Yn ystod y flwyddyn ddiwethaf rydym wedi darparu

- Aseiad risg ac ymwybyddiaeth Iechyd a Diogelwch cyffredinol
- Rheoli diogel yng Nghyngor Sir Ddinbych. (Cwrs deuddydd)
- Ymwybyddiaeth Iechyd a Diogelwch. Egwyddorion ac arferion rheoli diogelwch
- Aseiad Risg. Gweithdy un diwrnod ymarferol.
- Tystysgrif Cymhwysedd Proffesiynol i Yrwyrr (CPC) ar gyfer gyrwyr proffesiynol
- Ymwybyddiaeth o ddiogelwch tân.
- Codi a symud pethau'n gorfforol
- Rheoli diogelwch mewn cartrefi gofal.
- Egwyddorion rheoli diogelwch wrth weithio ar eich pen eich hun
- Sylweddau peryglus, lleoedd cyfyng, diogelwch adeiladu, cyrsiau byr

4.2.2 Mae cryn dipyn o gyngor gyrru a hyfforddiant i yrrwr yn cael ei roi gan ein hymgyngorydd Risg Ffyrdd. Mae'r gefnogaeth hon yn canolbwyntio'n bennaf ar yrwyrr fflyd, ond rydym fodd bynnag, yn cynnig cefnogaeth yn ôl y galw.

- Offer (tractor, ATV, Llwythwr Telesgopig, Fforch Godi, HIAB) = 42

- Aseidiadau a phroffion D1 (bws mini) =48
- Aseidiadau gyrru ar gyfer cerbydau amrywiol heblaw bws mini =26
- Ymweliadau gyrru cyffredinol = 17
- CPC Gyrrwr = 5

Cyfansymiau

- Cyrsiau hyfforddi lechyd a Diogelwch = 52
- Hyfforddiant Diogelwch Tân =13
- Cwrs Hyfforddi Gyrrwr = 138

4.3. Monitro gan lechyd a Diogelwch Corfforaethol

4.3.1 Monitro systemau diogelwch yn y gweithle yn cael ei gyflawni gan dîm lechyd a Diogelwch Corfforaethol fel rhan o aseidiadau systemau a gynlluniwyd. Isod ceir rhai enghreifftiau o weithgareddau monitro a gyflawnwyd gan y tîm lechyd a Diogelwch Corfforaethol yn 2014/2015

- Rheoli bacteria Legionella mewn systemau dŵr mewn tai cymdeithasol
- Gwasanaethau Eiddo "rheoli bacteria Legionella mewn systemau dŵr"
- Trefniadau diogelwch ffatri cyffredinol Gofal lechyd Cefndy
- Systemau gweithwyr unigol yn y Gwasanaethau Cymdeithasol.
- Grŵp prosiect mawr priffyrdd
- Strydwedd (ar y gweill)
- Ysgol Tir Morfa
- Depo Fflyd – (Gweler Atodiad 3 ar gyfer mater parhaus gyda Plastecowood)
- Gweithdai DaT i Ysgolion
- Prosesau taith ddiogelwch ysgolion
- Gweithgareddau monitro = tua 48

4.3.2 Dim ond un elfen o'r broses fonitro yw monitro ar y lefel gorfforaethol. Cyngorir uwch reolwyr a rheolwyr atebol bod yn rhaid iddynt barhau i fonitro gweithgareddau o dan eu rheolaeth.

4.4. Diogelwch Tân

Cynhelir aseidiadau risg tân (FRA) a'u hadolygu'n fewnol ar holl gyfleusterau CSDd. Mae rhaglen hyblyg o adolygiadau FRA ar waith. Mae hyblygrwydd y rhaglen yn ein galluogi i ymateb yn adweithiol i geisiadau gan y rheoleiddiwr neu o ffynonellau eraill. Mae adborth gan y Gwasanaeth Tân, fel y rheoleiddiwr, yn parhau i fod yn bositif. Cynhaliwyd 31 o adolygiadau asesu tân gyda NWFRS yn cynnal 8 archwiliad gan arwain at 6 hysbysiadau diffyg a ddatryswyd yn gyflym gan olygu na chymerwyd unrhyw gamau pellach.

4.5. Yr Awdurdod Gweithredol lechyd a Diogelwch

Rydym wedi derbyn nifer o ymholiadau gan yr Awdurdod Gweithredol lechyd a Diogelwch.

- Cynnal a chadw diogelwch nwy.
- Anaf i ddisgybl ysgol uwchradd gan ddefnyddio turn pren
- Gofynnodd yr Awdurdod Gweithredol lechyd a Diogelwch i ni ddarparu copïau o'r systemau diogelwch a ddefnyddir yn ein busnes casglu gwastraff i Gyngor Sir y Fflint yn ddiweddar gan eu bod yn ystyried ein systemau fel rhai sy'n arddangos arfer gorau.

4.6. Crwner

Ymatebwyd i gais crwner i edrych ar bromenâd Prestatyn yn dilyn achos o syrthio a arweiniodd at farwolaeth. Roedd datblygiad yr ymateb yn golygu taith ddiogelwch o ffin i ffin a chymeradwywyd yr ymateb gan ein hadrannau cyfreithiol ac yswiriant cyn ei gyhoeddi. Adroddiad ynghlwm fel Atodiad 2.

4.7. Clwb Hwyllo'r Rhyl – Wal y Cei a Iard Gychod

Codwyd pryderon ynglŷn â diogelwch strwythurol wal y cei a'r iard gychod ac mae CSDd, fel y landlord, wedi ymateb yn briodol. Gweler Atodiad 4 ar gyfer nodyn briffio a anfonwyd at y Cyngor

4.8. Cofrestr Amddiffyn Staff (CAS)

Mae hon yn broses i'n galluogi i dynnu sylw at unigolion neu adeiladau lle yr ystyrir fod bygythiad lechyd a Diogelwch sylweddol ar weithwyr Cyngor Sir Ddinbych. Mae CAS ar y fewnwyd wedi bod yn weithredol am 18 mis. Mae'r system a'r broses ategol yn cydymffurfio â deddfwriaeth diogelu data. Mae'r system yn adnodd defnyddiol sydd ar gael ar y fewnwyd i holl weithwyr cyflogedig CSDd.

4.9. Ysgolion

Gall ysgolion ddefnyddio eu strwythurau rheoli o bell a'r cyllidebau dirprwyedig mewn modd sy'n lleihau dylanwad canolog. Rydym yn ceisio lliniaru'r risgiau i bobl mewn ysgolion ac i CSDd yn gorfforaethol drwy gynnig amryw o gyrsgiau hyfforddi, dogfennau arweiniad, cefnogaeth bersonol ac ymweliadau safle.

4.10. Strwythur y Tîm Lechyd a Diogelwch Corfforaethol

Strwythur y tîm ar hyn o bryd yw:

- 1 x Rheolwr Tîm, 1 x Uwch Ymgynghorydd, 1 x Ymgynghorydd, 1 x Ymgynghorydd Risg Ffyrdd, 1 x Swyddog Gweinyddol (rhan amser – 22 awr)

4.11. Adrodd am Ddamweiniau / Digwyddiadau

Mae modd cael mynediad at y ffurflen adrodd ar ddamweiniau a digwyddiadau CSDd ar y fewnwyd. Rheolir y broses gan y tîm lechyd a Diogelwch Corfforaethol, caiff yr holl ddata ei storio'n electronig ar y system EDRMS. Mae crynodeb o ddigwyddiadau a adroddwyd yn Atodiad 1. Mae holl ddigwyddiadau lefel RIDDOR yn cael eu harchwilio'n llawn gan y tîm lechyd a Diogelwch Corfforaethol. Ymchwilir digwyddiadau llai i lefel a ystyrir yn briodol gan y tîm

5. **Sut mae'r penderfyniad yn cyfrannu at y Blaenoriaethau Corfforaethol?**

Mae'r wybodaeth yn cyfrannu at wybodaeth a dealltwriaeth y Cyngor o drefniadau sydd ar waith i reoli lechyd a Diogelwch.

6. **Faint fydd hyn yn ei gostio a sut y bydd yn effeithio ar wasanaethau eraill?**

Nid oes unrhyw gost ychwanegol wedi'i nodi gyda'r wybodaeth. Mae'r Tîm lechyd a Diogelwch Corfforaethol yn cefnogi holl wasanaethau CSDd.

7. Beth yw prif gasgliadau'r Asesiad o Effaith ar Gydraddoldeb (AEC) a gynhaliwyd ar y penderfyniad?

Mae'r adroddiad yn ddiweddariad gwybodaeth ynglŷn â gweithgareddau cyfredol ac nid yw'n cael unrhyw effaith andwyol ar gydraddoldeb. Gweler Atodiad 5.

8. Pa ymgynghori a wnaed â'r Pwyllgorau Archwilio ac eraill?

Ymgynghorwyd gyda'r Cynghorydd Arweiniol ar gyfer lechyd a Diogelwch, y Swyddog Arweiniol ar gyfer lechyd a Diogelwch a'r Pennaeth Gwasanaeth

9. Datganiad y Prif Swyddog Cyllid

Mae hwn yn adroddiad diweddarau ac nid oes unrhyw effaith ariannol ychwanegol.

10. Pa risgiau sydd ac a oes unrhyw beth y gallwn ei wneud i'w lleihau?

Mae'r adroddiad yn dangos cynnydd y cyngor o ran rheoli risgiau lechyd a Diogelwch

11. Pŵer i wneud y Penderfyniad

Mae Deddf lechyd a Diogelwch yn y Gweithle 1974, Adran 2 yn ei gwneud yn ofynnol rhannu gwybodaeth yn ymwneud ag lechyd a Diogelwch ymysg eitemau eraill ac adolygu mesurau lechyd a Diogelwch.

Mae erthyglau 6.1 a 6.3.4(b) yn amlinellu pŵer y pwyllgor archwilio mewn perthynas ag lechyd a Diogelwch a monitro perfformiad.

Swyddog Cyswllt:

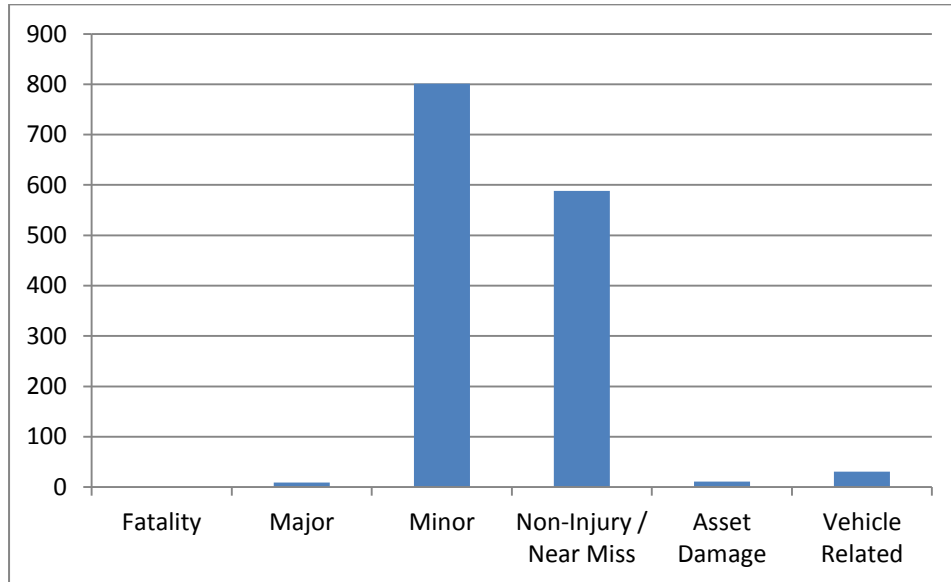
Rheolwr lechyd a Diogelwch Corfforaethol

Ffôn: 01824 712541

Mae tudalen hwn yn fwriadol wag

Appendix 1

Accident /Incident stats for the period 01/04/2014 to 31/03/2015



Type	Accidents / Incidents
Fatality	0
Major	9
Minor	801
Non-Injury / Near Miss	588
Asset Damage	11
Vehicle Related	31
TOTAL	1440

Accident /Incident stats total for the period 01/04/2013 to 31/03/2014 = 1741
2014/15 has seen a reduction of 301 reported Accidents / Incidents to CH&S

Mae tudalen hwn yn fwriadol wag

Mr John Gittins
H.M. Senior Coroner for North Wales (East and Central)

Dear Mr Gittins.

Re: Response from Denbighshire County Council (DCC) to Regulation 28 report regarding the death of Mr. [REDACTED]

The tragic incident appears to have occurred by Mr. [REDACTED] falling over the low wave wall that separates this section of the coastal path from the promenade.

According to our records, the coastal defences at Prestatyn were first constructed in the early 1950's however the defences we see today that include the promenade, the wave wall at the rear of the promenade, the access ramps and the steps down to beach were built in 1971 and have remained largely unaltered since then.

We have checked our records and have not found anything that suggests that a similar incident has occurred previously. From our search we have found six records for the last ten years which include three tripping incidents - none of which were in the location of the Beaches hotel, two for trips in potholes on the promenade and the other for any injury caused by a member of the public walking into the new art work at the Nova centre.

The promenade and its environs is a managed coastal area which has a level of risk associated with it. As a responsible organisation we manage this risk. Our risk management processes are based on the Health and Safety Executive's (HSE) principles and as such we recognise that the risk is calculated subjectively using the potential severity of an incident and the likelihood of such an incident occurring.

The HSE produced a document in 2001 called "Reducing risks, protecting people", in this publication the HSE describe a "Tolerability of Risk Framework" (ToR) for assessing the level of risk of death. The frame work separates the risk level into three regions which are: the unacceptable region, tolerable region and broadly acceptable region. For the risk level to fall within the broadly acceptable region the risk of death needs to be 1:1,000,000 or greater. Using conservative estimates of footfall on the Prestatyn promenade during the past 43 years and the knowledge of the recent tragedy we have assessed the ratio at greater than 1:1,053,500 which places the risk in the broadly acceptable region. Our assumptions for this assessment are attached as Appendix 1.

Because the overall risk is considered to fall within the broadly acceptable region DCC feels that any measures it puts in place to further reduce the risk must be carefully considered i.e. installing railings in selected areas may cause visitors to believe that where railings are absent no risk exists. We therefore feel that the installation of additional railings has to be assessed during the boundary to boundary inspection identified as one of our proposed actions.

In section 5 of the regulation 28 report it is identified that the area was not lit. The County Council does not have a duty to light highways and footpaths but has the discretion to do so. Fitting luminaires in this exposed vicinity is not considered to be reasonably practicable as the installation and maintenance costs would far outweigh any long term benefit to the public

In section 5 of the regulation 28 report it is identified that the wall could reasonably be considered to be a tripping hazard. The wall height on the path side is 520 mm high which equates to knee height for a person of six feet tall. It should be highlighted at this time that low walls are not that unusual in public places including coastal areas.

To help maintain facilities at an acceptable standard DCC carries out routine safety tours of the coastal areas under its control, issues identified during the tours are passed to the relevant section for remedial action to be carried out.

Actions taken

- Record search for incident data
- Visit to area of the incident by DCC Corporate Health and Safety. During this visit a number of issues were identified that have been risk assessed with recommendations being made to the responsible engineers. It should be noted that none of the issues relate directly to incident
- Confirm that routine monitoring is in place
- Calculation of risk level using the ToR framework

Proposed actions

- Engineers to review the prioritised actions identified in the risk assessment and carry out remedial actions as funding permits. Open timescale as none of the issues identified are considered to pose imminent danger
- Carry out a joint boundary to boundary inspection of the DCC coastal areas by the responsible engineers and Corporate Health and Safety by the end of 2014

Appendix 1 (to Coroner response)

Footfall assumption used to calculate risk

- 1971 to 2014 = 43 years
- Conservative estimate of the footfall in the area during the main holiday period of six weeks is 200 individuals per day
- Conservative estimate of the footfall in the area during the remainder of the year is 50 individuals per day

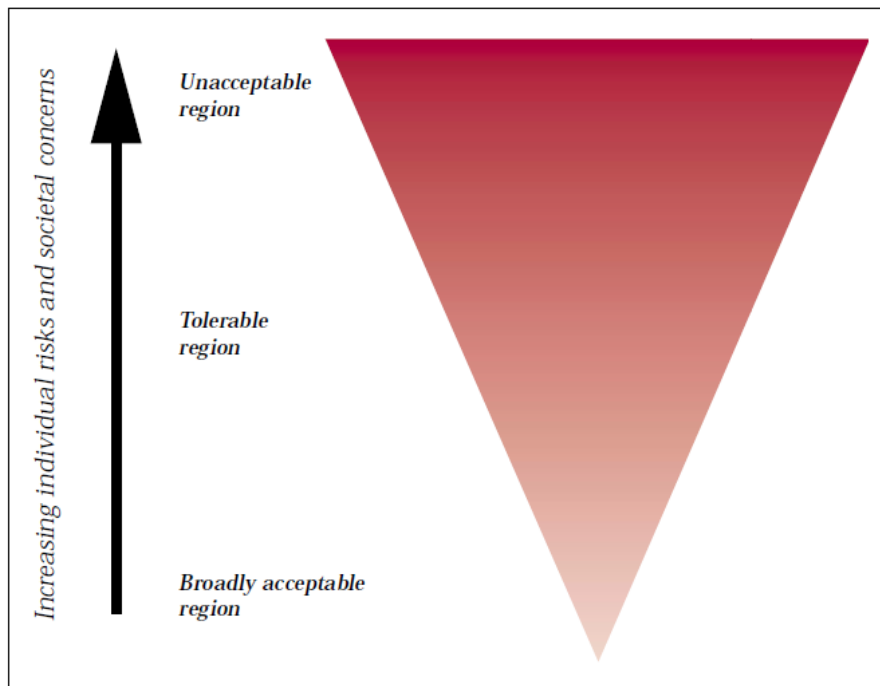
Calculation

A) 200 individuals, 7 days\ week for 6 weeks\ year for 43 years

Plus

B) 50 individuals, 7 days\ week for 46 weeks\ year for 43 years

$$(200 \times 7 \times 6 \times 43) + (50 \times 7 \times 46 \times 43) = 1,053,500$$



HSE framework for the tolerability of risk

Boundary between the 'broadly acceptable' and 'tolerable' regions for risk entailing fatalities

- 130** HSE believes that an individual risk of death of one in a million per annum for both workers and the public corresponds to a very low level of risk and should be used as a guideline for the boundary between the broadly acceptable and tolerable regions. As is very apparent from Tables 1-4 at Appendix 4, we live in an environment of appreciable risks of various kinds which contribute to a background level of risk – typically a risk of death of one in a hundred per year averaged over a lifetime. A residual risk of one in a million per year is extremely small when compared to this background level of risk. Indeed many activities which people are prepared to accept in their daily lives for the benefits they bring, for example, using gas and electricity, or engaging in air travel, entail or exceed such levels of residual risk.

From “Reducing risks, Protecting people” (HSE 2001)

Report date: 1st August 2013
Site visit dates: 8th July to 1st August

Fleet Depot – Reports of unpleasant odours

Visits by:

Richard Williams (RW) - Corporate Health & Safety

Background:

Over the past few months there have been numerous reports from the staff at the Fleet Depot of unpleasant odours that are apparently coming from the recycling plant next to the site called Plastecowood.

Some improvements have been made by Plastecowood to try and reduce the odours emitted into the air via the exhausting stack, through liaising with the Denbighshire County Council (DCC) public protection department.

Testing of the emissions have been carried out by an analyst sourced by Plastecowood and we are advised by the Public Protection team that there are no concerns from this, and no safe levels are being exceeded.

Following a meeting with the Public protection team dated 05/07/2013; it was agreed that numerous site visits would be undertaken by myself to monitor the situation with regard to the odours that have been around the Fleet depot.

- The times of attending have been varied between the hours of 7am and 5pm, to try and experience all times of the working day, and have varied in the length of time around other work commitments.
- On at least three occasions when possible, the fleet depot has been used as my place of work for longer periods, in an attempt to experience the severity of the reported odours.
- Where we have been contacted by the staff at the depot of the bad odours, we have tried to respond by visiting the site where possible.
- The initial plan was to carry this out over a two week period, however, in that time the odours were not severe in my opinion and it was decided to extend this period due to this.

Observations:

- For the first two weeks or so there were either no odours present, or a faint background odour, that I can only describe as being a hot, drying smell during various visits.
- On the 11th July, it was mentioned to me by a staff member at parking services that the odour had been very strong early that morning and all the roller shutter doors were open at the Plastecowood site at the time.
- One staff member from the fleet side has expressed their concern of the odours entering through the office window, whilst they have been open during

the hot weather. This issue was also reported to me on one occasion by the parking services, office staff members.

- On 16th July, I was based at the depot for the whole morning, and the odour was reported as being extremely strong. The workshop supervisor came and made me aware of this and ongoing outside, it had dispersed.
- On 25th July, a call was received from the depot that the odours were extremely strong. Gerry Lapington and I attended the site within 45 minutes of receiving the call. On arrival the odour was that of a different nature and could be described by ourselves as a burnt biscuit smell. It was also noted that alarms appeared to be sounding from the recycling plant next door to the depot. The individual who had reported this, advised us that the odour had reduced since our arrival and whilst it was at its worst, it had made him feel lightheaded and dizzy. The incident with the alarms sounding at the same time of the bad odour was raised with the public protection team to follow up.
- On 30th July, calls were received regarding the odours being extremely unpleasant again. Due to me being located in Bodelwyddan on this day, I was able to attend the site within 5 minutes and meet with the two members of staff who had witnessed the odour whilst working outside of the workshops. The staff member advised me that he had again felt lightheaded, dizzy and his asthma had been aggravated by the odour. I was unable to stay on site for long due to other commitments, and there was only a faint odour in the time I was present. This was then reported to the Public Protection team, requesting that a member from their team should visit the site.
- On 31st July, messages were again received from the Fleet depot staff of extremely strong odours but due to other commitments, we were unable to attend the site.
- Due to the reports of the odour being strong in the early morning time recently, on the 1st August I attended the site, just after 7am and experienced the same strong burnt biscuit odour that the staff have been reporting. Jason Ballard was also present on site at this time. Four Fleet Depot staff members were also on site, and they all expressed their concerns to us once again.

Throughout the monitoring process, I attempted to put my previous association with Plastecowood's Maintenance Engineer to our advantage. This relationship enabled more open communication between us, as we tried to establish a pattern to the complaints, but none were identified.

Conclusions:

The odour appears to be that of a transient type, and will vary with intensity from a very faint background odour to a very strong odour.

In my opinion, it appears that over the last week, there has been a change in pattern, and the odour has changed and become more severe.

It is also apparent that some staff are affected by the odours more than others, however, more staff have reported concerns this week.

The Corporate Health & Safety department has no jurisdiction over Plastecowood, and we are only able to support DCC staff in the Fleet Depot where possible. Some recommendations have been made below.

Recommended actions:

- It is recommended that Independent air monitoring at the Fleet Depot is carried out.

Priority	High	
Timescale		ASAP
Action owner		Public Protection Department

- It is recommended that Public protection continue to investigate the reports of the odours.

Priority	High	
Timescale		ASAP
Action owner		Public Protection Department

- It is recommended that Public protection communicate to Fleet depot Staff, what they are doing to remedy the situation. This should include any Air monitoring findings.

Priority	High	
Timescale		ASAP
Action owner		Public Protection Department

Richard Williams
Corporate Health and Safety

Uwch Ymgynghorydd Iechyd a Diogelwch Corfforaethol
Corporate Health and Safety
Date: 01/08/2013

This ongoing issue is being handled by the Pollution Control Officers of planning and public protection

Mae tudalen hwn yn fwriadol wag

Briefing Note

Rhyl Yacht Club (RYC) – Quay Wall & Boat Yard

- RYC occupy a site on the west side of Rhyl harbour between the Blue Bridge & the new footbridge. RYC have been on this site for over 40 years
- At some stage (possibly the 1980's) RYC brought in material to raise the ground level & constructed a boat yard & retaining (Quay) wall alongside the harbour. The wall was not built to a specific design standard or height and reclaimed road kerbs were subsequently added to raise the height due to "overtopping" during tidal events. RYC claim that all materials including the reclaimed groynes, road kerbs and backfill were supplied free of charge by Rhyl Town Council to enable the wall to be built
- In 2007 DCC entered into negotiations for the grant of a new lease and requested a survey to confirm the structural integrity of the wall. RYC provided a document headed "Statement of Structural Integrity" based on a crane lifting plan and this was accepted by DCC. The document does not reference the condition of the wall but that the crane should be kept 3 meters from the wall. The document identifies the area for boat storage and the number of boats to be stored. DCC granted the new lease and thus at this juncture accepted the condition of the wall and use of the boat yard for storage.
- RYC currently have a 25 year lease expiring in 2033. RYC are responsible for all repairs and insurance
- Between 2008 and 2012 meetings were held to discuss the future of the harbour and the proposed developments. Initially it was proposed that the wall should be replaced and at one stage it was proposed RYC would share the new Harbour Masters office. Both these proposals were subsequently dismissed on cost grounds.
- From 2012 RYC raised concerns regarding the wall at the Harbour Forum and it was agreed that the Project Manager would inspect the wall. This inspection did not take place as it was not funded by the Rhyl Harbour Scheme.
- 17 April 2014 RYC notified the Council that the boat yard & quay wall appeared to have been damaged by a tidal surge; in the letter RYC state that the club has no responsibility for "civil works of this nature". During this surge 3 boats stored on the quay wall broke loose.
- The Council's insurance would not cover damage to works of this nature. (RYC arrange their own insurance cover)
- The Council has reserved its position as to whether RYC are liable under the full repairing & insuring lease.
- In October 2014 the Council obtained a visual survey & subsequently a ground penetrating radar survey.

- 14 April 2015 Council officers met with RYC officials and explained that there appeared to be a serious problem which may cost more than £1 million.
- 5 May 2015 Council officers met and agreed that the area must be cordoned off pending a further survey
- Letter dated 13 May 2015 to RYC detailing action required to safeguard the area pending a further survey of the site.

Added June 2015

A risk assessment and action plan is now in place. The process is being led by Jamie Groves

Appendix 5

Performance Scrutiny
16.07.2015

Equality Impact Assessment

H&S performance scrutiny report

Contact: Gerry Lapington, Environment Services,
CH&S

Updated: 01.07.2015

1. What type of proposal / decision is being assessed?

Other

2. What is the purpose of this proposal / decision, and what change (to staff or the community) will occur as a result of its implementation?

To provide end of year update information to the Performance Scrutiny committee on H&S management in DCC

3. Does this proposal / decision require an equality impact assessment? If no, please explain why.

*Please note: if the proposal will have an impact on people (staff or the community) then an equality impact assessment **must** be undertaken*

No	This report is an annual update report on existing activities
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4. Please provide a summary of the steps taken, and the information used, to carry out this assessment, including any engagement undertaken

(Please refer to section 1 in the toolkit for guidance)

No assessment needed

5. Will this proposal / decision have a positive impact on any of the protected characteristics (age; disability; gender-reassignment; marriage and civil partnership; pregnancy and maternity; race; religion or belief; sex; and sexual orientation)?

(Please refer to section 1 in the toolkit for a description of the protected characteristics)

<Please summarise any likely positive impact and identify which protected characteristics will benefit>

6. Will this proposal / decision have a disproportionate negative impact on any of the protected characteristics (age; disability; gender-reassignment; marriage and civil partnership; pregnancy and maternity; race; religion or belief; sex; and sexual orientation)?

<Please summarise any disproportionate negative impact and identify which protected characteristics will be affected>

7. Has the proposal / decision been amended to eliminate or reduce any potential disproportionate negative impact? If no, please explain why.

<Please Select>	<If yes, please provide detail>
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8. Have you identified any further actions to address and / or monitor any potential negative impact(s)?

<Please Select>	<If yes please complete the table below. If no, please explain here>
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Action(s)	Owner	By when?
<Please describe>	<Enter Name>	<DD.MM.YY>
<Please describe>	<Enter Name>	<DD.MM.YY>
<Please describe>	<Enter Name>	<DD.MM.YY>
<Please describe>	<Enter Name>	<DD.MM.YY>
<Unrestrict editing to insert additional rows>	<Enter Name>	<DD.MM.YY>

9. Declaration

Every reasonable effort has been made to eliminate or reduce any potential disproportionate impact on people sharing protected characteristics. The actual impact of the proposal / decision will be reviewed at the appropriate stage.

Review Date:	16.04.15
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Name of Lead Officer for Equality Impact Assessment	Date
Gerry Lapington	01.07.15

Please note you will be required to publish the outcome of the equality impact assessment if you identify a substantial likely impact.

Mae tudalen hwn yn fwriadol wag

Adroddiad i'r:	Pwyllgor Archwilio Perfformiad
Dyddiad y Cyfarfod:	16 Gorffennaf 2015
Aelod/Swyddog Arweiniol:	Aelod Arweiniol Cwsmeriaid a Chymunedau / Pennaeth Cwsmeriaid a Chefnogaeth Addysg
Awdur yr Adroddiad:	Swyddog Cwynion Corfforaethol
Teitl:	Adroddiad Eich Llais – Chwarter 4 2014/15

1. Am beth mae'r adroddiad yn sôn?

Mae'r adroddiad hwn yn darparu trosolwg o'r ganmoliaeth, yr awgrymiadau a'r cwynion y mae Cyngor Sir Ddinbych wedi eu cael o dan 'Eich Llais' sef polisi adborth cwsmeriaid y cyngor yn ystod Chwarter 4 2014/15 (atodiad 1).

Gan nad yw'r Pwyllgor wedi gofyn am ddadansoddiad o feysydd gwasanaeth penodol, nid yw hynny wedi ei gynnwys, megis yn yr adroddiadau blaenorol.

2. Beth yw'r rheswm dros lunio'r adroddiad hwn?

Darparu gwybodaeth i'r Pwyllgor am faterion perfformiad a gwneud argymhellion i ymdrin a nhw.

3. Beth yw'r Argymhellion?

Bod y Pwyllgor yn gwneud sylwadau ar berfformiad gwasanaethau ac, os yn briodol, yn nodi meysydd i graffu arnynt yn y dyfodol.

4. Manylion yr Adroddiad

Penawdau ar gyfer Ch4 (gweler atodiad 1 am fanylion pellach).

- Cafodd y cyngor 78 o gwynion yn Ch4, gan ddod â'r cyfanswm blynyddol i 411 – gostyngiad o 19% o gymharu a'r flwyddyn flaenorol.
- Bu gostyngiad o 39% yn nifer y cwynion yn erbyn y Gwasanaethau Amgylcheddol; 14 yn Ch4 o gymharu â 23 yn Ch3.
- Bu gostyngiad yn nifer y cwynion yn erbyn yr adran Priffyrdd ac Isadeiledd am y tro cyntaf eleni. Gostyngiad o 48%; 15 yn Ch4 o gymharu â 29 yn Ch3.
- Bu cynnydd yn nifer y cwynion Cam 2 ar gyfer yr Adran Cynllunio a Gwarchod y Cyhoedd; o 4 yn Ch3 i 7 yn Ch4.
- Cafodd y cyngor ganmoliaeth 103 o weithiau yn ystod Ch4.

- Cafodd y cyngor 16 o awgrymiadau yn ystod Ch4.

Perfformiad – Ch4

- Ymatebwyd i 88% (66/75) o gŵynion cam 1 o fewn terfynau amser 'Eich Llais'. **Nid yw hyn yn cwrdd â'r targed corfforaethol o 95%.**
- Ymatebwyd i 67% (6/9) o gŵynion cam 2 o fewn terfynau amser 'Eich Llais'. **Nid yw hyn yn cwrdd â'r targed corfforaethol o 95%.**
- Deliwyd â 92% (69/75) o'r cwynion yn llwyddiannus yn ystod cam 1.
- Amlygir pedwar maes gwasanaeth â statws COCH; Cwsmeriaid a Chefnogaeth Addysg, yr Amgylchedd, Cynllunio a Gwarchod y Cyhoedd (cam 2) a'r Adran Priffyrdd ac Isadeiledd (cam 2).
- Amlygir 3 maes gwasanaeth â statws OREN; Tai a Datblygu Cymunedol, Cynllunio a Gwarchod y Cyhoedd a Phriffyrdd ac Isadeiledd.

5. Sut mae'r penderfyniad yn cyfrannu at y Blaenoriaethau Corfforaethol?

Mae cynllun Eich Llais yn cyfrannu'n uniongyrchol at y nod corfforaethol canlynol: *Cyngor rhagorol, agos at y gymuned.*

6. Faint fydd hyn yn ei gostio a sut y bydd yn effeithio ar wasanaethau eraill?

Mae'r holl gostau sy'n ymwneud ag adborth cwsmeriaid yn cael eu hamsugno yn y cyllidebau presennol.

7. Beth yw prif gasgliadau'r Asesiad o Effaith ar Gydraddoldeb a gynhaliwyd ar y penderfyniad? Dylid atodi templed yr Asesiad o Effaith ar Gydraddoldeb wedi ei lenwi fel atodiad i'r adroddiad hwn.

Amherthnasol.

8. Pa ymgynghori a wnaed â'r Pwyllgorau Archwilio ac eraill?

Adrodd yn fisol i'r Uwch Dîm Arweinyddiaeth. Adrodd yn chwarterol i'r Pwyllgor Archwilio Perfformiad. Adrodd yn flynyddol i'r Pwyllgor Llywodraethu Corfforaethol.

9. Datganiad y Prif Swyddog Cyllid

Nid oes goblygiadau ariannol amlwg yn sgil yr adroddiad hwn.

10. Pa risgiau sydd ac a oes unrhyw beth y gallwn ei wneud i'w lleihau?

Drwy beidio â delio â chwynion yn effeithiol, efallai y bydd enw da'r cyngor yn dioddef.

11. Pŵer i wneud y Penderfyniad

Mae erthyglau 6.1 a 6.3.4(b) o Gyfansoddiad y Cyngor yn amlinellu pwerau'r Pwyllgor mewn perthynas â chwynion a pherfformiad gwasanaeth.

Swyddog Cyswllt:

Swyddog Cwynion Corfforaethol

Ffôn: 01824 706169

Mae tudalen hwn yn fwriadol wag

Gwybodaeth am 'Eich Llais'

1 Cyfnodau adrodd 'Eich Llais'

Defnyddir y cyfnodau canlynol wrth adrodd data:

- Chwarter 1: 1 Ebrill hyd 30 Mehefin
- Chwarter 2: 1 Gorffennaf hyd 30 Medi
- Chwarter 3: 1 Hydref hyd 31 Rhagfyr
- Chwarter 4: 1 Ionawr hyd 31 Mawrth

2 Amserlen ymateb i gwynion

Mae polisi adborth 'Eich Llais' yn nodi y dylid cadw at y terfynau amser canlynol wrth ymateb i gwynion:

- Cam 1: **10** diwrnod gwaith
- Cam 2: **20** diwrnod gwaith

3 Mesuryddion perfformiad 'Eich Llais'

Defnyddir system goleuadau traffig i amlygu perfformiad mewn perthynas â'r terfynau amser wrth ymateb i gwynion. Caiff perfformiad ei raddio yn ôl:

Coch	ymateb i lai na 90% o'r cwynion o fewn y terfyn amser
Oren	ymateb i fwy na 90% o gwynion ond i lai na 95% o gwynion o fewn y terfyn amser
Gwyrdd	ymateb i fwy na 95% o gwynion o fewn y terfyn amser

Er mwyn helpu i ganfod a yw perfformiad maes gwasanaeth wedi newid o'r cyfnod(au) blaenorol rydym wedi llunio'r allwedd ganlynol:

Gwyrdd	Gwelliant mewn perfformiad
Coch	Dirywiad mewn perfformiad
Gwyn	Dim newid mewn perfformiad
-	Dim data i'w gymharu ar gyfer y cyfnod

Tabl 1: Amseroedd ymateb cyffredinol ar gyfer cwynion cam 1 fesul chwarter

Gwasanaeth	Chwarter 1 - Cam 1				Chwarter 2 - Cam 1					Chwarter 3 - Cam 1					Chwarter 4 - Cam 1				
	Derb yniw yd	O fewn	%	Newid	Derb yniw yd	O fewn	%	% Chwarter blaenorol	Newid	Derb yniw yd	O fewn	%	% Chwarter blaenorol	Newid	Derb yniw yd	O fewn	%	% Chwarter blaenorol	Newid
Gwella Busnes a Moderneiddio	0	0	-	-	0	0	-	-	-	1	1	100%	-	-	0	0	-	100%	-
Gwasanaethau Cyfreithiol a Democrataidd	0	0	-	-	2	2	100%	-	-	0	0	-	100%	-	0	0	-	-	-
Cwsmeriaid a Chefnogaeth Addysg	6	6	100%	-	5	5	100%	100%	0%	1	1	100%	100%	0%	6	4	67%	100%	-33%
Addysg	0	0	-	-	2	2	100%	-	-	0	0	-	100%	-	1	1	100%	-	-
Yr Amgylchedd	30	29	97%	-	16	15	94%	97%	-3%	23	22	96%	94%	2%	14	10	71%	96%	-24%
Cyllid ac Asedau	15	13	87%	-	4	3	75%	87%	-12%	6	4	67%	75%	-8%	3	3	100%	67%	33%
Tai a Datblygu Cymunedol	23	22	96%	-	10	8	80%	96%	-16%	8	7	88%	80%	8%	11	10	91%	88%	3%
Cynllunio a Gwarchod y Cyhoedd	27	27	100%	-	22	19	86%	100%	-14%	17	16	94%	86%	8%	16	15	94%	94%	0%
Priffyrdd ac Isadeiledd	19	14	74%	-	21	19	90%	74%	17%	29	28	97%	90%	6%	15	14	93%	97%	-3%
Cyfathrebu, Marchnata a Hamdden	20	20	100%	-	5	5	100%	100%	0%	11	11	100%	100%	0%	9	9	100%	100%	0%
Adnoddau Dynol	0	0	-	-	2	0	0%	-	-	0	0	-	0%	-	0	0	-	-	-
Cyfanswm Corfforaethol	140	131	94%	-	89	78	88%	94%	-6%	96	90	94%	88%	6%	75	66	88%	94%	-6%

Tabl 2: Amseroedd ymateb cyffredinol ar gyfer cwynion cam 2 fesul chwarter

Gwasanaeth	Chwarter 1 - Cam 2				Chwarter 2 - Cam 2					Chwarter 3 - Cam 2					Chwarter 4 - Cam 2				
	Derb yniw yd	O fewn	%	Newid	Derb yniw yd	O fewn	%	% Chwarter blaenorol	Newid	Derb yniw yd	O fewn	%	% Chwarter blaenorol	Newid	Derb yniw yd	O fewn	%	% Chwarter blaenorol	Newid
Gwella Busnes a Moderneiddio	0	0	-	-	0	0	-	-	-	0	0	-	-	-	0	0	-	-	-
Gwasanaethau Cyfreithiol a Democrataidd	1	0	0%	-	0	0	-	0%	-	0	0	-	-	-	0	0	-	-	-
Cwsmeriaid a Chefnogaeth Addysg	0	0	-	-	1	1	100%	-	-	0	0	-	100%	-	0	0	-	-	-
Addysg	0	0	-	-	1	0	0%	-	-	0	0	-	0%	-	0	0	-	-	-
Yr Amgylchedd	0	0	-	-	0	0	-	-	-	1	1	100%	-	-	1	1	100%	100%	0%
Cyllid ac Asedau	3	3	100%	-	1	1	100%	100%	0%	0	0	-	100%	-	0	0	-	-	-
Tai a Datblygu Cymunedol	1	1	100%	-	0	0	-	100%	-	1	1	100%	-	-	0	0	-	100%	-
Cynllunio a Gwarchod y Cyhoedd	5	5	100%	-	1	1	100%	100%	0%	4	4	100%	100%	0%	7	5	71%	100%	-29%
Priffyrdd ac Isadeiledd	1	1	100%	-	3	2	67%	100%	-33%	4	4	100%	67%	33%	1	0	0%	100%	-100%
Cyfathrebu, Marchnata a Hamdden	0	0	-	-	1	1	100%	-	-	0	0	-	100%	-	0	0	-	-	-
Adnoddau Dynol	0	0	-	-	0	0	-	-	-	0	0	-	-	-	0	0	-	-	-
Cyfanswm Corfforaethol	11	10	91%	-	8	6	75%	91%	-16%	10	10	100%	75%	25%	9	6	67%	100%	-33%

Tabl 3: Amseroedd ymateb cyffredinol i gwynion ar gyfer 2014/15

Gwasanaeth	Cyfanswm Cam 1					Cyfanswm Cam 2				
	Derbyniwyd	O fewn	%	% flwydd yn flaenorol	Newid	Derbyniwyd	O fewn	%	% flwydd yn flaenorol	Newid
Gwella Busnes a Moderneiddio	1	1	100%	0%	100%	0	0	-	0%	-
Gwasanaethau Cyfreithiol a Democrataidd	2	2	100%	0%	100%	1	0	0%	0%	0%
Cwsmeriaid a Chefnogaeth Addysg	18	16	89%	0%	89%	1	1	100%	0%	100%
Addysg	3	3	100%	0%	100%	1	0	0%	0%	0%
Yr Amgylchedd	83	76	92%	0%	92%	2	2	100%	0%	100%
Cyllid ac Asedau	28	23	82%	0%	82%	4	4	100%	0%	100%
Tai a Datblygu Cymunedol	52	47	90%	0%	90%	2	2	100%	0%	100%
Cynllunio a Gwarchod y Cyhoedd	82	77	94%	0%	94%	17	15	88%	0%	88%
Priffyrdd ac Isadeiledd	84	75	89%	0%	89%	9	7	78%	0%	78%
Cyfathrebu, Marchnata a Hamdden	45	45	100%	0%	100%	1	1	100%	0%	100%
Adnoddau Dynol	2	0	0%	0%	0%	0	0	-	0%	-
Cyfanswm Corfforaethol	400	365	91%	0%	91%	38	32	84%	0%	84%

107 Tudalen

Tabl 4: Canmoliaeth a dderbyniwyd

Maes Gwasanaeth	Ch1	Ch2	Ch3	Ch4
Gwella Busnes a Moderneiddio	5	1	2	3
Gwasanaethau Cyfreithiol a Democrataidd	0	0	0	0
Cwsmeriaid a Chefnogaeth Addysg	10	8	7	11
Addysg	0	0	1	0
Yr Amgylchedd	44	44	47	41
Cyllid ac Asedau	0	1	3	0
Tai a Datblygu Cymunedol	27	15	3	14
Cynllunio a Gwarchod y Cyhoedd	3	7	5	0
Priffyrdd ac Isadeiledd	15	16	12	21
Cyfathrebu, Marchnata a Hamdden	29	19	14	13
	133	111	94	103

Tabl 6: Canmoliaeth i'r Gwasanaethau Cymdeithasol

Crynodeb CANMOLIAETH						
	Gwasanaethau Oedolion a Busnes	Corfforaethol - Oedolion	Gwasanaethau Plant a Theuluoedd	Corfforaethol – Plant	Gwasanaethau Cymdeithasol yn Gyffredinol	Cyfanswm
Ebrill	10	1	1	0	0	12
Mai	23	1	3	0	0	27
Mehefin	26	0	6	0	0	32
Gorffennaf	22	1	5	0	0	28
Awst	19	1	4	0	0	24
Medi	25	0	3	0	0	28
Hydref	14	0	1	0	0	15
Tachwedd	9	0	4	0	0	13
Rhagfyr	14	0	5	0	0	19
Ionawr	25	0	2	0	0	27
Chwefror	14	0	7	0	0	21
Mawrth	8	0	12	1	0	21
Cyfanswm	209	4	53	1	0	267

COLEGI IŴYDOR

Mae tudalen hwn yn fwiadol wag

Adroddiad i'r:	Pwyllgor Archwilio Perfformiad
Dyddiad y Cyfarfod:	16 Gorffennaf 2015
Awdur yr Adroddiad:	Cydlynnydd Archwilio
Teitl:	Rhaglen Waith Archwilio

1. Am beth mae'r adroddiad yn sôn?

Mae'r adroddiad yn cyflwyno drafft rhaglen waith i'r dyfodol y Pwyllgor Archwilio Perfformiad i'r aelodau ei hystyried.

2. Beth yw'r rheswm dros lunio'r adroddiad hwn?

Gofyn i'r Pwyllgor adolygu a chytuno ar ei raglen waith i'r dyfodol, a rhoi'r wybodaeth ddiweddaraf i aelodau ar faterion perthnasol.

3. Beth yw'r Argymhellion?

Bod y Pwyllgor yn ystyried yr wybodaeth a ddarparwyd ac yn cymeradwyo, diwygio neu'n newid ei raglen gwaith i'r dyfodol fel y gwêl yn briodol.

4. Manylion am yr adroddiad.

4.1 Mae Erthygl 6 Cyfansoddiad Cyngor Sir Ddinbych yn nodi cylch gorchwyl, swyddogaethau ac aelodaeth pob Pwyllgor Archwilio, tra bo rheolau'r gweithdrefnau i bwyllgor archwilio wedi'u gosod yn Rhan 4 y Cyfansoddiad.

4.2 Mae'r Cyfansoddiad yn amodi bod yn rhaid i bwyllgorau archwilio'r Cyngor baratoi ac adolygu rhaglen ar gyfer eu gwaith i'r dyfodol. Drwy adolygu a blaenoriaethu materion mae modd i aelodau sicrhau fod y rhaglen waith yn cyflwyno rhaglen dan arweiniad yr aelodau.

4.3 Arfer sydd wedi'i fabwysiadu yn Sir Ddinbych ers nifer o flynyddoedd yw bod pwyllgorau archwilio'n cyfyngu ar nifer yr adroddiadau a ystyrir mewn unrhyw gyfarfod i uchafswm o bedwar, yn ogystal ag adroddiad rhaglen waith y Pwyllgor ei hun. Nod y dull hwn yw hwyluso cael trafodaeth fanwl ac effeithiol ar bob pwnc.

4.4 Yn y blynyddoedd diweddar mae Llywodraeth Cymru a Swyddfa Archwilio Cymru wedi tynnu sylw at yr angen i gryfhau rôl archwilio ar draws llywodraeth leol a gwasanaethau cyhoeddus yng Nghymru, gan gynnwys defnyddio archwilio fel modd o ymgysylltu â phreswylwyr a defnyddwyr gwasanaeth. Wrth fynd ymlaen disgwylir i archwilio ymgysylltu'n well ac yn amlach â'r cyhoedd gyda golwg ar sicrhau penderfyniadau gwell a fydd yn y pen draw yn arwain at well

canlyniadau i ddinasyddion. Yn y dyfodol, bydd Swyddfa Archwilio Cymru yn mesur effeithiolrwydd archwilio wrth gyflawni'r disgwyliadau hyn.

4.5 Gan ystyried y weledigaeth genedlaethol ar gyfer archwilio ac ar yr un pryd ganolbwyntio ar flaenoriaethau lleol, mae'r Grŵp Cadeiryddion ac Is-gadeiryddion Archwilio (GCIGA) wedi argymhell y dylai pwyllgorau archwilio'r Cyngor, wrth benderfynu ar eu rhaglenni gwaith, ganolbwyntio ar y meysydd allweddol canlynol:

- arbedion ar y gyllideb;
- cyflawni amcanion y Cynllun Corfforaethol (gyda phwyslais arbennig ar y modd o'u cyflawni yn ystod cyfnod o galedi ariannol);
- unrhyw eitemau eraill a gytunwyd gan y Pwyllgor Archwilio (neu'r GCIGA) fel blaenoriaeth uchel (yn seiliedig ar y meini prawf profion 'PAPER' - gweler ochr gefn y 'ffurflen gynnig aelodau' yn Atodiad 2) a;
- Materion brys, materion na ellir eu rhagweld neu faterion â blaenoriaeth uchel

Ffurflenni Cynnig ar gyfer Archwilio

4.6 Fel y crybwyllwyd ym mharagraff 4.2 uchod, mae Cyfansoddiad y Cyngor yn gofyn i bwyllgorau archwilio baratoi ac adolygu rhaglen ar gyfer eu gwaith i'r dyfodol. Er mwyn cynorthwyo'r broses o flaenoriaethu adroddiadau, os yw'r swyddogion o'r farn fod pwnc yn haeddu'r amser i gael ei drafod ar agenda fusnes y Pwyllgor, mae'n rhaid iddynt wneud cais ffurfiol i'r Pwyllgor i ystyried derbyn adroddiad ar y pwnc hwnnw. Gwneir hyn trwy gyflwyno 'ffurflen gynnig' sy'n egluro pwrpas, pwysigrwydd a chanlyniadau posibl y pynciau a awgrymir. Does dim un ffurflen gynnig wedi dod i law oddi wrth swyddog i'w ystyried yn y cyfarfod cyfredol.

4.7 Er mwyn gwneud gwell defnydd o amser archwilio drwy ganolbwyntio adnoddau pwyllgorau i archwilio testunau'n fanwl, gan ychwanegu gwerth drwy'r broses o wneud penderfyniadau a sicrhau gwell canlyniadau ar gyfer preswylwyr, penderfynodd y GCIGA y dylai'r aelodau, yn ogystal â swyddogion, gwblhau 'ffurflenni cynnig ar gyfer archwilio' yn amlinellu pam eu bod yn credu y byddai'r testun yn elwa o fewnbwn archwilio. Gellir gweld copi o 'ffurflen gynnig' yn Atodiad 2. Mae ochr gefn y ffurflen hon yn cynnwys siart lif sy'n rhestru'r cwestiynau y dylai aelodau eu hystyried wrth baratoi i gynnig eitem ar gyfer archwilio, ac y dylai pwyllgorau eu gofyn wrth benderfynu ar addasrwydd testun arfaethedig i'w gynnwys ar raglen gwaith i'r dyfodol archwilio. Os, ar ôl cwblhau'r broses hon, y penderfynir nad yw'r testun yn addas i'w archwilio'n ffurfiol gan bwyllgor archwilio, yna gellir ystyried dulliau eraill o rannu'r wybodaeth neu archwilio'r mater e.e. darparu 'adroddiad gwybodaeth', neu os yw'r mater yn un o natur leol gellir ei archwilio gan y Grŵp Aelodau Ardal (GAA) perthnasol. Yn y dyfodol ni fydd unrhyw eitemau'n cael eu cynnwys ar raglen gwaith i'r

dyfodol heb i 'ffurflen gynnig ar gyfer archwilio' gael ei chwblhau, ac i'r testun gael ei gymeradwyo i'w gynnwys ar y rhaglen gan un ai'r Pwyllgor neu'r GCIGA. Mae cymorth ar gael i lenwi'r ffurflenni gan y Cydlynnydd Archwilio.

Rhaglen Waith i'r Dyfodol y Cabinet

- 4.8 Wrth benderfynu ar eu rhaglen waith i'r dyfodol mae'n bwysig fod pwyllgorau archwilio yn ystyried amserlen rhaglen waith y Cabinet. Ar gyfer y diben hwn, mae rhaglen waith y Cabinet wedi ei chynnwys yn Atodiad 3.

Datblygiad Penderfyniadau'r Pwyllgor

- 4.9 Yn Atodiad 4 mae tabl yn crynhoi penderfyniadau diweddar y Pwyllgor ac yn cynghori aelodau am eu gweithrediad.

5. Grŵp Cadeiryddion ac Is-Gadeiryddion Archwilio

Dan drefniadau archwilio'r Cyngor mae Grŵp Cadeiryddion ac Is-Gadeiryddion Archwilio (GCIGA) yn gweithredu fel pwyllgor cydlynu. Trefnwyd cyfarfod cyntaf y Grŵp yn y flwyddyn ddinesig newydd ar gyfer 23 Gorffennaf.

6. Sut mae'r penderfyniad yn cyfrannu at y Blaenoriaethau Corfforaethol?

Bydd archwilio effeithiol yn gymorth i'r Cyngor gynnal y blaenoriaethau corfforaethol yn unol ag anghenion cymunedau a dymuniadau trigolion. Bydd datblygu ac adolygu'r rhaglen waith gydlynol yn barhaus yn cynorthwyo'r Cyngor i ddarparu ei flaenoriaethau corfforaethol, i wella canlyniadau i breswylwyr tra hefyd yn dygymod â thoriadau llym yn y gyllideb.

7. Beth yw'r prif gasgliadau o'r Asesiad o'r Effaith ar Gydraddoldeb a gynhaliwyd ar y penderfyniad? Dylid cynnwys templed yr Asesiad o Effaith ar Gydraddoldeb a gwblhawyd fel atodiad i'r adroddiad.

Ni chynhaliwyd Asesiad o Effaith ar Gydraddoldeb er diben yr adroddiad hwn gan nad yw ystyried rhaglen waith i'r dyfodol y Pwyllgor yn debygol o gael effaith andwyol neu annheg ar bobl sy'n rhannu nodweddion sydd wedi'u diogelu.

8. Faint fydd hyn yn costio a sut bydd yn effeithio ar wasanaethau eraill?

Mae'n bosib y bydd yn rhaid i wasanaethau neilltuo amser swyddog i gynorthwyo'r Pwyllgor gyda'r eitemau a nodwyd yn y rhaglen waith a chydag unrhyw gam gweithredu yn dilyn ystyried yr eitemau hynny.

9. Pa ymgynghori sydd wedi digwydd?

Does dim angen cynnal ymgynghoriad ar yr adroddiad hwn. Fodd bynnag, mae'r adroddiad ei hun a'r ystyriaeth a roir gan y Pwyllgor i'w raglen waith ar gyfer y dyfodol yn gyfystyr ag ymgynghoriad gyda'r Pwyllgor o ran ei raglen waith.

10. Pa risgiau sy'n bodoli ac a oes unrhyw beth y gallwn ei wneud i'w lleihau?

Nid oes risg wedi ei ganfod o ran y Pwyllgor yn ystyried ei raglen waith. Fodd bynnag, wrth adolygu ei raglen waith yn rheolaidd gall y Pwyllgor sicrhau bod meysydd sy'n peri pryder yn cael eu hystyried a'u harchwilio fel y maent yn dod i'r amlwg a bod argymhellion yn cael eu gwneud er mwyn mynd i'r afael â nhw.

11. Grym i wneud Penderfyniad

Yn unol ag Erthygl 6.3.7 Cyfansoddiad y Cyngor mae'n rhaid i bwyllgorau archwilio'r Cyngor baratoi rhaglen waith a'i hadolygu.

Swyddog Cyswllt:

Cydlynnydd Archwilio

Rhif ffôn: (01824) 712554

E-bost: dcc_admin@denbighshire.gov.uk

Note: Any items entered in italics have not been approved for inclusion at the meeting shown by the Committee. Such reports are listed here for information, pending formal approval.

Meeting	Lead Member(s)	Item (description / title)	Purpose of report	Expected Outcomes	Author	Date Entered
24 September Representatives from GwE to be in attendance for all education items on the business agenda	Cllr. Eryl Williams	1. Provisional External Examinations and Teacher Assessments [Education]	To review the performance of schools and that of looked after children	Scrutiny of performance leading to recommendations for improvement	Karen Evans/Julian Molloy	September 2014
	Cllr. Eryl Williams	2. Increasing A* and A grade attainment at Level 2 and 3 (including vocational equivalent) [Education]	To evaluate the effectiveness of the support provided by the County and GwE in improving the number of A* and A grade passes at all levels, increasing the wider points score and the impact of the Welsh Baccalaureate on educational attainment	Identification of further measures to improve attainment levels and points score in order to support the County's pupils and students to realise their full potential and access the education/career pathway of their choice (including linking to the Oxbridge Hub initiative)	Chief Executive of GwE/Karen Evans/Julian Molloy	SCVCG February 2015
	Cllr. Eryl Williams	3. Effectiveness of current support offered to schools within the County identified as requiring additional input [Education]	To monitor the effectiveness of the County and GwE support provided to Rhyl, Blessed Edward Jones and Prestatyn High Schools to improve Level 2 and Level 3 (incl. vocational) grades, and Ysgol Brynhyfryd to regain its Level 2 and 3 (incl. vocational) grades and	Identification of the long-term sustainability for continued improvement at all four schools both with, and without, the additional support with a view to ensuring that all pupils/students achieve their full potential and access their chosen education/career pathways	Chief Executive of GwE/Karen Evans/Julian Molloy	SCVCG February 2015

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Meeting	Lead Member(s)	Item (description / title)	Purpose of report	Expected Outcomes	Author	Date Entered
			continue on its journey towards excellence			
	Cllr. Eryl Williams	4. Rhyl Sixth [Education]	To examine and monitor the Level 3 educational achievements (both academic and vocational) of Rhyl Sixth students	(i) An assessment of whether the Rhyl Sixth is realising the Council's vision for the establishment and whether students are realising their full potential and accessing their chosen education/career pathways; and (ii) Identification of areas in which the Council may be able to support and work with the College to deliver common aims	Principal of Rhyl College/Karen Evans/John Gambles	SCVCG February 2015
	Cllr. Hugh Irving	5. Your Voice' complaints performance (Q 1)	To scrutinise Services' performance in complying with the Council's complaints. The report to include a comprehensive explanation on why targets have not been met when dealing with specific complaints, reasons for non-compliance, and measures taken to rectify the failures and to ensure that future complaints will be dealt with within the specified timeframe	Identification of areas of poor performance with a view to the development of recommendations to address weaknesses.	Jackie Walley/Clare O'Gorman	February 2013
10 December	Cllr. Julian Thompson-Hill	1. Corporate Risk Register	To consider the latest version of the Council's Corporate Risk Register	Effective monitoring and management of identified risk to reduce risks to residents and the Authority	Alan Smith/Liz Grieve/Nicola Kneale	November 2014

Meeting	Lead Member(s)	Item (description / title)	Purpose of report	Expected Outcomes	Author	Date Entered
	Cllr. Hugh Irving	2 Your Voice' complaints performance (Q 2)	To scrutinise Services' performance in complying with the Council's complaints. The report to include a comprehensive explanation on why targets have not been met when dealing with specific complaints, reasons for non-compliance, and measures taken to rectify the failures and to ensure that future complaints will be dealt with within the specified timeframe	Identification of areas of poor performance with a view to the development of recommendations to address weaknesses.	Jackie Walley/Clare O'Gorman	February 2013
	Cllr. Hugh Irving	3. Library Services	To consider CyMAL's Annual Assessment on the County's Library Service's performance for 2014/15 under the Fifth Framework for Library Service and progress to date in developing the County's libraries into community hubs	Determination whether the County's libraries provide a valuable service for the communities they serve, realise value for money and can be developed into multi-disciplinary community hubs which deliver a wide range of services that enhance the health and well-being of residents	Arwyn Jones/Roger Ellerton/Jamie Groves/Jackie Walley	January 2015
	Cllr. Julian Thompson-Hill	4 Corporate Plan (Q2) 2015/16	To monitor the Council's progress in delivering the Corporate Plan 2012-17 (with particular emphasis on the delivery of the Outcome Agreements)	Ensuring that the Council meets its targets, its Outcome Agreements, delivers its Corporate Plan and the Council's services in line with its aspirations and to the satisfaction of local residents, and maximises the financial incentives available through meeting its Outcome Agreements	Alan Smith/Nicola Kneale	May 2014
	Cllr. Bobby	5. Work	To outline the:	Ensure that the Council has met	Alaw	June 2015

Tudalen 118

Meeting	Lead Member(s)	Item (description / title)	Purpose of report	Expected Outcomes	Author	Date Entered
	Feeley	Opportunities Review – post Aberwheeler Nurseries	(a) findings of the review into former Aberwheeler Nurseries service-user’s satisfaction with their new work opportunities’ placement(s), the outcomes for them and their families/carers; (b) the lessons learned by the Council during and after the decommissioning work; and (c) the findings of the most recent CSSIW inspection reports on those work opportunities establishments (if recent regulator’s reports were not yet available for those establishments then an indication of when they are expected to be available be included)	its statutory duties with respect to protecting vulnerable people, realised positive outcomes for them, and identify good practices for any future service decommissioning/commissioning exercise	Pierce/Phil Gilroy	
28 January 2016	Cllr. Hugh Irving	1 Your Voice’ complaints performance (Q 3)	To scrutinise Services’ performance in complying with the Council’s complaints. The report to include a comprehensive explanation on why	Identification of areas of poor performance with a view to the development of recommendations to address weaknesses.	Jackie Walley/Clare O’Gorman	February 2013

Tudalen 119

Meeting	Lead Member(s)	Item (description / title)	Purpose of report	Expected Outcomes	Author	Date Entered
			targets have not been met when dealing with specific complaints, reasons for non-compliance, and measures taken to rectify the failures and to ensure that future complaints will be dealt with within the specified timeframe			
	Cllr. Eryl Williams <i>(representative from GwE also to attend)</i>	2. Verified External Examinations and Teacher Assessments [Education]	To review the performance of schools and that of looked after children; and GwE's impact on the educational attainment of the County's powers. The report to incorporate GwE's Annual report and information on the 5 year trend in relation to educational attainment in Denbighshire	Scrutiny of performance leading to recommendations for improvement	Julian Molloy	September 2014
17 March	Cllr. Julian Thompson-Hill	1. Corporate Risk Register	To consider the latest version of the Council's Corporate Risk Register	Effective monitoring and management of identified risk to reduce risks to residents and the Authority	Alan Smith/Nicola Kneale	November 2014
28 April	Cllr. Hugh Irving	1 Your Voice' complaints performance (Q 4)	To scrutinise Services' performance in complying with the Council's complaints. The report to include a comprehensive explanation on why targets have not been	Identification of areas of poor performance with a view to the development of recommendations to address weaknesses.	Jackie Walley/Clare O'Gorman	February 2013

Tudalen 120

Meeting	Lead Member(s)	Item (description / title)		Purpose of report	Expected Outcomes	Author	Date Entered
				met when dealing with specific complaints, reasons for non-compliance, and measures taken to rectify the failures and to ensure that future complaints will be dealt with within the specified timeframe			
9 June	Cllr. Julian Thompson-Hill	1	Corporate Plan (Q4) 2015/16	To monitor the Council's progress in delivering the Corporate Plan 2012-17 (with particular emphasis on the delivery of the Outcome Agreements)	Ensuring that the Council meets its targets, its Outcome Agreements, delivers its Corporate Plan and the Council's services in line with its aspirations and to the satisfaction of local residents, and maximises the financial incentives available through meeting its Outcome Agreements	Alan Smith/Nicola Kneale	May 2014
	Cllr. Julian Thompson-Hill	2.	Corporate Health and Safety Annual Report	To consider the Council's management of general health and safety and fire safety matters	Assurances that the Authority is abiding and conforming with all relevant H&S legislation and therefore mitigate the risk of litigation	Gerry Lapington	May 2014
	Cllr. Bobby Feeley (required)	3.	Draft Director of Social Services Annual Report for 2015/16	To scrutinise the content of the draft annual report to ensure it provides a fair and clear evaluation of performance in 2015/16 and clearly articulates future plans.	Identification of any specific performance issues which require further scrutiny by the committee in future	Tony Ward	June 2014
14 July							

Tudalen 121

Meeting	Lead Member(s)	Item (description / title)	Purpose of report	Expected Outcomes	Author	Date Entered
29 September (GwE representatives to be invited)	Cllr. Eryl Williams	1. Provisional External Examinations and Teacher Assessments [Education]	To review the performance of schools and that of looked after children	Scrutiny of performance leading to recommendations for improvement	Karen Evans/Julian Molloy	September 2014
8 December						
January 2017 (GwE representatives to be invited)	Cllr. Eryl Williams	1. Verified External Examinations and Teacher Assessments [Education]	To review the performance of schools and that of looked after children; and GwE's impact on the educational attainment of the County's powers. The report to incorporate GwE's Annual report and information on the 5 year trend in relation to educational attainment in Denbighshire	Scrutiny of performance leading to recommendations for improvement	Julian Molloy	September 2014

Future Issues

Item (description / title)	Purpose of report	Expected Outcomes	Author	Date Entered
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Impact of Budgetary Cuts on the Deliverability of the Corporate Plan and the Council's performance in delivering services (late 2015 and periodically thereafter) [Task & Finish Group]	To detail the impact of present and projected budgetary cuts on the deliverability of the Corporate Plan 2012-17; and the Council's overall performance	An evaluation of the Plan's deliverability, the anticipated impact of the cuts on the Council's performance versus the actual outcome to inform the planning of a communication strategy to inform residents and stakeholders	Task and Finish Group	October 2014
Implementation of the Donaldson Report 'Successful Futures' – Independent Review of Curriculum and Assessment Arrangements in Wales [Education] Check legislative timetable October 2015	To consider and monitor the plans to implement the agreed measures adopted by WG following the consultation on the review's findings	Better outcomes for learners to equip them with jobs market skills	Karen Evans	April 2015

Information/Consultation Reports

Date	Item (description / title)	Purpose of report	Author	Date Entered
Monthly Information Bulletin	Your Voice Complaints Procedure	Details of number of complaints received and dealt with for each Service via the 'Your Voice' procedure to inform the information required in the quarterly reports to the Committee	Jackie Walley/Clare O'Gorman	June 2014
Corporate Plan (Q1 & Q3) 2015/16 September 2015 & March 2016 [Information]	To monitor the Council's progress in delivering the Corporate Plan 2012-17 (with particular emphasis on the delivery of the Outcome Agreements)	Ensuring that the Council meets its targets, its Outcome Agreements, delivers its Corporate Plan and the Council's services in line with its aspirations and to the satisfaction of local residents, and maximises the financial incentives available through meeting its Outcome Agreements	Alan Smith/Nicola Kneale	May 2014

Note for officers – Committee Report Deadlines

Meeting	Deadline	Meeting	Deadline	Meeting	Deadline
24 September	10 September	10 December	26 November	28 January 2016	14 January 2016

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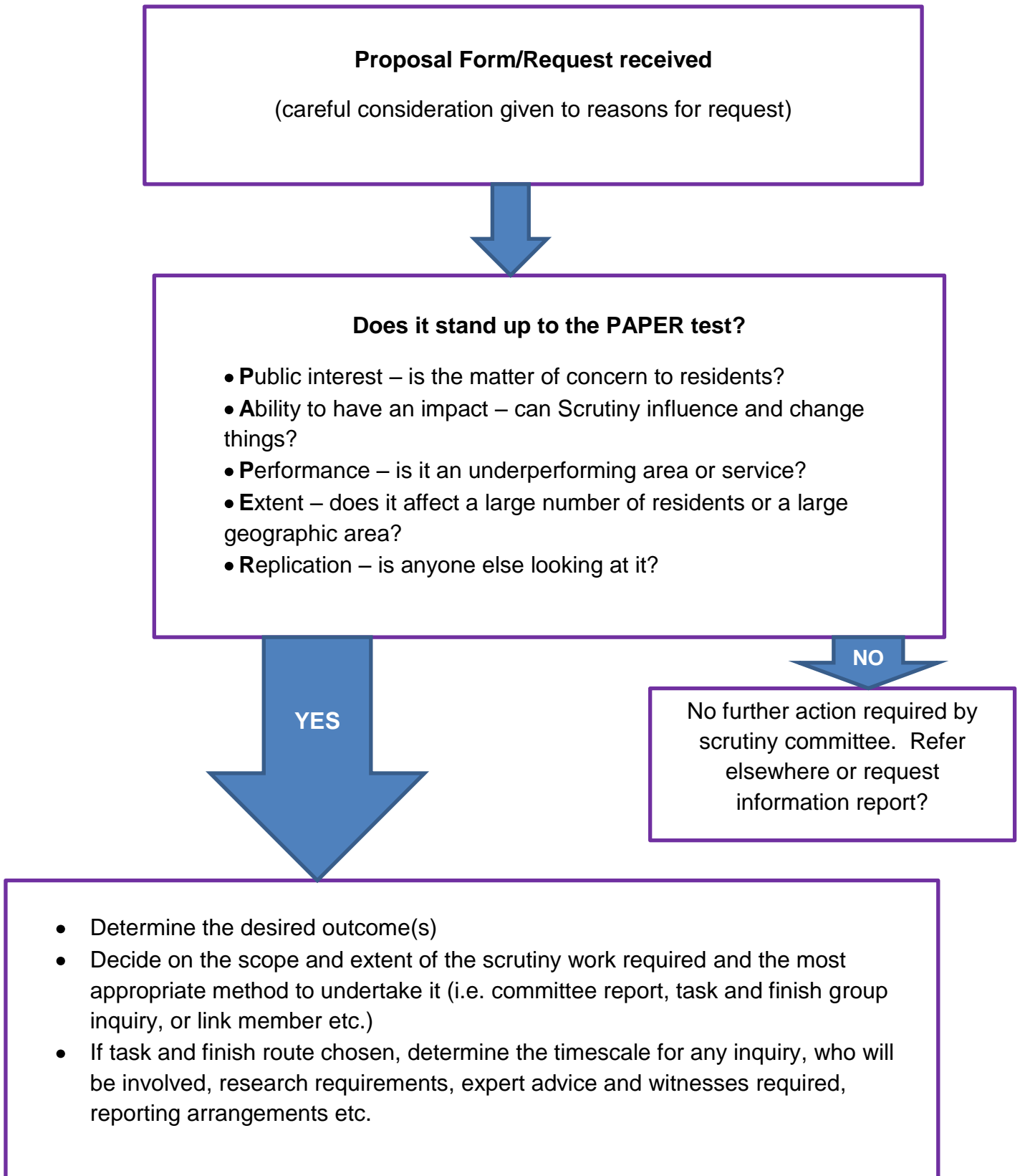
Updated 06/07/15 RhE

Tudalen 123

Mae tudalen hwn yn fwiadol wag

Member Proposal Form for Scrutiny Forward Work Programme	
NAME OF SCRUTINY COMMITTEE	
TIMESCALE FOR CONSIDERATION	
TOPIC	
What needs to be scrutinised (and why)?	
Is the matter one of concern to residents/local businesses?	YES/NO
Can Scrutiny influence and change things? (if 'yes' please state how you think scrutiny can influence or change things)	YES/NO
Does the matter relate to an underperforming service or area?	YES/NO
Does the matter affect a large number of residents or a large geographical area of the County (if 'yes' please give an indication of the size of the affected group or area)	YES/NO
Is the matter linked to the Council's Corporate priorities (if 'yes' please state which priority/priorities)	YES/NO
To your knowledge is anyone else looking at this matter? (If 'yes', please say who is looking at it)	YES/NO
If the topic is accepted for scrutiny who would you want to invite to attend e.g. Lead Member, officers, external experts, service-users?	
Name of Councillor/Co-opted Member	
Date	

Consideration of a topic's suitability for scrutiny



Cabinet Forward Work Plan

Appendix 3

Tudalen 127

Meeting		Item (description / title)	Purpose of report	Cabinet Decision required (yes/no)	Author – Lead member and contact officer
28 July	1	Finance Report	To update Cabinet on the current financial position of the Council	Tbc	Councillor Julian Thompson-Hill / Richard Weigh
	2	The Future of In-house Care Services	To consider the results of the consultation with existing users of in-house care services	Yes	Councillor Bobby Feeley / Phil Gilroy
	3	Car Park Charges	To give members the opportunity to decide which car park charging regime they would like to see implemented across the county.	Tbc	Councillor David Smith / Steve Parker / Mike Jones
	4	Business Rates Write Offs	To seek approval for uncollectible Business Rates Debts to be written off	Yes	Cllr Julian Thompson-Hill / Rod Urquhart
	5	Items from Scrutiny Committees	To consider any issues raised by Scrutiny for Cabinet's attention	Tbc	Scrutiny Coordinator
29 September	1	Finance Report	To update Cabinet on the current financial position of	Tbc	Councillor Julian Thompson-Hill /

Cabinet Forward Work Plan

Meeting	Item (description / title)		Purpose of report	Cabinet Decision required (yes/no)	Author – Lead member and contact officer
			the Council		Richard Weigh
	2	Ruthin Primary Proposals – Ysgol Rhewl	To consider the objections received for the closure of Ysgol Rhewl and whether to approve implementation of the proposal	Yes	Councillor Eryl Williams / Jackie Walley
	3	Ruthin Primary Proposals – Ysgol Llanfair DC and Ysgol Pentrecelyn	To consider the objections received for the closure of Ysgol Llanfair DC and Ysgol Pentrecelyn and the opening of a new area school to serve the area of Llanfair DC and Pentrecelyn, and whether to approve implementation of the proposal	Yes	Councillor Eryl Williams / Jackie Walley
	4	Ruthin Primary Proposals – Ysgol Llanbedr	To consider the formal consultation report following the publication of proposals for the closure of Ysgol Llanbedr and to consider whether to publish the relevant statutory notice	Yes	Councillor Eryl Williams / Jackie Walley
	5	Ysgol Glan Clwyd (Part II report)	To seek authority to award the construction contract for the extension and	Yes	Councillor Eryl Williams / Jackie Walley

Cabinet Forward Work Plan

Meeting	Item (description / title)		Purpose of report	Cabinet Decision required (yes/no)	Author – Lead member and contact officer
			refurbishment works at Ysgol Glan Clwyd		
	6	Corporate Plan Performance Report 2015/16 Q1	To consider progress against the Corporate Plan	Tbc	Cllr Julian Thompson-Hill / Liz Grieve
	7	Items from Scrutiny Committees	To consider any issues raised by Scrutiny for Cabinet's attention	Tbc	Scrutiny Coordinator
27 October	1	Finance Report	To update Cabinet on the current financial position of the Council	Tbc	Councillor Julian Thompson-Hill / Richard Weigh
	2	Items from Scrutiny Committees	To consider any issues raised by Scrutiny for Cabinet's attention	Tbc	Scrutiny Coordinator
24 November	1	Finance Report	To update Cabinet on the current financial position of the Council	Tbc	Councillor Julian Thompson-Hill / Richard Weigh
	2	Items from Scrutiny Committees	To consider any issues raised by Scrutiny for Cabinet's attention	Tbc	Scrutiny Coordinator
15 December	1	Finance Report	To update Cabinet on the current financial position of the Council	Tbc	Councillor Julian Thompson-Hill / Richard Weigh

Cabinet Forward Work Plan

Meeting	Item (description / title)	Purpose of report	Cabinet Decision required (yes/no)	Author – Lead member and contact officer
	2 Corporate Plan Performance Report 2015/16 Q2	To consider progress against the Corporate Plan	Tbc	Cllr Julian Thompson-Hill / Liz Grieve
	3 Items from Scrutiny Committees	To consider any issues raised by Scrutiny for Cabinet's attention	Tbc	Scrutiny Coordinator

Note for officers – Cabinet Report Deadlines

<i>Meeting</i>	<i>Deadline</i>	<i>Meeting</i>	<i>Deadline</i>	<i>Meeting</i>	<i>Deadline</i>
<i>July</i>	<i>14 July</i>	<i>September</i>	<i>15 September</i>	<i>October</i>	<i>13 October</i>

Updated 01/07/15 - KEJ

Cabinet Forward Work Programme.doc

Progress with Committee Resolutions

Date of Meeting	Item number and title	Resolution	Progress
11 June 2015	4. URGENT MATTERS – CALL IN OF CABINET DECISIONS RELATING TO YSGOL LLANFAIR DYFFRYN CLWYD AND PENTRECELYN	<i>RESOLVED - that having considered the reasons given for requesting a review of Cabinet’s decision, and the information provided at the meeting, that there was not sufficient evidence to ask Cabinet to reconsider its decision of 2 June 2015 in relation to Ysgol Llanfair Dyffryn Clwyd and Ysgol Pentrecelyn.</i>	The Committee’s recommendations were reported to Cabinet at its meeting on 30 June 2015 – report can be seen by following the link below: http://mgintranet/ieListDocuments.aspx?Clid=281&MId=5140&Ver=4&LLL=0
	4. URGENT MATTERS – CALL IN OF CABINET DECISIONS RELATING TO YSGOL RHEWL	<i>RESOLVED - that having considered the reasons given for requesting a review of Cabinet’s decision and the information provided at the meeting, determined that there was not sufficient evidence to ask Cabinet to consider its decision of 2 June to publish a statutory notice to close Ysgol Rhewl, but to recommend to Cabinet that:</i> <i>(a) It should instruct officers during the consultation period following the publication of the statutory notices to undertake work to assess and mitigate the effects of the loss of</i>	The Committee’s recommendations were reported to Cabinet at its meeting on 30 June 2015. Cabinet endorsed the Committee’s recommendations with respect to some additional work being carried out during the statutory notice period. The report and Cabinet decision can be seen by following the link below: http://mgintranet/ieListDocuments.aspx?Clid=281&MId=5140&Ver=4&LLL=0

		<p><i>Welsh language provision on the community and to ensure that the loss of a dual stream school would not disadvantage the area's pupils in future;</i></p> <p><i>(b) Further work to be undertaken with pupils, parents, staff and other stakeholders of Ysgol Rhewl to address their concerns relating to the capacity of the Glasdir site, the transport management of the new school site and road safety concerns between Rhewl and Glasdir; and</i></p> <p><i>(c) That the findings of the work outlined in (a) and (b) above is reported to Cabinet in the autumn of 2015 when presenting the objections report in response to the publication of the statutory notice.</i></p>	
	<p>6. DIRECTOR OF SOCIAL SERVICES ANNUAL REPORT 2014/15</p>	<p>RESOLVED that subject to the above observations:</p> <p><i>(a) To receive the report and endorse it as a clear account of performance in 2014/15.</i></p> <p><i>(b) That the Services' performance in delivering their services and in addressing the challenges identified for 2015 be closely monitored via the Service Challenge Process, with any areas of concern being escalated to the Committee's attention, and</i></p> <p><i>(c) That the Lead Member for Social Care and the Director of Social Services keep members fully informed on developments</i></p>	<p>Recommendation communicated to Lead Member and officers</p>

		<i>relating to the Betsi Cadwaladr University Health Board and their impact on residents and Council services.</i>	
	7. CORPORATE PLAN PERFORMANCE REPORT Q4 2014/15	RESOLVED that subject to the above, to receive the report, and that the Annual Performance Report be utilised to identify areas for detailed scrutiny with a view to improving outcomes for citizens and facilitating the Council to deliver its Corporate Plan.	Recommendation communicated to Lead Member and officers
SPECIAL MEETING 22 JUNE 2015	5. FUTURE PROVISION FOR SERVICE USERS FROM ABERWHEELER NURSERIES	<p>Resolved: - <i>subject to the information provided and the above observations –</i></p> <p><i>(a) to note the generally positive outcomes for the individuals involved;</i></p> <p><i>(b) that a report be presented to the Committee in the autumn of 2015 detailing the conclusions of the review into former Aberwheeler Nurseries service-user's satisfaction with their new work opportunities' placement(s), the outcomes for them and their families/carers;</i></p> <p><i>(c) that the report detail the lessons learned by the Council during and after the decommissioning work; and</i></p> <p><i>(d) that the findings of the most recent CSSIW</i></p>	<p>Recommendation communicated to Lead Member and officers</p> <p>See Appendix 1 - report scheduled for presentation on 10 December 2015</p>

		<i>inspection reports on those work opportunities establishments also be included in the report (if recent regulator's reports were not yet available for those establishments then an indication of when they are expected to be available be included)</i>	
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